

**MICHIGAN CIVIL SERVICE COMMISSION
JOB SPECIFICATION**

SOCIAL SERVICES DIVISION ADMINISTRATOR

JOB DESCRIPTION

Employees in this job direct or assist in directing a divisional program or its functional organizational equivalent in the Department of Health and Human Services. Work consists of the overall planning and directing, or assistance in the overall planning and directing of a specialized area of the departmental mission.

There is one classification in this job.

Position Code Title - Social Services Division Admin

Social Services Division Administrator 17

The employee functions as a director of a Department of Health and Human Services designated field office that provides direct service to clients/recipients (i.e., a Department of Health and Human Services county or district office, a Disability Determination Service regional office, or a Department of Health and Human Services residential care facility), or as a deputy director of a county office. The employee develops and implements new approaches to departmental administration. The employee is required to plan and direct or assist in planning and directing specific departmental activities and, in conjunction with divisional management staff, reviews and evaluates the work of program personnel to ensure conformance with general guidelines, methods, techniques, policies, and laws. Supervisory functions include approving leaves, conducting service ratings, counseling employees, suspending or dismissing employees, participating in employee grievance procedures, and the hiring and training of personnel.

JOB DUTIES

NOTE: The job duties listed are typical examples of the work performed by positions in this job classification. Not all duties assigned to every position are included, nor is it expected that all positions will be assigned every duty.

Plans, organizes, directs, and controls the work activities of a divisional (or equivalent) program.

Formulates current and long-range programs, plans, and policies for the assigned program area.

Directs the assistance payments, services, and administrative services functions in a Department of Health and Human Services local office.

Directs the disability determination functions of a regional Disability Determination Services office.

Directs detention and treatment programs, services, and daily operations of a juvenile justice residential care facility.

Coordinates work by scheduling assignments and directing the work of subordinate supervisors.

Directs the revision of rules, regulations, and procedures to meet changes in law or policy.

Develops budget recommendations for capital outlay, personnel services, equipment, and materials.

Analyzes the impact of federal, state, and local legislation; prepares position statements; and presents testimony at hearings.

Conducts staff meetings and conferences with assistants to discuss operating problems, organization, budgetary matters, personnel matters, technical problems, and the status of programs and projects.

Selects and assigns staff, ensuring equal employment opportunity in hiring and promotions; identifies staff development needs and ensures that training is obtained; and ensures that proper labor relations and conditions of employment are maintained.

Confers with officials of federal, state, and local agencies, legislators, governor's aides, professional organizations, and interest groups on matters relating to the program.

Maintains records, prepares reports, and conducts correspondence relative to the work.

Performs related work as assigned.

JOB QUALIFICATIONS

Knowledge, Skills, and Abilities

Extensive knowledge of state and federal laws and legislative processes related to the work.

Extensive knowledge of the specific functional area, programs, and services.

Extensive knowledge of federal, state, and local relationships that impact the operations of a department.

Extensive knowledge of current literature in the field.

Extensive knowledge of training and supervisory techniques.

Extensive knowledge of employee policies and procedures.

Thorough knowledge of state government organization and functions.

Thorough knowledge of the principles and techniques of administrative management including organization, planning, staffing, training, budgeting, and reporting.

Thorough knowledge of methods of planning, developing, and administering programs.

Thorough knowledge of fiscal planning and management.

Thorough knowledge of staffing requirements as to type, number, and training necessary for the accomplishment of program goals.

Thorough knowledge of labor relations and equal employment opportunity policies and procedures.

Thorough knowledge of public relations techniques.

Ability to instruct, direct, and evaluate employees.

Ability to plan, direct, and coordinate program and administrative activities of a complex, interrelated, and interdependent nature, where unknowns and numerous contingency factors are involved.

Ability to analyze and appraise facts and precedents in making administrative decisions.

Ability to formulate policies and procedures based on information of a conceptual nature from varied and complex sources.

Ability to establish and maintain effective relationships with government officials, private industry officials, professional personnel, and others.

Ability to communicate effectively.

Working Conditions

None

Physical Requirements

None

Education

Possession of a bachelor's degree in any major.

Experience

Social Services Division Administrator 17

Two years of professional experience equivalent to an Equitable Classification Plan (ECP) Group Three manager.

Special Requirements, Licenses, and Certifications

None

NOTE: Equivalent combinations of education and experience that provide the required knowledge, skills, and abilities will be evaluated on an individual basis.

JOB CODE, POSITION TITLES AND CODES, AND COMPENSATION INFORMATION

Job Code

SSVDIVADM

Job Code Description

SOCIAL SERVICES DIVISION ADMINISTRATOR

Position Title

Social Services Division Admin

Position Code

SSDIVADM

Pay Schedule

NERE-063P

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04/10/2016