



Please scroll down for an alphabetical listing of  
**MORTGAGE LENDERS/SERVICERS**

**American Home Mortgage Servicing (formerly Option One Mortgage Corporation)**

Call with mortgage questions: 1-800-505-3706

<https://ahmsi3.com/servicing/home.asp>

**America's Servicing Company (ASC)**

Call with mortgage questions:

<https://carenet.fnfismd.com/wellsasc/>

**Bank of America**

Call with mortgage questions: 1-800-846-2222

<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

**Carrington Mortgage Services**

Call with mortgage questions: 1-800-561-4567

Call RSVP for the event: 317-712-5312

<http://myloan.carringtonms.com>

**Chase**

Call with mortgage questions: 1-866-326-0086

<http://mortgage.chase.com/pages/shared/gateway.jsp>

**Citi Mortgage (Citimortgage, Citiresidential, CitiFinancial)**

Call with mortgage questions: 1-866-915-9417

Call to RSVP for event: 1-866-915-9417

[http://www.citimortgage.com/Mortgage/Home.do?page=hardship\\_assistance](http://www.citimortgage.com/Mortgage/Home.do?page=hardship_assistance)

**Countrywide Home Loans**

Call with mortgage questions: 1-800-669-6607

<http://my.countrywide.com/media/FinancialAssistance.html>

**EMC Mortgage Corporation**

Call with mortgage questions: 1-877-362-6631

<https://www.emcmortgagecorp.com/EMCMORTGAGE/>

**5/3 Fifth Third Bank**

Call with mortgage questions: 1-800-375-1745 dial option 3

**First Franklin Loan Services**

Call with mortgage questions: 1-800-346-6437

[www.viewmyloan.com](http://www.viewmyloan.com)

**Flagstar Bank**

Call with Mortgage questions: 800-968-7700

Call to RSVP for event: 866-372-6690

<https://www.flagstar.com/personal/home-loans/mortgagepaymentrelief.html>

**GMAC ResCap - GMAC Mortgage, Homecomings Financial, GMAC Bank and Ditech**

Call with mortgage questions: 1-800-206-2901

or call 586-443-4450

<http://www.homecomings.com>

<http://www.gmacmortgage.com>

<http://www.ditech.com>

**Home Loan Services**

Call with mortgage questions: 1-800-622-5035

[www.viewmyloan.com](http://www.viewmyloan.com)

**HomeEq Servicing:**

Call with mortgage questions: 1-888-320-6663

<http://www.homeq.com/>

**HSBC North America – HFC and Beneficial:**

1-800-333-5848 (HFC and Beneficial customers)

1-800-365-6730 (HSBC Mortgage Services customers)

<http://www.us.hsbc.com/1/2/3/personal/home-loans/mortgage/custservices>

**Huntington Mortgage Group:**

Call with mortgage questions: 1-800-323-9865

[www.huntington.com](http://www.huntington.com)

**Independent Bank**

Call with mortgage questions: 1-800-292-5020

Call to RSVP for event: 1-800-292-5020

[www.independentbank.com](http://www.independentbank.com)

**IndyMac Bank**

Call with mortgage questions: 800-781-7399

[www.imb.com](http://www.imb.com)

**Litton Loan Servicing**

Call with mortgage questions: 1-866-416-1656

[www.littonloan.com](http://www.littonloan.com)

**National City Mortgage**

Call with mortgage questions: 1-800-367-9305 ext 58120

[www.nationalcitymortgage.com/service\\_assistance.asp](http://www.nationalcitymortgage.com/service_assistance.asp)

**NationPoint Loan Services**

Call with mortgage questions: 1-800-346-6437

<https://carenet.fnfismd.com/nationpoint/>

**Nation Star Mortgage**

Call with mortgage questions: 1-888-512-2432

Send an email with mortgage questions to: [response.hotline@nationstarmail.com](mailto:response.hotline@nationstarmail.com)

<http://www.nationstarmtg.com/>

**Ocwen Loan Servicing, LLC**

Call with mortgage questions: 1-800-746-2936

<http://www.Ocwen.com>

**Saxon Mortgage Services, Inc.**

Call with mortgage questions: 1-888-649-4816

<http://www.saxononline.com/Home/>

**Select Portfolio Servicing**

Call with mortgage questions:

1-866-662-0035 – Consumer Ombudsman

1-888-818-6032 – Loan Resolution

<https://www.spservicing.com>

**U.S. Bank Consumer Finance/Retail**

Call with mortgage questions: 1-888-456-2622

Call to RSVP for event: 1-888-456-2622

Send an email with mortgage questions to: [customerassistance@usbank.com](mailto:customerassistance@usbank.com)

**U.S. Bank Home Mortgage**

Call with mortgage questions: 1-800-626-6624

Call to RSVP for event: 1-800-626-6624

Send an email with mortgage questions to: [customerassistance@usbank.com](mailto:customerassistance@usbank.com)

**Washington Mutual Bank (now a part of Chase, see contact info above)**

Call with mortgage questions: 866-926-8937

**Wells Fargo Home Mortgage**

Call with mortgage questions: 1-800-678-7986

Call to RSVP for event: 1-800-405-8067

[www.wellsfargo.com/homeassist](http://www.wellsfargo.com/homeassist)

**Wilshire Credit Corporation**

Wilshire Homeownership Preservation Dept. (HOPE) – 1-888-952-7339

Call with mortgage questions: 1-888-502-0100

Resolution Team: (can accept payments and advise of workout options): 1-800-622-5035

<http://www.wfsg.com/>