



JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LABOR & ECONOMIC GROWTH
LANSING

DAVID C. HOLLISTER
DIRECTOR

Chair and Vice Chairs of Standing Committees

Attention: Chairs of the Standing Committees:

Attached is a summary of the department results for application processing legislation passed in 2004 for the Department of Labor and Economic Growth. The results encompass reports required for the following statutes:

Bureau of Commercial Services

- 2004 PA 260 Amendment to Private Detectives
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

MIOSHA

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Bureau of Construction Codes and Fire Safety

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

Liquor Control Commission

- 2004 PA 266 Amendments to the Liquor Control Act

Sincerely,

David C. Hollister
Director

**DEPARTMENT OF LABOR & ECONOMIC GROWTH
APPLICATION PROCESSING FY 2004-2005**

BUREAU OF COMMERCIAL SERVICES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
te Detectives	2004 PA 260	90 Days	80	37	4	0	\$0
te Security and rity Alarm System Contractors	2004 PA 270	180 Days 180 Days	23 59	120 174	2 5	0 0	\$0
graph Examiners	2004 PA 276	90 Days	4	104	0	0	\$0
ational Code Occupations	2004 PA 264						
ccountancy Firm		90 Days	76	5	0	0	\$0
arber College or Shop		90 Days	159	1,573	0	0	\$0
uilder Company		90 Days	1,854	8,183	35	0	\$0
ollection Agency Owner Manager		90 Days	40	428	0	0	\$0
osmetologist School or Shop		90 Days	1,134	7,754	0	0	\$0
learing Aid Dealer		90 Days	7	34	0	0	\$0
uneral Home		90 Days	22	318	0	0	\$0
real Estate Broker		30 Days	2,202	0	6	0	\$0
Bureau Totals			5,660	18,730	52	0	\$0.00

ewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and sees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

MIOSHA

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
stos Contractor	2004 PA 261	15/90 days	14	126	6	0	\$0.00
ing Course Provider	2004 PA 262	60 days	8	130	0	0	\$0.00
ediation	2004 PA 262	not specified	1,192	3,615	137	0	\$0.00
Agency Totals			1,214	3871	143	0	\$0.00

BUREAU OF CONSTRUCTION CODES & FIRE SAFETY

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Installer	2004 PA 265	90 Days	96	1663	0	0	\$0.00
Repairer	2004 PA 265	90 Days	5	124	0	0	\$0.00
Permits-Install	2004 PA 265	90 Days	3129	Not Applicable	0	0	\$0.00
Permits-Repair	2004 PA 265	90 Days	21	Not Applicable	0	0	\$0.00
Painting Contractor	2004 PA 268	90 Days	174	13	0	0	\$0.00
Plumber	2004 PA 268	90 Days	195	82	0	0	\$0.00
Architectural Contractor	2004 PA 275	90 Days	314	47	0	0	\$0.00
Alarm Contractor	2004 PA 275	90 Days	8	0	0	0	\$0.00
Specialty Contractor	2004 PA 275	90 Days	5	0	0	0	\$0.00
Generator Contractor	2004 PA 269	90 Days	115	0	0	0	\$0.00
Generator Permits-Installation	2004 PA 269	90 Days	1283	Not Applicable	7	0	\$0.00
Generator Permits-Alteration	2004 PA 269	90 Days	1123	Not Applicable	0	0	\$0.00
Mechanical Contractor	2004 PA 271	90 Days	357	438	0	0	\$0.00
Yearly Totals			6,825	2,367	7	0	\$0.00

MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
On-Premise License	2004 PA 266	90 Days	439	9,323	228	25	\$9,262.50
Off-Premise	2005 PA 266	90 Days	335	7,826	376	34	\$7,394.20
Retail	2006 PA 266	90 Days	1,121	5,284	2,498	24	\$50.00
Special 24-hr	2007 PA 266	90 Days	5,023	Not Applicable	0	3	\$75.00
Commission Totals			6,918	22,433	3,102	86	\$16,781.70

- Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.
- ❖ At times, large influxes of applications result in timeframes not being met, because these applications involve a physical inspection, financial investigations, etc. as well as processing the paper application. Current staffing levels are not sufficient to handle unusually large volumes that sometimes occur within the statutory timeframe. The percentage of applications that failed to meet the timeframe was 0.3% of overall applications processed during the year.