

AFFIDAVIT OF JAMES [REDACTED]

James [REDACTED], being first duly sworn, deposes and says as follows:

1. My wife and I are residents of South Haven, Michigan. Before retiring, I worked in the retail industry for well over 40 years. I was a regional manager for F&G Merchandising / Kmart Automotive Department and then owned and operated a small retail business here in Michigan.
2. I recently went to Menards located at 125 73rd Street in South Haven, Michigan. Menards is the only big box home improvement store in the area, so I frequently shop there.
3. This particular trip to Menards was very disturbing. While I was putting two gallons of bleach in my cart an employee approached me and warned that I needed to take the display price sign to the cashier with me or else I would be charged double the amount as they had already changed the price in the check out registers. She further explained that she had been ordered to double any product that had anything to do with sanitation due to the current Coronavirus outbreak.
4. The gallon of bleach are normally \$2.54. That day, when I went to the cashier, I asked her to ring it up for a price check. She informed me that the price per gallon was \$4.99 as per attached receipt. I was amazed and commented that I couldn't believe Menards would take advantage of consumers during an outbreak.
5. I then spoke with a worker named Sue [REDACTED] and 2 other clerks at the register. I told them that I was upset that Menards would price gouge consumers and stated that I didn't think Wal-Mart would do such a thing and she responded, "Oh yes they would!"
6. When I went to the cashier to check out, I was initially charged \$4.99 per gallon of bleach. I complained to the cashier that the price was incorrect and handed

her the price sticker indicating a gallon of bleach was \$2.54. The cashier corrected the price charged to me. I recall that my receipt indicates the change made. I complained that the store was clearly price gouging by about doubling the price.

7. After I checked out, I spoke with a man that I believe is either the manager or assistant manager. He has dark hair, is about 5'10 or 5'11 and is frequently working at the store when I am there. When I spoke with him about the price gouging, he shrugged his shoulders and he didn't offer any sort of explanation.

8. I am very disappointed with Menards' choice of actions during this uneasy time.

9. I was so disgusted that, as soon as I walked out the front door, I called the Attorney General's office to report their bad practices.

10. I have personal knowledge of the facts stated in this affidavit and will testify about them if called upon to do so.

FURTHER, AFFIANT SAYTH NOT.

James [REDACTED]

Subscribed and sworn to before me

this 11th day of March, 2020.

[Signature]
Notary Public

Berrien County, Michigan

Commission Expires:

JASON KEESLER
Notary Public - State of Michigan
County of Berrien
My Commission Expires Nov 4, 2023
Acting in the County of VanBuren



MENARDS

SOUTH HAVEN
125 73RD ST
SOUTH HAVEN, MI 49090



Not valid for rebate submissions

Allowable returns for items on this receipt
will be in the form of an in store credit
voucher if the return is done after
06/04/2020

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125 73RD ST
SOUTH HAVEN, MI 49090



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06/04/2020

121OZ BLEACH 14010 6471603 2@2.54	5.08
121OZ BLEACH 14010 6471603 1@4.99	4.99
121OZ BLEACH 14010 6471603 -1@4.99	-4.99
GOOD & PLENTY 6 OZ 08813 2737228 2@.98	1.96
Subtotal	7.04
Taxes and Fees	.30
Total	7.34

Payment Method(s) Used:
[REDACTED] 7.34



121OZ BLEACH 14010
6471603 2@2.54

121OZ BLEACH 14010
6471603 1@4.99

121OZ BLEACH 14010
6471603 -1@4.99

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2737228 2@.98

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Payment Method(s) Used:
[REDACTED] 7.34

[REDACTED] 03/06/20 12:05 PM 03225

5.08 ORIGINAL Price

4.99 RAISED Price

-4.99 Credit for The Above Refused to Pay Elevated Price Scam