

STATE OF MICHIGAN  
DEPARTMENT OF ATTORNEY GENERAL



P.O. Box 30736  
LANSING, MICHIGAN 48909

DANA NESSEL  
ATTORNEY GENERAL

March 13, 2020

*Overnight Delivery*  
*Facsimile* [REDACTED]  
*Email* [REDACTED]

Bhavani 108 Enterprises Inc.  
d/b/a India Grocers  
Registered Agent: Daxaben Patel  
24385 Halsted Rd.  
Farmington Hills, MI 48335

Dear Daxaben Patel:

*Re: India Grocers*

In the past 24 hours, the Attorney General has received 2 consumer complaints against you alleging price-gouging on groceries. We are working to gather additional evidence regarding these allegations. To the extent your store has elevated prices to exploit the public health emergency related to Coronavirus, be advised we are looking into these allegations.

The allegations in these consumer complaints implicate the following unfair trade practices, as identified in Michigan's Consumer Protection Act:

- (z) Charging the consumer a price that is grossly in excess of the price at which similar property or services are sold.
- (aa) Causing coercion and duress as the result of the time and nature of a sales presentation.

[MCL 445.903(1).]

To the extent your store is violating these provisions, you should immediately correct your pricing. This will minimize any future liability and penalties.

Daxaben Patel  
Page 2  
March 13, 2020

Enclosed are the consumer complaints we have received against you. We ask that you provide us a written response to these allegations within ten days. Your response will be considered as the Corporate Oversight Division considers how to proceed with respect to your operation. While it is your choice, we encourage you to consult with an attorney before providing this response.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. Fowler", with a long, sweeping horizontal line extending to the right.

Darrin F. Fowler  
Rebecca Berels  
Assistant Attorneys General  
Corporate Oversight Division  
(517) 335-7632

DFP/cms

# Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2020-cp03121249248-A

Submitted: 3/12/2020 12:49:15 PM

## Consumer Information

Your Last Name: [REDACTED] First Name: Soumya M.I.:  
Your Street Address: [REDACTED] City: [REDACTED]  
Your State: [REDACTED] Zip Code: [REDACTED]  
Your County: [REDACTED]  
Your Home Phone: Your Work Phone: Ext.:  
Fax Number: E-mail Address:

## Primary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First  
Name:

Company Name: India Grocers

Street Address: 24385 Halsted Road

City: Farmington Hills

State: MI

Zip Code: 48335

County: Oakland

Phone: 2488880821

Fax Number:

E-mail Address: heepalpatel@gmail.com

Web Site Address: <https://fastindiangrocery.com/>

Product Offered: Indian groceries

Primary Jurisdiction: None

## Secondary Company Or Person Your Complaint Is About

Company or Person? Company

Complainee Last Name:

Complainee First  
Name:

Company Name:

Street Address:

City:

State: MI

Zip Code:

County:

Phone:

Fax Number:

E-mail Address:

Web Site Address:

## Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:

Vehicle VIN No.:

## **Complaint Information**

Incident Date\Time: 3/9/2020 6:35:00 PM

Incident Location: Farmington hills

Approximate Monetary Value: \$20

Did you sign a contract? False

Where did you sign this contract?

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? False

Did you complain directly to the business? True

What was the response from the business? Management decision

If no complaint was given to the business directly, why? was neglected

Was this complaint filed with any other agencies? False

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## **Complaint Detail/Inquiry Information**

Due to corona virus threat people are stocking up food supplies with a panic of it not being available. The prices of the food supplies like Rice, lentils were increased upto \$8 per bag of 20lb. Each 20lb bag costs between 18-21 based on the variety. While in last few days it was increased by \$8 per bag. When asked for the reason, were just told the management has taken decision due to increase in demand.

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[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

[False] Check if you want to sign up for the Consumer Protection Listserv.

[False] Check if you want to sign up for the AG Press Release Listserv.

[False] Check if you want to sign up for the Attorney General Opinions Listserv.

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(\*)I certify that the information on this form is true and accurate to the best of my knowledge.

(\*)I consent to releasing to the Michigan Attorney General any information or document relative to the investigation of this complaint. By checking this box, I also certify that I have had the opportunity to review the Michigan Attorney General Privacy Policy before submitting this complaint.

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# Michigan Office Of Attorney General Consumer Complaint Form

Web Complaint Number: 2020-cp03121935971-A

Submitted: 3/12/2020 7:35:44 PM

## Consumer Information

Your Last Name: [REDACTED] First Name: Swaroop M.I.:  
Your Street Address: [REDACTED] City: [REDACTED]  
Your State: [REDACTED] Zip Code: [REDACTED]  
Your County: [REDACTED]  
Your Home Phone: [REDACTED] Your Work Phone: Ext.:  
Fax Number: [REDACTED] E-mail Address: [REDACTED]

## Primary Company Or Person Your Complaint Is About

Company or Person? Company  
Complaine Last Name: Complaine First Name:  
Company Name: Indian Grocers City: Farmington Hills  
Street Address: 24385 Halsted Rd Zip Code: 48335  
State: MI Phone:  
County: Oakland E-mail Address:  
Fax Number: Product Offered: Grocery  
Web Site Address:  
Primary Jurisdiction: Licensed Business/Person

## Secondary Company Or Person Your Complaint Is About

Company or Person? Company  
Complaine Last Name: Complaine First Name:  
Company Name: City:  
Street Address: Zip Code:  
State: MI Phone:  
County: E-mail Address:  
Fax Number:  
Web Site Address:

## Motor Vehicle Warranty Complaint Information

Vehicle Make, Model, and Year:  
Vehicle VIN No.:

**Complaint Information**

Incident Date\Time: 3/12/2020 1:00:00 AM

Incident Location: Farmington hills

Approximate Monetary Value:

Did you sign a contract? False

Where did you sign this contract?

Is a court action pending? False

Do you have an attorney representing you on this matter? False

Are you willing to testify in court regarding this complaint? False

Did you complain directly to the business? True

What was the response from the business? They ignored

If no complaint was given to the business directly, why?

Was this complaint filed with any other agencies?

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**Complaint Detail/Inquiry Information**

Hi This store increased price of grocery items by 60% due to corona virus. They are not setting any limit on purchase per person so creating more demand. We directly spoke to store owner and they were very rude and just ignored us. Pls address this issue  
Thanks,

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[False] Check if this referral is just to give us information and you do not need us to respond to you directly.

[False] Check if you want to send documentation. After you submit this form you will be provided with a postal mail address, and facsimile number, to which you may send documents.

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