



NATIONAL CONSUMER
PROTECTION WEEK

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ATTORNEY GENERAL
BILL SCHUETTE'S

Senior Brigade



National Consumer Protection Week
March 2-8, 2014

National Consumer Protection Week, a joint effort by nonprofits and government agencies, highlights education and outreach resources available to protect consumers and their finances.

Every day, the Consumer Protection Division of the Department of Attorney General works diligently to defend Michigan consumers against unfair, misleading, or deceptive business practices. In 2013, our Complaint Intake Section received approximately 24,000 calls and 11,000 written complaints!

This month, Attorney General Bill Schuette highlights these efforts during National Consumer Protection Week.

Looking to protect yourself from fraud, identity theft, and scams? Wondering about the best way to use credit, shop for a used car, or maximize your security online? If so, consider participating in [National Consumer Protection Week](#).



www.Mi.gov/seniorbrigade

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Additional information and brochures are available on the Michigan Attorney General's website at: www.michigan.gov/ag.

SENIOR SMILES



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Robocalls

Consumers are receiving more unsolicited calls than ever due to current technology.

Companies are using autodialers, to send out thousands of recorded phone calls (also known as robocalls) every minute.

The Federal Trade Commission (FTC) has stopped companies responsible for billions of robocalls. Robocalls are illegal unless you have given the company written permission to contact you.

If you are on the Do Not Call list and continue to receive robocalls, hang up! Pressing numbers can lead to you getting more calls. [Click here to file a complaint about robocalls with the FTC.](#)

[Click here for more information on Robocalls](#) and to click here to view the [FTC's action plan.](#)



National Nutrition Month®

Every March, Americans recognize National Nutrition Month®. Now is the perfect time to remember that informed food choices and healthy workout habits are essential to an active, healthy lifestyle.

The Academy of Nutrition and Dietetics provides numerous [nutrition tip sheets](#), [websites](#), and [games](#) to help assist you on your nutrition journey.

We all know, eating healthy can be expensive! If you need assistance, please contact your local Area Agency on Aging. The [Michigan Office of Services to the Aging](#) offers an [interactive county map](#) where you can easily identify who to contact to receive information about home-delivered meals.

** Remember to consult with your physician before making significant changes to your diet and physical activity.*



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