

Zero Waste Goals



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Value Stream Approach



Zero Waste

Passion and inspiration of team

Site Champions

Reduce & Re-use opportunities

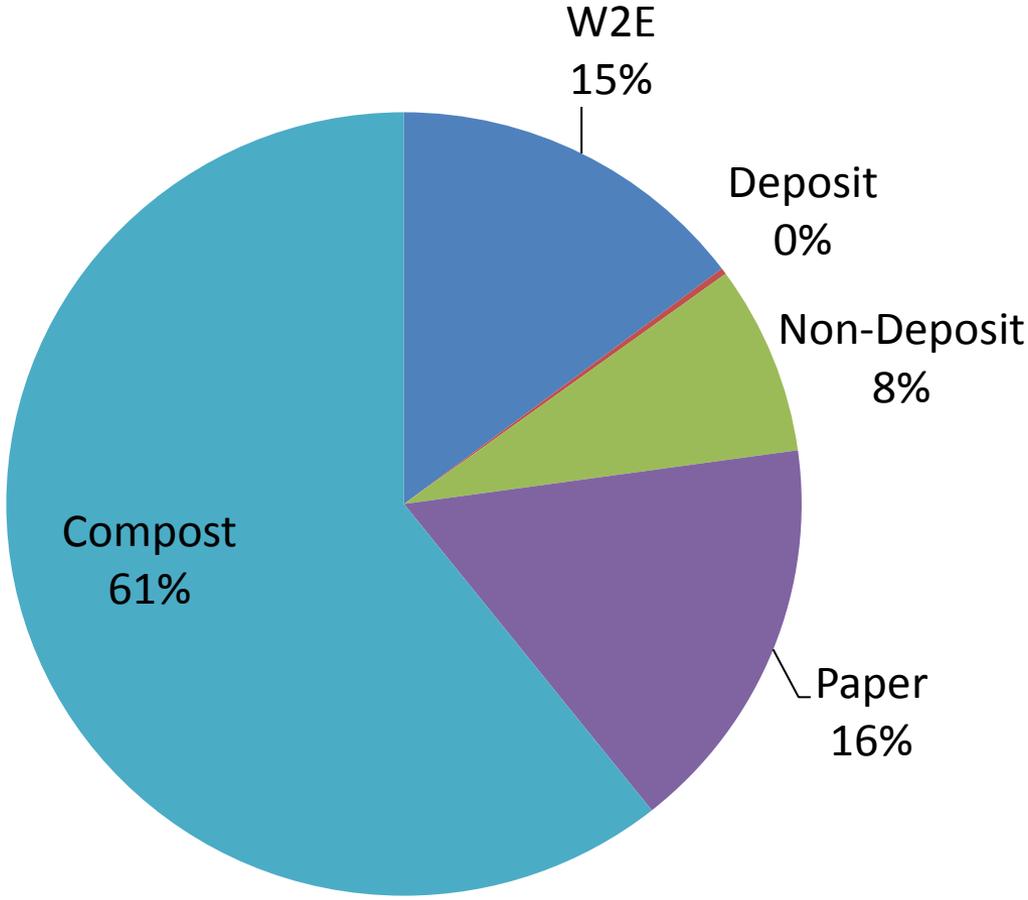
Recycling audits

Training & Communication

Focus on waste elimination



Office Waste to Energy Audit Results



Three Lesson's Learned

Convenience

Communication

Clarity



Convenience



Communication

HAWORTH | HOMETOWN WORLDWIDE

Text Size: [A](#) [A](#) [A](#)

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Refresh Centers, label reading important to weight-loss success

Originally posted on: 10/13/2009

Several months ago, Haworth corporate office members participated in a friendly competition with a serious goal – to stop over-feeding the Waste-to-Energy bins. Although the event initially put the Waste-to-Energy bins on a fast-track to svelteness, the momentum has since faltered. At recent weigh-in, the bins registered a shocking *40 percent weight gain* – that doesn't even happen with the South Beach diet! Ok, Haworth office members, time to draw a deep breath and take a scrutinizing look at

Franco Bianchi addresses lax recycling habits

Originally posted on: 06/16/2011

Haworth President and CEO Franco Bianchi addresses the recent laxness in the recycling habits within the Haworth corporate office while elevating as leading by example our plants that have been successful with embedding and maintaining sustainable practices in their every day activities. Although the memo focuses on corporate practices, it is a reminder that it is an expectation that members in *all* Haworth locations actively support our continued journey toward sustainability. [Franco writes...](#)

Clarity

* Member Center Only

COMPOSTABLES

COMPOST

ONLY Dispose Approved Items

- Food Scraps
- Paper Food Wrapping
- Paper Napkins
- Paper Towels
- Paper Boats
- Paper Cups
- Hot Sleeves
- Paper Plates
- Plastic Bottles
* Place plastic bottles in Recycle-Bin bins
- Plastic Cups
* Place plastic cups in Recycle-Bin bins
- Disposable Utensils
* Place disposable utensils in Waste To Energy bins
- Plastic Bags
* Place plastic bags in Waste To Energy bins

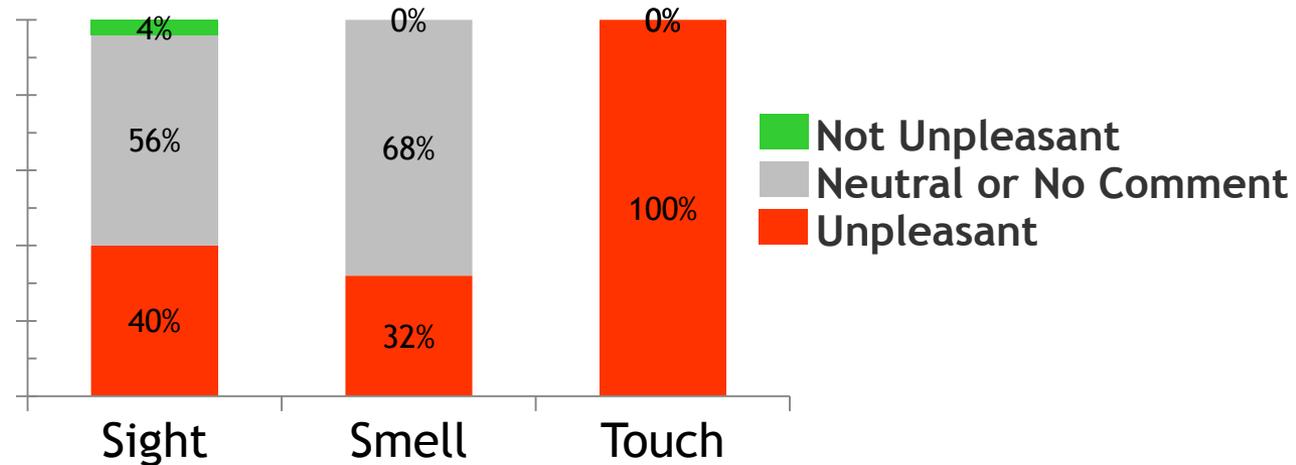
HAWORTH®

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COMPOST

- Food
- Paper Cups
- Paper Boats
- Napkins

What do you think of this type of bin opening?



Waste-to-Energy

Comments:

- I really hate these. I hate that you have to push your hand down through it. It's probably crawling with germs. I'm just glad they're kind of hidden where visitors don't go.
- Ugly...ugly...ugly.
- Do not like this opening... I have had my hand stuck.
- I hate this. They do put a bag/liner inside, but who know if the container or lid is ever cleaned. It's disgusting.
- Hate the cover... like the size.. & it is ugly



You can now compost at your refresh center. The Compost bin is located behind the Waste-to-Energy bin.

DE.CO.RU.M.:

Direction and Expectations -

What is expected of me and what can I expect in return

Maybe it's just a good feeling and keeping their hands clean

Competence and Opportunity -

More people than expected don't know how to recycle.

They've been told but hasn't sunk in.

Also need the opportunity to use it quickly (JIT training)

Resources Unencumbered -

Resources available but cumbersome

Too inconvenient, too far away

Motivation -

Alignment between direction and consequences.

Can't be more trouble than it's worth to the person recycling

Lessons Learned/Areas for Improvement

Standardize design of all recycling stations.

Standardize signage & instructions.

Replace non-lidded waste to energy bins with lidded bins.

Waste to energy paired with recycling receptacles

Offer only teracycle products in snack vending machines (aligns with our recycling)

Require food service vendors to replace non-recyclable with recyclable containers in cafeteria, café, vending machines, and all catered functions

Charge departments for WTE costs, and credit them for recycling savings.

Measure recycling metrics by department and communicate/post publicly.



Disassembled Plastic Part
拆解废塑料

