

Michigan Department of Corrections

Vision and Mission

The Vision of the Michigan Department of Corrections is to protect the public and build trust within Michigan communities.

The Mission of the Michigan Department of Corrections is to create a safer Michigan through effective offender management and supervision in our facilities and communities while holding offenders accountable and promoting their success.

Message from the Director:

The State of Michigan continued to operate in a condition of budgetary stress. That stress was also felt through the Department of Corrections. As a result, prisons were consolidated and employees were offered an incentive-based retirement package. The Michigan Department of Corrections saw nearly 400 employees retire by December 31, 2010. Our Field Operations Administration was especially hard hit with the loss of many supervisors, manager, and administrators throughout both regions. The loss of so much correctional wisdom and experience at one time will be difficult to replace; however the Department has many talented employees to fill the shoes of those who retired. Those employees will step up and fill the vacancies, creating new opportunities to learn, lead, and introduce ideas that help shape Michigan's correctional policy.



Michigan also elected Ann Arbor native and former Gateway Executive Rick Snyder as our state's Governor. Governor Snyder follows term-limited Governor Jennifer Granholm, who served two terms and whose policies helped shape Michigan's prisoner reentry program. Governor Snyder has said he will continue to support prisoner reentry programming, citing its value in reducing recidivism and helping prisoners transition successfully back into society.

With a new gubernatorial administration comes changes within the Department's leadership. Director Patricia L. Caruso, who served with distinction in her tenure as Director and was recognized by the Association of State Correctional Administrators as the nation's best corrections director, has retired. Also retired are Deputy Director Dennis Straub and Deputy Director John Rubitschun. Those who follow these three highly regarded administrators will have no

easy task, but they are hard-working and capable administrators who bring new ideas and a fresh perspective to the job. There is no doubt that Michigan still faces formidable budgetary pressures. Correctional reforms will likely include future public-private partnerships as well as reorganization of services and improving reentry for prisoners entering into the prison setting.



While there may be difficulties to overcome, one thing is very clear. The Michigan Department of Corrections will continue on its mission to provide the greatest level of public protection in the most cost-efficient manner possible. Over 15,000 intensely professional people are doing their best each day to ensure it happens.

Sincerely,

Dan Heyns, Director
Michigan Department of Corrections

2010

Annual Report

Employees Unsurpassed Dedication



2010 Corrections Officer of the Year Shawn Minerick is a Resident Unit Officer at Baraga Correctional Facility in Baraga, MI. He has been an Emergency Response Team member for the past ten years, influencing the team in a variety of ways including the development of an ERT ready room to prepare for ERT deployment and to review and critique incidents that have occurred. Shawn's actions reduced prisoner misbehavior and enhanced the response time for cell extraction teams

Duty, Honor, Courage...

when it became necessary to intervene. He is a trainer in cell extraction and volunteers to train new employees on the proper extraction techniques.

Shawn is a role model that all staff can be proud of. He is punctual and brings a positive attitude to work each day. He is a team player who is dedicated to success. He takes on extra responsibilities without question and is a natural leader.

Officer of the Year

Shawn is a community leader as well, providing support to the local flag football team and both boy's and girl's basketball programs. He provides the role of coach and mentor, emphasizing sportsmanship, good conduct and team building. He and his wife also support the Peninsula Area Girl Scouts of America.

Parole/Probation Agent Matt Vanni (*pictured at right*), from Menominee County, received the Department's Professional Excellence Award and the Director's Award for his outstanding work practices and dedication to the enhancement of the Department's image and operations in the Field Operations Administration.

Matt works in a field office without on-site supervision and frequently is placed in the role of representing the Department in Menominee County. His dedication and ability to foster excellent working relationships with judges, prosecutors, defense attorneys, and law enforcement agencies, serves the Department well. Matt maintains a positive attitude and the enthusiasm to create new initiatives and programs that also enhance community supervision and safety. He has the well-

Employee of the Year

earned reputation of going beyond his daily duties to meet challenges and think outside the box to find solutions. Matt's professionalism has been routinely recognized by his supervisors who call him "the true face of the Department."

Commitment to Excellence

Matt is described as a truly genuine person with a "can do" attitude that he brings to work each day. He takes on additional responsibilities without complaint and is a team player, both seeking and providing opinions on how to do things better. Anyone who interacts with Agent Vanni will come to realize in short order that he is passionate about ensuring public safety by using the best practices in offender management and through building positive working relationships within the criminal justice community and beyond.



2010 Year in Review

Correctional Facilities Administration

The Correctional Facilities Administration has been using technological innovation to improve service and contain costs for several years. Three recent efforts that have been instituted to control costs and improve service are JPay and Securepak.

JPay services include delivery of incoming and outgoing electronic prisoner messages, electronic deposits into prisoner account by family members, and issuance of debit cards upon prisoners release into the community. Prisoner kiosks will soon allow prisoners to check electronic mail, purchase electronic "stamps" to send electronic messages to family members, review the last 25 account transactions, and purchase MP3 players and music downloads. Incoming and outgoing JPay messages are electronically scanned by a program that looks for key words, messages and patterns that indicate

Technology and Innovation

security risks. These technological innovations allow prisoners greater control and information over their account while providing them with an additional and convenient way to stay in touch with family members.

Access Securepak, operated by Keefe Group, is a Department-approved customized package program that allows family members and others to send authorized items to prisoners while safeguarding against the introduction of contraband. Prisoners in general population also may place orders for their personal use in accordance with institutional ordering procedures. A vendor catalog identifying items available for purchase through Securepak program shall be available to prisoners in each general population housing unit and in other areas of the institution as identified by the Warden.

A percentage of the profits will be returned by the vendor to the Department and shall be used to off-set expenses borne by the Prisoner Benefit Fund (PBF) for cable/satellite television services or other PBF expenses. The Store Contract Committee determines which items are authorized to be sold through the Securepak program. Items available for order are determined by custody level and specific needs of the facility.

Field Operations Administration

In 2010, the Field Operations Administration (FOA) continued to emphasize evidence based practices in the supervision of adult felony probationers and parolees. At year end, there were nearly a combined 80,000 felony offenders under supervision. The number of parolees on supervision exceeded 22,000; nearly an all-time high. To maximize use of valuable resources, the administration continued to utilize telephone reporting (TRS) for low risk probationers and parolees. The number of offenders under this supervision approached 13,000 during the course of 2010. TRS enabled the administration to target the services of Probation and Parole Officers on medium and high risk offenders. In addition, FOA continued to utilize active GPS on all pa-

Prisoner Reentry



roled sex offenders and other cases specially selected by either the Parole Board or Field Operations. During 2010, an average of 3,500 offenders were under GPS supervision.

In 2010 the dividends paid by the above efforts have yielded significant positive trends in the success rate of offenders. While the number of parolees being supervised was at a near all-time high, the rate of parolee failure was at an all-time low. Female offenders being supervised on gender responsive caseloads have fared even better. The rate of return for female probationers dropped from 30 per 1,000 to 20 per 1,000; while female parolees are succeeding nearly 88% rate compared to a baseline success rate of only 65%.

Collaborative Case Management Fosters Continuing Success

The greater success of both probationers and parolees in 2010 directly translates into safer communities. Each time an offender succeeds who would otherwise fail at probation and parole, there is one less victim and one fewer offender who has to be confined at state expense. Michigan's 1,400 Probation and Parole Officers and their support and leadership staff continue to make a huge difference in making our communities safer, one case at a time.

2010 Year in Review

Executive Office

In 2010, the Executive Bureau focused on two things - Prisoner Reentry and Transition.

Prisoner Reentry needed to be an integral part of the Michigan Department of Corrections (MDOC), moving from an initiative to part of the business model. Since 2005 when the Department started the Michigan Prisoner ReEntry Initiative, there has been a greater integration of reentry policy into many facets of the Department.

Focusing on Change and Fostering Success

Key components of the program now include intake screening, programming during incarceration, in-reach facilities that

prepare prisoners to go home and post-release support through field agents and community partners. With all of these components in place and an annual funding commitment that has bi-partisan legislative support Prisoner Reentry is no longer an initiative, it is simply part of the MDOC's business model.

The second major area of focus was the transition to a new Governor and Department administration. The Department was unsure who it would be until the November election, yet there were many things to consider prior to the new administration taking charge. A retirement incentive package led to about 900 retirements from the MDOC, with many of those being supervisors, managers, and administrators. The Field Operations Administration alone lost nearly every manager and administrator above the 13 level. Central Office lost nearly 100 employees due to the retirement. Replacing that level of experience and corrections knowledge is difficult at best. MDOC administrators filled many of the essential positions, then worked together with a transition team to ensure the Department remained fully operational.

The Executive Bureau provided the leadership and guidance necessary to firmly entrench Prisoner Reentry within the Department and to ensure a smooth transition to a new gubernatorial administration.

Operations Support Administration

Operations Support staff worked cooperatively on a project for over two years which will be implemented statewide in June 2011. AIPAS (Allegations, Investigations, Personnel Action System) has been totally redesigned to include all investigations conducted throughout the Michigan Department of Corrections.

AIPAS was originally designed about 20 years ago. The current system only captures those investigations initiated by the Internal Affairs Division. The newly-designed system now requires all investigations be entered and tracked (for discipline purposes) until the investigation is closed.

AIPAS will now capture information involving all investigations conducted throughout the Department. Each correctional facility, Central Office and FOA field offices will be required to enter information into AIPAS regarding any investigation initiated. Internal Affairs will review all investigation entries and make appropriate assignments. This will allow the Director and others to have instant information on how many investigations have been opened throughout the Department, the progress of the investigations, time lines assigned for completion, investigative outcomes and how the particular investigation was closed (i.e., sufficient evidence to support the allegations made, insufficient evidence, or no evidence). AIPAS will operate in real time.

AIPAS will be completely computerized and interactive. AIPAS will allow the investigator to write the investigation report on line; thereby eliminating the necessity of moving reports throughout the state via ID mail. Investigations will be handled in a more efficient manner. AIPAS will save money (by employees being on suspension for shorter periods of time) by moving cases faster and more efficiently through the system to the point where discipline can be recommended and imposed in a more efficient manner.

Real-Time Technology

FY10 Budget

allocation of funding

Administration/FY	FY 2010	FY 2005	FY 2000
Correctional Facilities	\$1,517,018,700	\$1,446,449,531	1,209,301,300
Field Operations	\$171,935,100	\$183,264,658	\$168,036,900
Administrative Functions	\$241,231,900	\$101,534,423	\$98,469,400
Total	\$1,930,185,700	\$1,731,248,612	\$1,475,807,600

budgeted employees as of December 31, 2010

Prison Operations	13,434
Parole and Probation	2,194
Administration and Support	228
Total 15,856	

average annual cost per prisoner by security level

Secure Level I	\$24,379
Level II (medium security)	\$30,008
Level IV (close custody)	\$37,675
Level V (maximum security)	\$36,332
Multi-Level Facility	\$36,332
Average Annual Cost (all levels)	\$33,822

average annual cost per offender on community status

Residential Re-Entry Program	\$20,234
Electronic Monitoring	\$2,362
Community Supervision	\$2,379

For more statistical information about the Michigan Department of Corrections in 2010, please review the [Michigan Department of Corrections 2010 Statistical Report](#).

2010 Facts and Figures

PRISONER DEMOGRAPHICS END OF 2010	
Male	42,244
Female	1,869
White	19,358
Non-White	24,746
Age <25	8,079
25-34 yrs.....	12,967
35-44 yrs.....	11,298
45-54 yrs.....	7,890
Age > 54	3,683

OFFENDER POPULATIONS END OF 2010	
Prison	44,113
Probation	58,497
Parole	22,183
*Active GPS Monitoring.....	3,511
*Other Electronic Monitoring.....	2,472
*Reflects the total number of offenders monitored electronically throughout 2010.	

PRISON INTAKE BY YEAR	
2002	11,050
2003	10,311
2004	9,811
2005	10,241
2006	11,094
2007	10,713
2008	9,715
2009	9,288
2010	9,159

OFFENDER SUCCESS			
	2000	2005	2010
Parole Revocations per 1,000 Parolees	328	270	256
Parolee Technical Violation Returns to Prison	3,111	2,859	2,390
Parolee Returns to Prison as Percentage of Total Number Supervised	32.8%	27%	25.6%

The Michigan Prisoner ReEntry Initiative started in 2005. Offender success while on community supervision is a key factor in the program's success. Lower crime rates, fewer new criminal sentences resulting in prison, and fewer parole violations and new criminal convictions by parolees has resulted in a prisoner population decline of nearly 6,000 prisoners.

MICHIGAN DEPARTMENT OF CORRECTIONS



Contact	Phone Number	Contact	Phone Number
Central Office Administration	(517) 335-1426	Parole Board	(517) 373-0270
Correctional Facilities	(517) 373-0287	Parole and Probation	(517) 373-3184
Crime Victims Services	(877) 886-5401	Public Information	(517) 373-6391
Community Alternatives	(517) 373-0415	Recruitment	(888) 820-7129
Operations Support	(517) 373-2014	F.O.I.A. Coordinator	(517) 373-3651

Please visit www.michigan.gov/corrections for more information about the Michigan Department of Corrections.