



Please provide feedback on the services the Office of Environmental Assistance (OEA) recently provided you.

1. What is the name of the staff person(s) that assisted you?

2. Why did you contact us?

3. Did our staff respond in a timely manner?

Yes

No

4. Did our staff answer any question(s) you had to your satisfaction?

Yes

No

5. Was our staff professional?

Yes

No

6. Was our staff courteous?

Yes

No

7. As a result of our assistance, do you anticipate taking action that will result in positive outcomes for you and the environment? Please explain if desired.

Yes

No

Other (please specify)

8. Do you have specific suggestions on how we can improve our OEA services?

9. Would you recommend our OEA services to others?

Yes

No

10. Overall, how would you rate the service provided by our staff?

Excellent

Good

Average

Fair

Poor

11. Which best describes your affiliation?

Associations/Organizations

Consultants/Attorneys

Education

General Public

Local Government

Manufacturing

State/Federal Government

Service Industry

Other (please specify)

12. Name, email, phone number (optional):