



Who should you call for environmental assistance?

Who should you contact if you have concerns about air quality and your health and/or the environment?

If you have a complaint regarding odors, dust, or other air quality related issues from a business, providing the information below will help the staff of the Michigan Department of Environment, Great Lakes, and Energy (EGLE) address your complaint in a timely manner.

When should you contact us?

As soon as you feel there is a concern. We make every attempt to investigate and observe the concern you have. Being timely in our investigation allows us to be more effective in acting to address any problems. This is especially true when investigating issues like odors that may be more irregular.

How can we contact you?

We may need to contact you to ask for more details or let you know the result of our complaint investigation. Providing your name, address and phone number is very helpful. If you would like to keep your identity confidential, just let us know. The Freedom of Information Act (FOIA) allows access to our records, including complaint information, but it also allows us to keep your identity confidential.

What is your concern?

Describe the nature of your concern. For instance:

- **Odors** – What does it smell like?
- **Smoke** – What color is it and where is it coming from?
- **Burning** – What is burning - trash, wood, etc.?
- **Dust or fallout** – Is there dust or other materials getting on your property? Please describe.
- **Suspected health effects**
- **Time** – What time did it start?
- **Duration** – How long did it last and is it still going on?
- **Anything else you think we should know**

What is the source of the concern?

Although investigating the source of an environmental problem is ultimately the responsibility of our staff, letting us know the location you believe to be the cause of your concern gives us a starting point, resulting in a faster response to your concern. (and action, if appropriate).

What happens next?

We will investigate your concern to find out if the source of your complaint is complying with Air Quality rules and regulations. If we find they are not, we may take further action to resolve the issue. This action can be a compliance plan, a violation notice, and/or other enforcement action.

Environmental Assistance: EGLE - Wayne County

Issue	Contact
Air emissions, such as odors and dust, from industrial and commercial operations located in Wayne County	EGLE Air Quality Division, Southeast Michigan District, Detroit Field Office: 313-456-4681
Automobile fuel tampering	Michigan Department of Agriculture and Rural Development: 800-MDAFUEL U.S. EPA, Ann Arbor: 734-214-4200
Environmental pollution emergencies such as tanker accidents, pipeline breaks, and releases of reportable quantities of hazardous substances	Pollution Emergency Alerting System (PEAS Hotline): 800-292-4706
Freon releases	Go to www.epa.gov/tips or to the email ODS-TIPS@epa.gov
Illegal discharge (to sewers, rivers and streams, ground)	PEAS Hotline: 800-292-4706
Illegal dumping	For tires: EGLE Materials Management Division, Southeast Michigan District, Detroit Field Office: 313-456-4700 For suspected hazardous wastes: PEAS Hotline 800-292-4706
Indoor air pollution (commercial or industrial)	Michigan Department of Licensing and Regulatory Affairs, (LARA): 800-866-4674 Michigan Department of Health and Human Services (MDHHS): 800-648-6942
Indoor air pollution (residential), issues such as mold and radon gas	National Safety Council Radon Hotline: 800-557-2366 Michigan Department of Health and Human Services: 800-648-6942 EGLE Radon Program: 800-723-6642
Noise (e.g., a facility creating a noise problem)	The city or township in which the facility is located (local nuisance ordinance). City of Detroit: Call 311
Odors from landfills, solid waste transfer stations and other waste handling facilities	Wayne County Department of Environment Land Resource Management Division: 734-326-3936 EGLE Materials Management Division: 586-753-3700
Odors from oil or gas producing facilities	EGLE Oil, Gas and Minerals Division: 586-753-3700
Odors from wastewater treatment facilities and lagoons	EGLE Water Resources Division: 586-753-3700
Open burning at a private residence (leaves, wood, rubbish)	The city or township in which the burning is taking place. They often have local ordinances addressing open burning. City of Detroit, Fire Department: 313-596-2930
Road dust	The county road commission or responsible municipality. Wayne County Road Commission, District 1 – Wyoming Yard: 313-933-4705
Sewer odors	Great Lakes Water Authority: 313-297-0322 or 313-297-0326 (24/7 process control center) or the Operations Manager at 313-410-9072
Wetland issues	EGLE Water Resources Division: 586-753-3700