VICTIM ASSISTANCE INFORMATION

Credit Bureaus:
Equifax: www.equifax.com
Report Fraud: Call (800) 525-6285 and write to: PO Box 740250, Atlanta, GA 30374
Order a credit report: (800) 685-1111

Experian: Formerly TRW www.experian.com
Report Fraud: Call (888) 397-3742 and write to: PO Box 1017, Allen, TX 75013
Order a credit report: (800) 685-1111

TransUnion: www.transunion.com
Report Fraud: (800) 680-7289 and write to: PO Box 6790, Fullerton, CA 92834
Order Credit Report: (800) 888-4213

Credit Fraud victims are entitled to a free copy of their credit report. By law, a credit bureau can’t charge more than $9 per credit report.

TIPS FOR PREVENTING ID THEFT:
Never give out identifying information in response to unsolicited offers by phone, mail, internet, or in person unless you initiate the contact.
Order & review your credit report yearly.
Review financial and credit card statements monthly for unauthorized activity.
Shred or tear up discarded paperwork containing personal identifiers (i.e. receipts, insurance forms, bank & credit card statements, cash advance checks) before discarding.
Protect your mail by removing it from your mailbox as soon as possible. Place your mail delivery on hold at the post office while you’re away on vacation.
Be aware of where your personal identification is kept and who has access to it – at work and at home.
Protect your wallet/purse and don’t leave them unattended.
Limit the number of credit cards carried, and don’t carry your PIN or social security card in your wallet/purse.
Treat checkbooks, ATM cards, credit cards & credit card offers as if they were cash.
Cancel unneeded credit cards.
Don’t put your social security number, phone number or date of birth on your checks.
When using the internet to make purchases, look for the “s” in the address (https) to ensure a secure site.

Report Fraudulent Use Of Checks:
CheckRite/Global Payments: (800) 638-4600 x555
Tele-Check: (800) 710-9898
To find out if the identity thief has been passing bad checks in your name, call: SCAN (800) 262-7771

Report Phone Fraud:
888-CALL-FCC (888-225-5322)
www.FCC.gov

OPT OUT of Pre-Approved Credit Offers:
Call: (888) 5OPTOUT or (888) 567-8688.

ADDITIONAL USEFUL WEB SITES:
Michigan State Police:
www.michigan.gov/msp

Federal Trade Commission (FTC):
www.ftc.gov

FTC Consumer’s Page:
www.consumer.gov/idtheft

Internet Fraud Complaint Center
www.ifccfbi.gov/index.asp

US Postal Service:
www.usps.com

Id Theft Resources Center:
www.idtheftcenter.org

Privacy Rights Clearinghouse
www.privacyrights.org

American Express
www10.americanexpress.com

Discover
www.discovercard.com/discover/data

Mastercard
www.mastercard.com/education/fraud

Visa
www.usa.visa.com/personal

Remove Your Name From Mail and Phone Lists:
Direct Marketing Association
Mail Preference Service, PO Box 9008, Farmingdale, NY 11735
Telephone Preference Service, PO Box 9014 Farmingdale, NY 11735

Federal Resources:
Federal Trade Commission: Call the FTC ID Theft Hotline (877) FTC-HELP (382-4357) for help with a consumer complaint.

Social Security Administration
Report Fraud: (800) 269-0271 or report online at www.ssa.gov/oig
Order Earnings and Benefits Statement: (800) 772-1213

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Mail Preference Service, PO Box 9008, Farmingdale, NY 11735
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Michigan State Police:
www.michigan.gov/msp

Federal Trade Commission (FTC):
www.ftc.gov

FTC Consumer’s Page:
www.consumer.gov/idtheft

Internet Fraud Complaint Center
www.ifccfbi.gov/index.asp

US Postal Service:
www.usps.com

Id Theft Resources Center:
www.idtheftcenter.org

Privacy Rights Clearinghouse
www.privacyrights.org

American Express
www10.americanexpress.com

Discover
www.discovercard.com/discover/data

Mastercard
www.mastercard.com/education/fraud

Visa
www.usa.visa.com/personal