



MICHIGAN ATTORNEY GENERAL **CONSUMER ALERT**

Payroll Companies Closing: Protect Yourself

When a payroll company's abrupt closure impacts Michigan employees or employers, complaints may be directed to the [Attorney General's Payroll Fraud Enforcement Unit](mailto:payrollfraud@michigan.gov): payrollfraud@michigan.gov; 833-221-1099.

Additional steps to take include:

Employees:

1. Notify your bank or credit union in writing that withdrawals by the closed payroll company are not authorized.
2. Gather all paystubs and other employment data available.
3. If money is incorrectly withdrawn from your account, immediately file an "unauthorized automatic clearing house" (ACH) transaction complaint with your bank or credit union.
4. Get written confirmation from your employer that payroll taxes have been paid.

Employers:

1. Notify your bank or credit union in writing that withdrawals from the closed payroll company are not authorized.
2. Communicate with your employees and determine precisely how they have been impacted.
3. If money is incorrectly withdrawn from a business account, file an "unauthorized ACH" transaction complaint with your bank or credit union.
4. Gather all data available for your account, confirm whether employee payroll taxes have been paid, and monitor your account for any improper transactions.
5. Get legal advice from a private attorney.

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The Attorney General provides Consumer Alerts to inform the public of unfair, misleading, or deceptive business practices, and to provide information and guidance on other issues of concern. Consumer Alerts are not legal advice, legal authority, or a binding legal opinion from the Department of Attorney General.



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