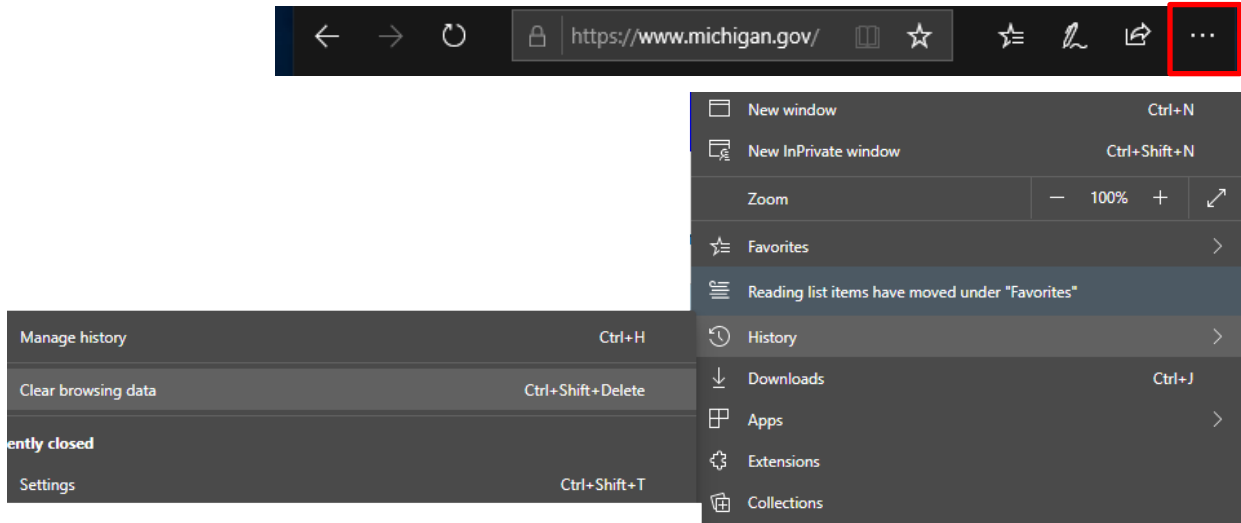


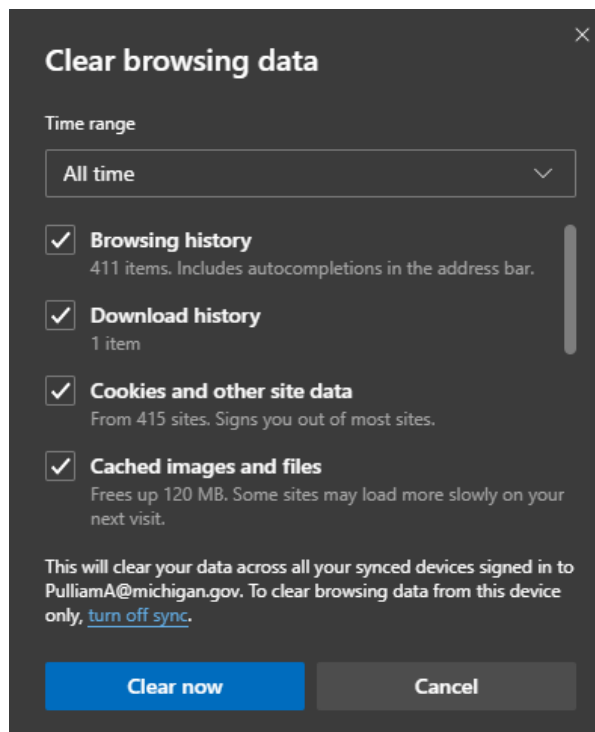
# Clearing Browser Cache

## Using Microsoft Edge:

- From your Microsoft Edge browser window, click the horizontal 3-lined **Hub** in the upper right corner, hover over **History** and click, **Clear browsing data**.



- The **Clear browsing data** window appears. Choose **All time** from the Time range dropdown and select **Browsing history**, **Download history**, **Cookies and other site data**, and **Cached images and files**.



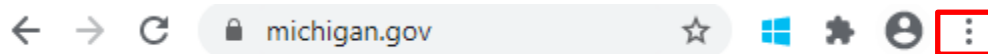
- Click **Clear now**.

- Restart your Microsoft Edge browser.

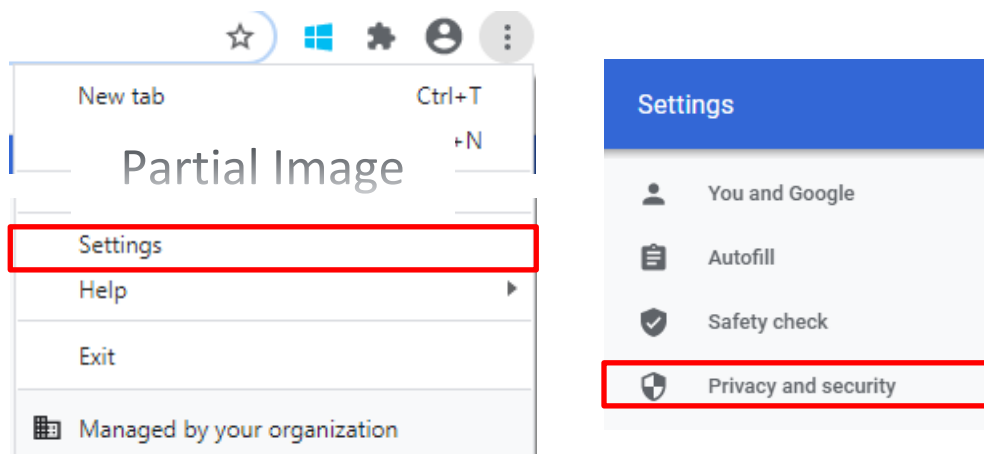
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## Using Google Chrome:

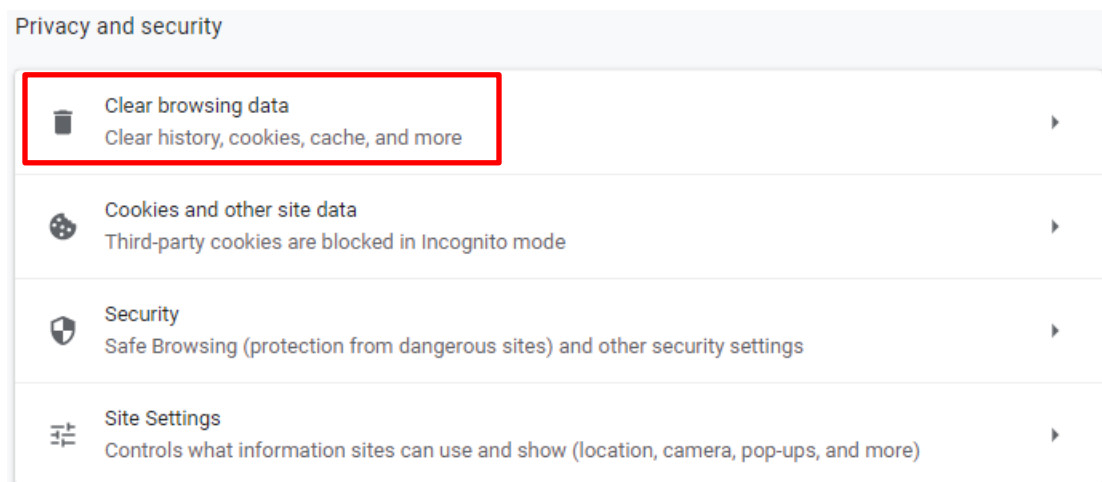
- From your Google Chrome browser window, click the vertical 3-lined **Hub** in the upper right corner and select **Settings**.



- Using the left menu, click **Privacy and security**.

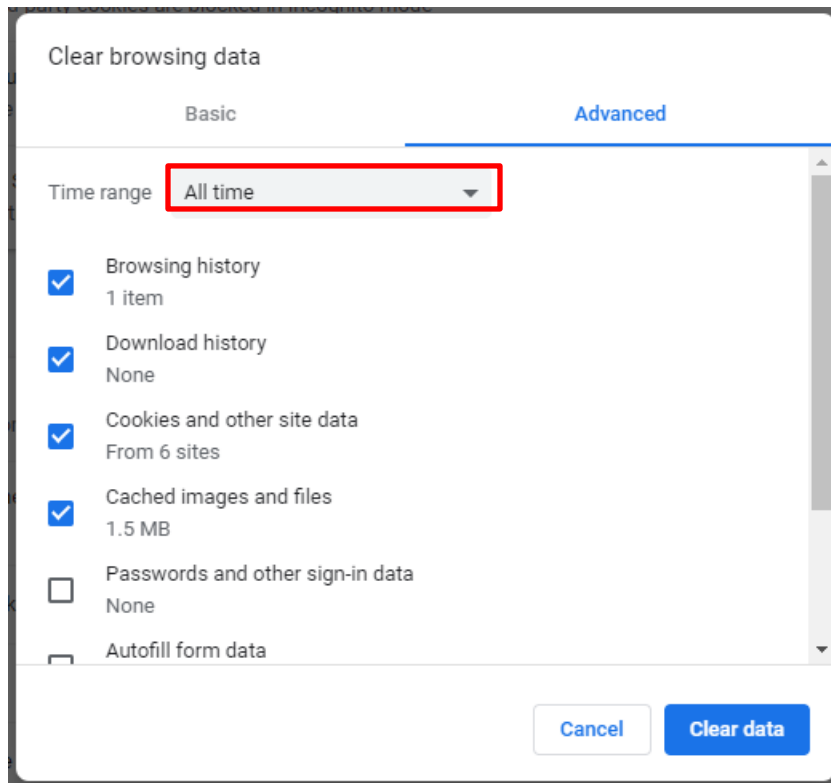


- Under the Privacy and security header, click **Clear browsing data** and the *Clear browsing data* box will appear.



- Select **All time** using the Time range dropdown.

- Next, select **Browsing history**, **Download history**, **Cookies and other site data**, and **Cached images and files**.



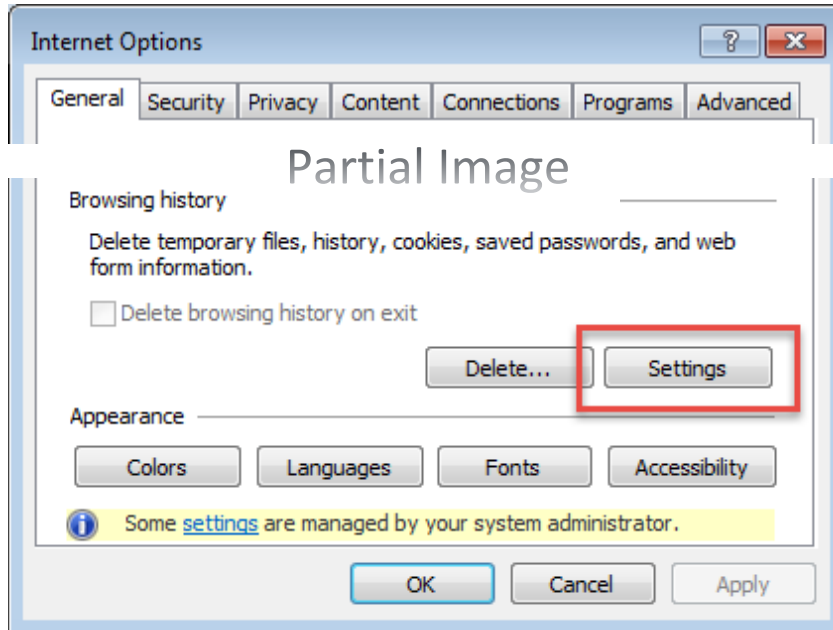
- Click **Clear data**.
  - Restart your Google Chrome browser.
- 

### Using Internet Explorer:

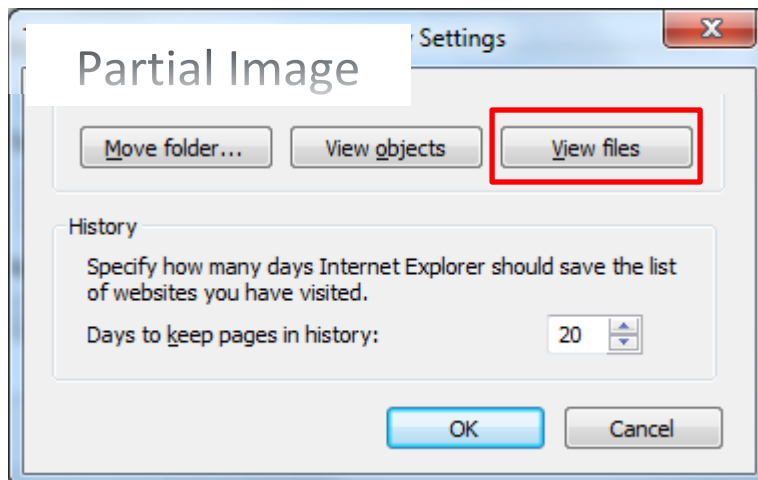
- From your Internet Explorer browser window, click the **Gear** icon in the upper right corner and select **Internet Options**.



- On the **General** tab, find the **Browsing History** section and click **Settings**.



- In the **Website Data Settings** window, click **View files**.



- A **Windows Explorer** box will open, displaying all temporary files. Using the keyboard press **Control** and the letter **A** simultaneously to select all files. After all files are highlighted, press the **Delete** key.
- A dialogue window may appear asking “Are you sure you want to delete the selected Cookies? Click **Yes**.”

- Restart your Internet Explorer browser.