

**REPORT TO THE LEGISLATURE**  
**Pursuant to P.A. 59 of 2013**  
**Section 420**  
**Department's Response to Performance Audits**

Sec. 420. By March 1, the department shall report to the senate and house appropriations subcommittees on corrections, the senate and house judiciary committees, the senate and house fiscal agencies, and the state budget director on performance data and efforts to improve efficiencies relative to departmental staffing, health care services, food service, prisoner transportation, mental health care services, and pharmaceutical costs.

The full audit report and department's response is available on the Office of the Auditor General web page <http://audgen.michigan.gov>.

**Pharmaceutical Costs** - (last update requested 11-12-2013)

*Ongoing- Estimated completion date 9/2014*

**Finding 02** – Monitoring of Medication Returns and Disposals

The pharmacy contract with Maxor contained language in the contract that strengthened the reconciliation process. The Third Party Reviewer conducted facility audits in 2011, and the Operating Procedure (OP) was updated to reflect those recommendations. The OP has been approved by Michigan Department of Corrections (MDOC) and Bureau of Health Care Services (BHCS) leadership. The OP was not approved by the Legal Department until September 2013. The BHCS Nursing Advisory Committee as developed a training guide for implementation of the Operating Procedure. Due to the delay in the OP the Third Party Reviewer needed to move back its site audits to June 2014, with a report available by September 1, 2014. The compliance date has been extended to account for the completion of the audits.

**Pharmaceutical Costs** - (last update requested 11-12-2013)

*Ongoing- Estimated completion date 3/2019*

**Finding 03** – Medication Refills

BHCS has a process in place for tracking and monitoring refills. An Electronic Medication Administration Record (eMAR) would greatly streamline the process. An eMAR was written into a recent RFP for the Electronic Health Record (EHR). MDOC, BHCS and Department of Technology, Management and Budget (DTMB) leadership determined that an RFP for maintenance on the NextGen EMR would be issued. This maintenance agreement would cover five years. During that period, the EMR would be upgraded to a newer version, and then an eMAR added after the upgrade. The compliance date has been moved back to March 2019 for full implementation of the eMAR.

**Prisoner Medical and Dental Services** - (last update requested 11-12-2013)

*Ongoing – Estimated completion date 12/2015*

**Finding 01** – Delivery of Health Care Services

The remaining items still needing completion are the reports for Chronic Care and Prisoner Requests (Kites) that are under development. DTMB completed a Statement of Work, which includes additional programming hours to complete the reports. NextGen has now started programming the reports. Due to the delay in processing the Statement of Work the compliance date has been changed to December 2015. This will allow time for the reports to be programmed, and for BHCS staff to test their functionality.

**Prisoner Medical and Dental Services** - (last update requested 11-12-2013)

*Ongoing – Estimated completion date 12/2015*

**Finding 03** – Electronic Prisoner Medical Record System

This compliance date has been moved back to December 2015. This is due to the delayed approval of the Statement of Work, which included additional hours for NextGen to complete development on the Chronic Care Visits and Prisoner Kites Reports. This later compliance date will allow for programming time, and for BHCS staff to test the report's functionality.