ROBOCALL
CRACKDOWN TEAM

Initiatives

- ☐ Partner with federal agencies like the Federal Trade Commission and Federal Communications Commission, other state attorneys general, stakeholders including senior advocates, the Better Business Bureau, and the telecomunications industry to crackdown on illegal robocalls;
- ☐ Roll out a new website to educate the public about illegal robocalls, to give the public better ways to protect themselves, and to keep the public informed about new updates and initiatives;
- ☐ Introduce a "scam tracker" so concerned residents can learn about current or past robocall-related scams;
- ☐ Launch a statewide speaking tour to inform the public about the problem and our crackdown to stop it;
- ☐ Suggest proposed rules to federal agencies to help stop illegal robocalls and related problems;
- ☐ Work with carriers to establish "Do Not Originate" lists that would prevent robocallers from spoofing their calls using Michigan government numbers;
- ☐ Work with the Michigan legislature to provide the necessary tools to properly enforce against illegal robocallers.

  Major changes to our laws would include:
  - Eliminating problems in the definitions of robocalls and related terms;
  - Updating the statutes to match current and future technological capabilities of robocallers;
  - Closing loopholes like immunity for solicitors representing sham charities and scammers arranging face-to-face visits;
  - Providing the Department of Attorney General with necessary investigative and enforcement powers; and
  - Increasing penalties for illegal robocalls.
- ☐ Develop new legal theories to target and hold accountable all bad actors in an illegal robocall;
- ☐ Establish monitored phone lines staffed by skilled investigators to target the illegal robocallers spamming local residents;
- ☐ Establish a resident-enforcement program allowing Michiganders to assist our office in investigating and enforcing against illegal robocallers;
- ☐ Enforcement against Michigan-based illegal robocallers; and
- ☐ Expand real-time monitoring and enforcement capabilities to stop robocall campaigns in their tracks.

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mi.gov/robocalls