



# MiScorecard Performance Summary

**Business Unit:** BOA Green >=90% of target  
**Executive/Director Name:** Jeri Ann Sherry, Deputy Director, BOA Yellow >= 75% - 90% of target  
**Reporting Period:** May 2018 Red <75% of target  
Date Approved: 6/11/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>V3 - Sound Management, Proven Fiscal Practices, Outcome-Oriented Strategies</b>								
BOA-18	General Fund / General Purpose Budgetary Appropriation Lapse - % Lapse	Yellow		0.5%	0.6% AY 2018 Data	0.3%	FY Annually	Although the GF/GP lapse is measured annually, the current year projected balance is looked at monthly and provides guidance for hitting an annual target which guides the management of the department's budget. Having a manageably small lapse is a good measure of budget management. Measure is the percentage of lapsed funds to overall GF/GP appropriation. Below the low threshold may be difficult and risky to manage considering the department has approximately 90 line items the lapse may be spread into. Note--sometimes, the State Budget Office will require a lapse of at least a certain amount. In these instances, the target may need to be reassessed.
BOA-19	Legislative transfers made as a percentage of original appropriations - % of appropriations	Green		1.00%	0.43% AY 2018 Data	1.17%	FY Annually	Legislative transfers made as a percentage of the original appropriations is a good measure of whether the enacted budget was well planned. This is a good indicator of up-front budgeting transparency and helps to build credibility with the legislature.
BOA-20	Spending Plans Approved on-time and at or under budget - # of days between submission and approval	Green		35	12 FY 2018 Spending Plan	9	FY Annually	In order to help improve the management of individual appropriation spending plans, it is important to complete timely approved spending plans back to individual programs. Measure would be the average number of days between the date of submission of spending plan requests from programs to the date a spending plan is approved.
BOA-21	Regular (Non-Holiday) Overtime as a percentage of overall department salary and wages - % of overall	Red		5.0%	7.5% FY 2018, 1st Quarter	6.9%	Quarterly	A higher percentage of overtime usage can signal problems to management such as high vacancies, high sick leave usage, etc. Although some level of overtime usage is cost-effective in 24/7 operations, higher percentage usage is not cost-effective and can result in staff burnout. Q1= Oct, Nov & Dec. Q2= Jan, Feb & March. Q3= April, May & June. Q4= July, Aug & Sept. DELAY DUE TO SIGMA
BOA-22	Facility Energy/Utility Costs (1 year Rolling Aggregate) - Percentage Cost Increase	Green		2.5%	0.0% FY 2017, ON HOLD (SIGMA ISSUE)	0.0%	Monthly	This figure is the yearly percentage cost increase for water, sewer, electricity, natural and LP gas, and other fuels necessary for the operations of the Michigan Department of Corrections. It is calculated as a rolling percentage cost increase for the previous 12 months. This figure includes fuel and utility costs for the entire department, except Michigan State Industries. With ever-rising utility rates, lower costs reflect the Department's continuous efforts to reduce its energy consumption.
BOA-23	Facility Utility Water Usage in Dollars for Ionia Complex - \$ Spent	Green		\$160750	\$104419 FY 2017, 4th Quarter	\$86378	Quarterly	In order to show a cost savings associated with water usage through the implementation of Energy Performance Contract (EPC) facility hardware and/or systems upgrades. EPC hardware and/or systems installed to increase energy efficiency, reducing usage, creating a cost savings. This

								measure is followed in the Ionia Complex: Michigan Reformatory (RMI), Ionia Correctional Facility (ICF), Bellamy Creek Correctional Facility (IBC) and Richard Handlon Correctional Facility (MTU). A good measure is whether the cost associated with water usage falls into the annual target range. The measure is the cost of water in dollars within the Ionia Complex. This measure can reveal whether or not EPC's should be implemented state-wide as cost saving upgrades. Q1= Oct, Nov & Dec. Q2= Jan, Feb & March. Q3= April, May & June. Q4= July, Aug & Sept. Information will be available Feb 2018.
BOA-24	Percentage of procurement card eligible transactions processed on procurement cards - % processed	Green		90.0%	88.0% CY 2018 Data HOLD SIGMA issue	86.0%	CY Annually	According to the 2012 Benchmark Study Comparison of Procurement Results, the cost to MDOC per transaction processed on procurement cards was \$2.58. The cost per standard department purchase orders was \$45. Increasing the use of procurement cards to process purchases is more cost effective and will promote timely payments. Transaction statistics are related to GVP and excludes CFA correctional facilities as they currently process their own transactions.
<b>V4 - Hire, Train, Equip, Support &amp; Mentor High Quality Staff at Highest Professional Standards</b>								
BOA-09	Correctional Officer Vacancies (Budget Enhancement Metric) - # Vacancies	Yellow		550	644 FY 2018, May	653	Monthly	The Michigan Department of Corrections (MDOC) has a highly senior staff, and this metric is to inform Leadership about MDOC needs based upon projected correctional officer attrition. The metric will enable the Department to monitor trends in officer attrition, as a very useful strategic planning tool. Otherwise, the rate of attrition could accelerate without the Department being aware in time to take appropriate operational and budgetary action. This metric tracks the monthly number of officer vacancies, adjusted for the impact of temporarily closed housing units (if any) and New Employee Schools that have begun. A higher number of vacancies results in a greater use of overtime hours and its costs, in order to ensure adequate coverage of essential correctional officer positions.