REPORT TO THE LEGISLATURE
Pursuant to P.A. 114 of 2009
Section 609
Kiosk Reporting Stations

Section 609 of P.A. 114 of 2009 requires by March 1, 2010, that the Department report on the use of Kiosk reporting stations. At a minimum, the report shall include all of the following: (a) Factors considered in determining whether an offender is assigned to report at a Kiosk, (b) Information on the location, costs, safety features, and other features of Kiosks used for offender reporting, (c) Information on demonstration project outcome measures, (d) An evaluation of the Kiosk reporting demonstration project, including any need for improvement and an assessment of the potential for expanded use of Kiosk reporting stations.

In 2006, the Department initiated the Kiosk offender reporting project with the Michigan Department of Information Technology's (DIT) E-Michigan office. At that time, collaboration began to document business requirements, create functional design specifications and obtain Kiosk hardware quotes. Functional design specifications were finalized in May, 2008, at which time programming began by both E-Michigan and DIT Agency Services for Corrections. User acceptance testing began in late October, 2009. There have been several rebuilds and testing of the Kiosk since and testing is very close to completion. Training of FOA staff is expected to begin by March, 2010, with use of the Kiosk to begin one month later.

(a)   The anticipated population for the demonstration project has been expanded to include not only low risk offenders in lieu of reporting to their agent in person but the following:

1) As a sanction to augment regular reporting to the agent when poor community adjustment is noted
2) Day reporting for offenders required to job seek
3) Day reporting for offenders with unstable housing to diminish the risk of absconding from supervision
4) Regular report for offenders who are in good standing but not eligible to discharge because of monetary obligations to victims
5) Reward for positive behavior and adjustment
6) Check in when reporting for substance abuse testing

(b)   The first Kiosk will be located inside the secure lobby of the Lansing Parole Office and will be available for use during business hours. Enrollment in the Kiosk requires the agent to have an authorized log in ID and a confidential password. Initially there will be a limited number of agents who can access the Kiosk. All agents who access the machine will have to secure a user ID and password through their chain of command. Offenders are required to register at least one fingerprint on the Kiosk but can be required to provide up to four fingerprints.

The Kiosk has a feature that allows agents to set alerts that will notify them via e-mail immediately when an offender reports to the Kiosk. The Kiosk can also be used to deliver personalized text messages to the offender from the agent when s/he reports to the Kiosk.

There is direct communication between MDOC's Offender Management Network Information (OMNI) and the Kiosk. The Kiosk is connected to OMNI over secure lines in compliance with State of Michigan secure connectivity standards.

The cost associated with hardware and development of the Kiosk offender reporting station is approximately $208,478.00 to date (an additional $25,478.00 was spent in 2009 on business requirements, testing, documentation and training plans). Last year's report indicated $183,000.00 had been spent to date.

(c)   As the kiosk is still in user acceptance testing, it is not yet available to Field Operations Administration staff; therefore, outcome measures are not available to report at this time.

(d)   As the kiosk is still in user acceptance testing, it is not yet available to Field Operations Administration staff; therefore, evaluation is not available to report at this time.