



Attorney General Dana Nessel

AVOID PHONE SCAMS

Here are a few ways to help you avoid falling victim to these scams:

1. **BEFORE** you answer the phone, ask:

- **Do I recognize the caller or the phone number?**
Don't know it? Don't answer. If you don't pick up, you can't be scammed.
- **Am I on the DO NOT CALL list?** If so and this is not a personal, charity, or political call, then the caller is breaking the law.
- **Do I want more unsolicited phone calls?** Every time you answer an unsolicited call, you verify your working number, which can result in more calls.

2. **If you answer the phone:**

- **It is OK to hang up.**
- **If you think the call is real,** return the call on a number you know is legitimate.

3. **NEVER** give out personal information (name, address, birthdate, social security or account numbers.)

- Remember, the IRS does NOT make phone calls demanding payment.



877-765-8388

mi.gov/ag



Attorney General Dana Nessel

SCAM RED FLAGS



URGENT/SECRET

- Pressure to act immediately.
- Limited term; act now; or today only language.
- Told to keep the contact a secret.
- Designed to frighten you into action.



BELIEVABLE

- Claims to be from the government or law enforcement.
- Claims to be calling to fix a problem with your account, computer, government benefits, or related to something in the news.
- The contact has some of your personal information already.



MONEY/PERSONAL INFORMATION

- Requires a wire transfer, prepaid credit card, or any personal information.

877-765-8388

mi.gov/ag