

# INTRODUCTION

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The Michigan Department of State licenses and regulates Michigan's motor vehicle repair facilities and mechanics. The Department of State has prepared this Repair Facility Manual to provide repair facility owners, operators and employees with information about the requirements of the *Motor Vehicle Service and Repair Act* (the Act). The manual also provides instructions on keeping and maintaining records.

This manual can be printed or downloaded. **The Michigan Department of State no longer distributes this manual in a printed format.** As laws are updated, revisions are made on the manual on the Department Website. You can access the manual at [www.michigan.gov/repairmanual](http://www.michigan.gov/repairmanual). Revision dates are included for comparison.

PLEASE KEEP A COPY OF THIS MANUAL-AND READ THE PERTINENT SECTIONS WHEN QUESTIONS ARISE. All Michigan repair facilities are required to be familiar with the laws and regulations which govern their business. If questions arise, check this manual first. It is written in an easy-to-follow format, with information arranged by topic, and with an index and a glossary of terms.

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*NOTE: If there is a conflict between the language of this manual and Michigan law, the law will prevail. Please refer to the specific law or consult with an attorney where any conflict is perceived or encountered. Because of limitations of space, this manual only highlights the basic requirements for motor vehicle repair facilities and does not attempt to identify or explain every requirement of applicable statutes or policies.*