

REPORT TO THE LEGISLATURE
Pursuant to P.A. 245 of 2008
Section 609
Kiosk Reporting Stations

Section 609 of 2008 P.A. 245 requires by April 1, 2009, the department shall report on the use of kiosk reporting stations. At a minimum, the report shall include all of the following: (a) Factors considered in determining whether an offender is assigned to report at a kiosk, (b) Information on the location, costs, safety features, and other features of kiosks used for offender reporting, (c) Information on pilot program outcome measures, (d) An evaluation of the kiosk reporting pilot program, including any need for improvement and an assessment of the potential for expanded use of kiosk reporting stations.

In 2006 the Department initiated the kiosk offender reporting project with the Michigan Department of Information Technology's (DIT) E-Michigan office. At that time, collaboration began to document business requirements, create functional design specifications and obtain kiosk hardware quotes. Functional design specifications were finalized in May 2008, at which programming began by both E-Michigan and DIT Agency Services for Corrections. This project is still under development and has not yet been implemented. User acceptance testing is scheduled to begin in May 2009 and the reporting pilot program will not begin until testing is complete.

(a) As the testing has not yet begun, the factors determining the pilot population have not been fully developed. While low-risk offenders will be targeted for kiosk reporting in lieu of some in-person reporting with their agent, kiosk reporting will also be considered as an enhancement to in-person reporting with their agent for some moderate and high risk offenders.

(b) The first kiosk will be located inside the Lansing Parole Office's waiting area and will be available for use only during business hours. In order to use the kiosk, the offender must first be registered by a field agent in both the Offender Management Network Information (OMNI) system as well as on the kiosk. The registration process will include a thumbprint biometric reader. Offenders reporting to the kiosk must enter their offender number and be positively identified by the biometric reader before access will be granted. Voice software will be included to read information on the screen to the offender reporting, to assist those who may be visually impaired. The offender will be able to pay supervision fees at the kiosk.

The cost associated with hardware and development of the kiosk offender reporting station is approximately \$183,000 to date.

(c) and (d) As the kiosk is not available to Field Operations Administration staff, and user testing has not yet begun, outcome measures and an evaluation are not available to report at this time.