

## MORTGAGE SERVICERS

### **GMAC ResCap** (GMAC Mortgage, Homecomings Financial, GMAC Bank)

Call to RSVP: 800-799-9266

Phone number for borrowers to call with mortgage questions: 800-206-2901

### **Wilshire Credit Corporation**

Wilshire Homeownership Preservation Dept. (HOPE) - 888-952-7339

Call with mortgage questions: 888-502-0100

<http://www.wfsg.com/>

### **Carrington Mortgage Services**

Call to RSVP: 317-712-5312 ask for Teresa Bromm

Call with mortgage questions: 800-561-4567

<http://myloan.carringtonms.com>

### **Wells Fargo Home Mortgage**

Call with mortgage questions: 800-678-7986

[www.wellsfargo.com/paymenthelp](http://www.wellsfargo.com/paymenthelp).

### **Washington Mutual Bank**

Call to RSVP: 877-WAMU-YES

Call with mortgage questions: 877-WAMU-YES

Email questions to: [wamulossmit@wamu.net](mailto:wamulossmit@wamu.net)

### **Select Portfolio Servicing**

Call to RSVP: 888-349-8967

Call with mortgage questions:

866-662-0035 – Consumer Ombudsman

888-818-6032 – Loan Resolution

<https://www.spservicing.com>

### **Litton Loan Servicing**

Call to RSVP: 866-416-1656

Call with mortgage questions: 866-416-1656

[www.littonloan.com](http://www.littonloan.com)

### **HSBC North America**

Call to RSVP: 866-920-7007.

Additional phone number for mortgage questions: 877-415-4FAP (327)

### **National City Mortgage**

Call to RSVP: 800-367-9305, Ext. 53301

Call with mortgage questions: 800-523-8654

[www.nationalcitymortgage.com/service\\_assistance.asp](http://www.nationalcitymortgage.com/service_assistance.asp)

**Ocwen Loan Servicing, LLC**

Call to RSVP: 866-688-1139

Call with mortgage questions: 800-746-2936

[www.Ocwen.com](http://www.Ocwen.com)

**Countrywide Home Loans**

Call to RSVP: 800-661-9917

Call with mortgage questions: 800-661-9917

**Chase**

Call to RSVP: 1-866-326-0086

Call with mortgage questions:

Prime Homeowner's Assistance: 1-800-446-8939

Nonprime Homeowner's Assistance: 1-877-838-1882

Home Equity Homeowner's Assistance: 1-866-582-5208

**Saxon Mortgage Services, Inc.**

Call to RSVP: Lori Rodman at 817-665-8095 or [RodmanL@saxonmsi.com](mailto:RodmanL@saxonmsi.com)

Call with mortgage questions: 888-325-3502

<http://www.saxononline.com/Home/>

**EMC Mortgage Corporation**

Call with mortgage questions: 800-723-3004

<https://www.emcmortgagecorp.com/EMCMORTGAGE/>

**Option One Mortgage Corporation**

Call to RSVP: 1-800-505-3706

Call with mortgage questions: 1-800-505-3706

[http://oomc.com/servicing/bestpract\\_servicing\\_keephm.asp](http://oomc.com/servicing/bestpract_servicing_keephm.asp)

**HomEq**

Website for borrowers: [www.homeq.com](http://www.homeq.com)

**First Franklin Loan Services**

Call with mortgage questions: 1-800-346-6437

Call to RSVP: 1-800-622-5035, Ext. 87565

[www.viewmyloan.com](http://www.viewmyloan.com)

**NationPoint Loan Services**

Call with mortgage questions: 1-800-346-6437

Call to RSVP: 1-800-622-5035, Ext. 87565

[www.nationpoint.com/customer](http://www.nationpoint.com/customer)

**National City Loan Services**

Call with mortgage questions: 1-800-346-6437

Call to RSVP: 1-800-622-5035, Ext. 87565

[www.viewmyloan.com](http://www.viewmyloan.com)

**Citi (Citimortgage, Citiresidential, CitiFinancl)**

Call with Mortgage Questions: 1-800-211-6926