

# MiScorecard Performance Summary

**Business Unit:** BHCS Green >=90% of target  
**Executive/Director Name:** Lia Gulick, Administrator, BHCS Yellow >= 75% - 90% of target  
**Reporting Period:** Dec 2019 Red <75% of target  
Date Approved: 1/13/2020

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>V3 - Sound Management, Proven Fiscal Practices, Outcome-Oriented Strategies</b>								
BHCS-DWHC-03	Readmissions to Community Hospitals - Within 72 hours - # of Readmissions	Green	=	0	0 CY 2019, Dec	0	Monthly	Prisoner/patients discharged from a community hospital should not require readmission to a hospital within 72 hours.
BHCS-DWHC-04	Prescriptions Filled Using the Back Up Pharmacies (which could have been avoided) - # Prescriptions Filled	Green	👍	0	0 CY 2019, Dec	3	Monthly	Utilization of the back-up pharmacies for avoidable medication fills. Avoidable medications can include, but are not limited to, medications available in the Emergency room night box or medications which should have been filled during regular DWHC pharmacy hours.
BHCS-01	Prisoner Health Care Costs (1 Yr. Rolling Aggregate) - \$ in Millions	Green	👍	\$311.706	\$303.453 CY 2019, Nov	\$303.456	Monthly	This figure is the yearly cost of both physical and mental health care for prisoners housed in the Michigan Department of Corrections (MDOC). It is calculated as a rolling average for the previous 12 months.
BHCS-12	Prescribed Psychotropic Medications - \$ of Returned Medications	Green	👎	\$12000	\$178322 CY 2019, Dec	\$193259	Monthly	A higher number means that a larger number of medications were returned that month for credit. There is a lag time of two months.
BHCS-20	Use of Telemedicine by Medical and Mental Health Providers to Treat Patients - # of encounters	Yellow	👎	1230	935 CY 2019, Dec	1136	Monthly	This metric will track the number of encounters by its contracted providers. A higher number indicates a greater use of telemedicine. There is a lag time of one month.
<b>V4 - Hire, Train, Equip, Support &amp; Mentor High Quality Staff at Highest Professional Standards</b>								
BHCS-15	BHCS Recruitment and Retention Rate - % of employees who left the MDOC (not due to retirement or termination)	Red	=	10	112 CY 2019 Dec	12	Monthly	Assess the percentage of staff lost monthly, and allow BHCS leadership to identify the reasons for the departure. A higher percentage reflects an increased number of staff leaving MDOC. (1 month lag time)
BHCS-16	BHCS Civil Servant Position Vacancy Rate - % of vacant positions	Red	=	10.0	16.53 CY 2019, Dec	16.53	Monthly	Measures the percentage of overall health care and mental health positions that are currently vacant. Information will be utilized to target recruitment efforts. A higher percentage reflects an increased vacancy rate.
<b>V5 - Humane, Protective Custodial Care, Rehabilitative Opportunities, Reentry Assistance</b>								
BHCS-02	Post ERD Prisoners on MSOP Program Waiting Lists - # Prisoners	Green	👍	50	34 CY 2019, Dec	46	Monthly	Monitoring the volume of prisoners who are past their Earliest Release Date (ERD), yet remain on the waiting lists for required Sex Offender Programming (SOP). The list can help prioritize programming needs in conjunction to their ERD.