ROBOCALL CRACKDOWN TEAM

TEXT

MESSAGE SCAMS

1 WHAT IS A TEXT MESSAGE SCAM?

A text message scam is when scammers send text messages pretending to be from trusted sources. The goal is to get you to respond with personal information like passwords and credit card details or to click on links that install malware. It is just like phishing that uses calls or emails — and is often referred to by the industry as "smishing" (short message service [SMS] text phishing) — because it uses text messages.

2 HOW DO I MAKE THEM STOP?

If you are an AT&T, T-Mobile, Verizon or Sprint subscriber, you can report unwanted texts to your carrier by copying the original text and forwarding it to 7726 (SPAM), free of charge.

3 REPORT TEXT MESSAGE SCAMS

If you cannot use 7726, then report smishing texts to your mobile service provider, the Michigan Department of Attorney General (mi.gov/robocalls) and the Federal Communications Commission (consumercomplaints.fcc.gov).

REPORT ILLEGAL ROBOCALLS

877-765-8388

FILE ONLINE COMPLAINT/LEARN MORE

MI.GOV/ROBOCALLS