

OEA Management Customer Service Survey
October 1, 2014 - December 31, 2014

**Q1 What is the name of the staff person(s)
that assisted you?**

Answered: 1 Skipped: 0

#	Responses	Date
1	Jim Ostrowski	11/25/2014 4:57 PM

OEA Management Customer Service Survey

Q2 Why did you contact us?

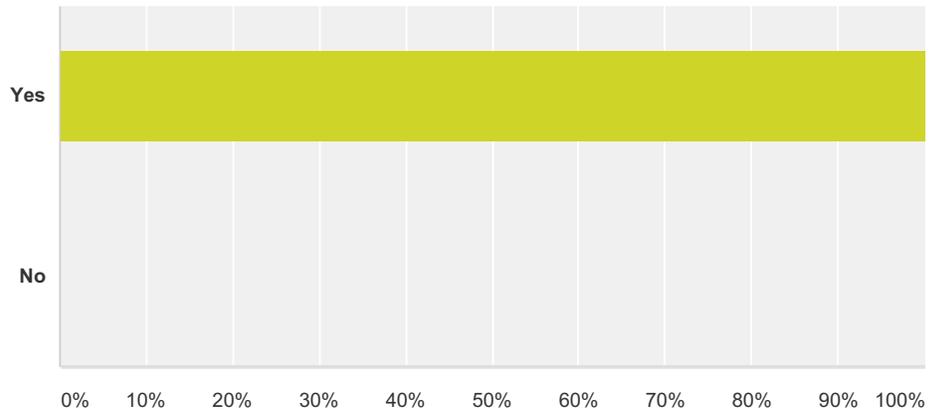
Answered: 1 Skipped: 0

#	Responses	Date
1	Webinar	11/25/2014 4:57 PM

OEA Management Customer Service Survey

Q3 Did our staff respond in a timely manner?

Answered: 1 Skipped: 0

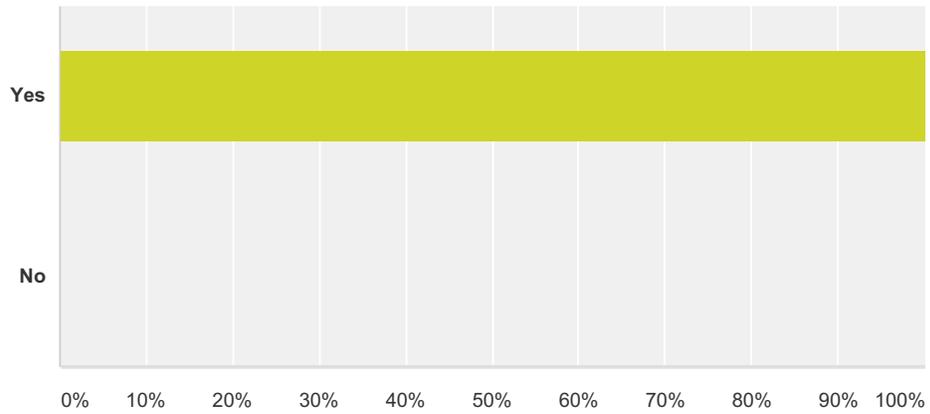


Answer Choices	Responses
Yes	100.00% 1
No	0.00% 0
Total	1

OEA Management Customer Service Survey

Q4 Did our staff answer any question(s) you had to your satisfaction?

Answered: 1 Skipped: 0

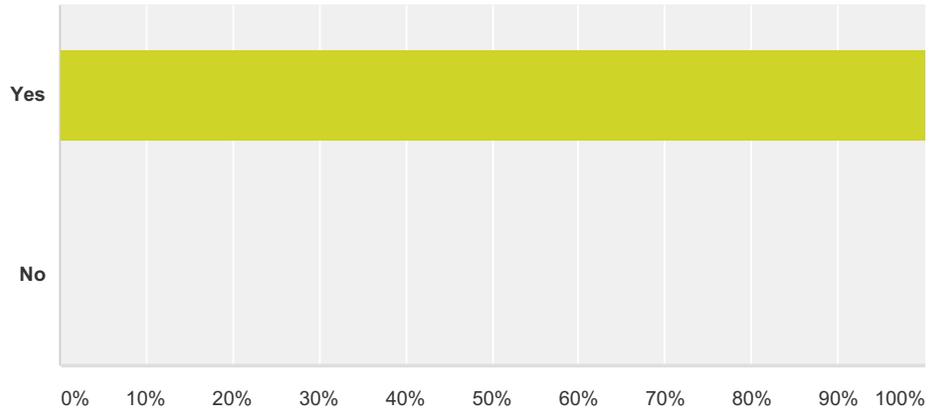


Answer Choices	Responses
Yes	100.00% 1
No	0.00% 0
Total	1

OEA Management Customer Service Survey

Q5 Was our staff professional?

Answered: 1 Skipped: 0

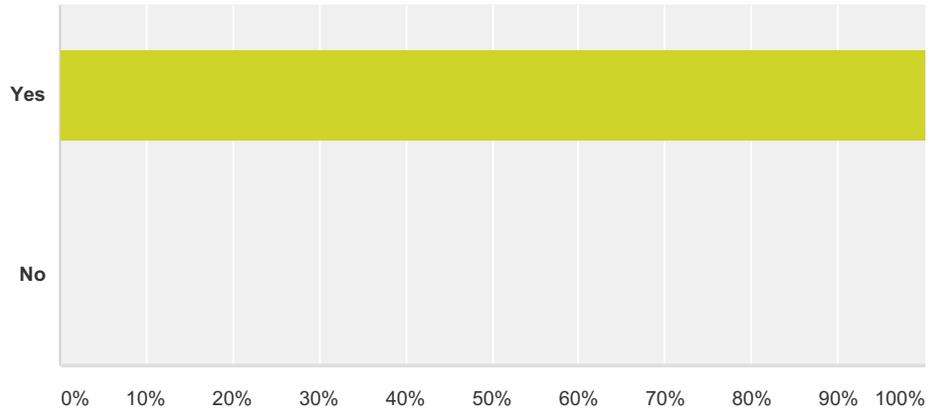


Answer Choices	Responses
Yes	100.00% 1
No	0.00% 0
Total	1

OEA Management Customer Service Survey

Q6 Was our staff courteous?

Answered: 1 Skipped: 0

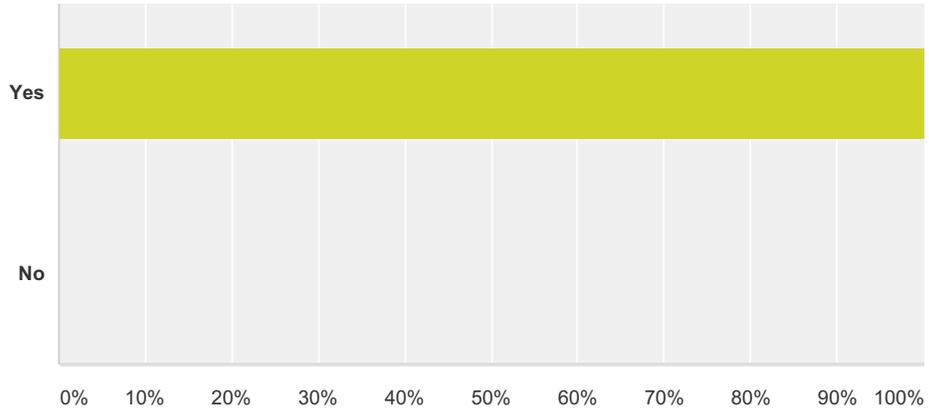


Answer Choices	Responses
Yes	100.00% 1
No	0.00% 0
Total	1

OEA Management Customer Service Survey

Q7 As a result of our assistance, do you anticipate taking action that will result in positive outcomes for you and the environment? Please explain if desired.

Answered: 1 Skipped: 0



Answer Choices	Responses
Yes	100.00% 1
No	0.00% 0
Total	1

#	Other (please specify)	Date
	There are no responses.	

OEA Management Customer Service Survey

Q8 Do you have specific suggestions on how we can improve our OEA services?

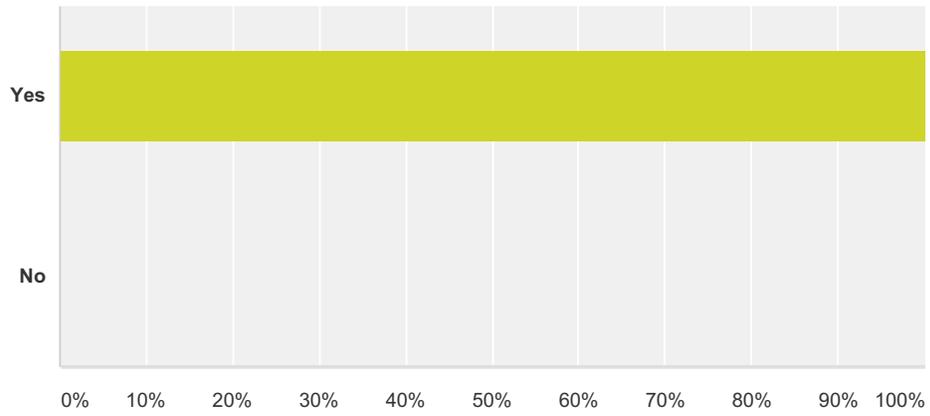
Answered: 0 Skipped: 1

#	Responses	Date
	There are no responses.	

OEA Management Customer Service Survey

Q9 Would you recommend our OEA services to others?

Answered: 1 Skipped: 0

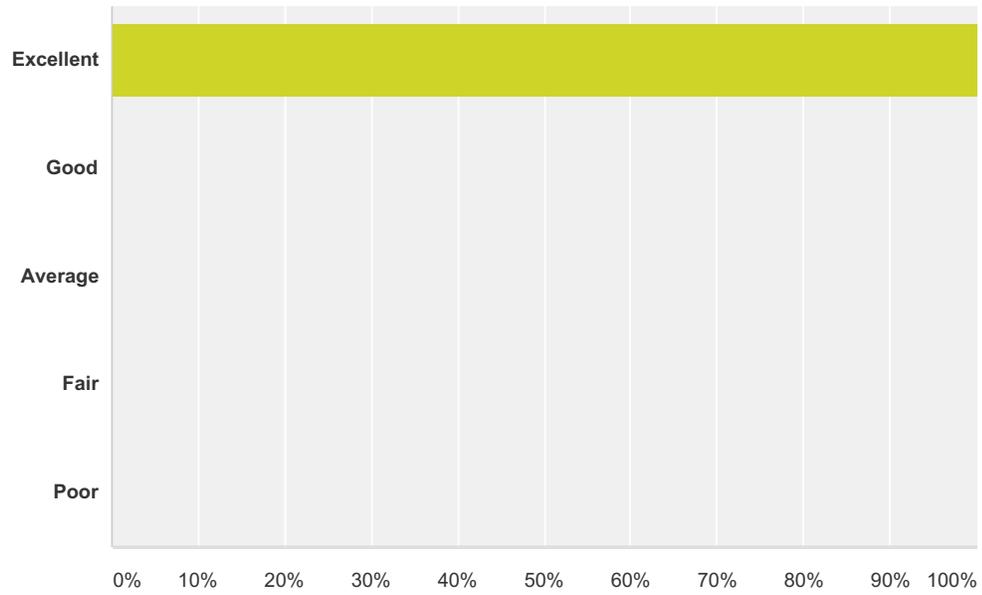


Answer Choices	Responses
Yes	100.00% 1
No	0.00% 0
Total	1

OEA Management Customer Service Survey

Q10 Overall, how would you rate the service provided by our staff?

Answered: 1 Skipped: 0

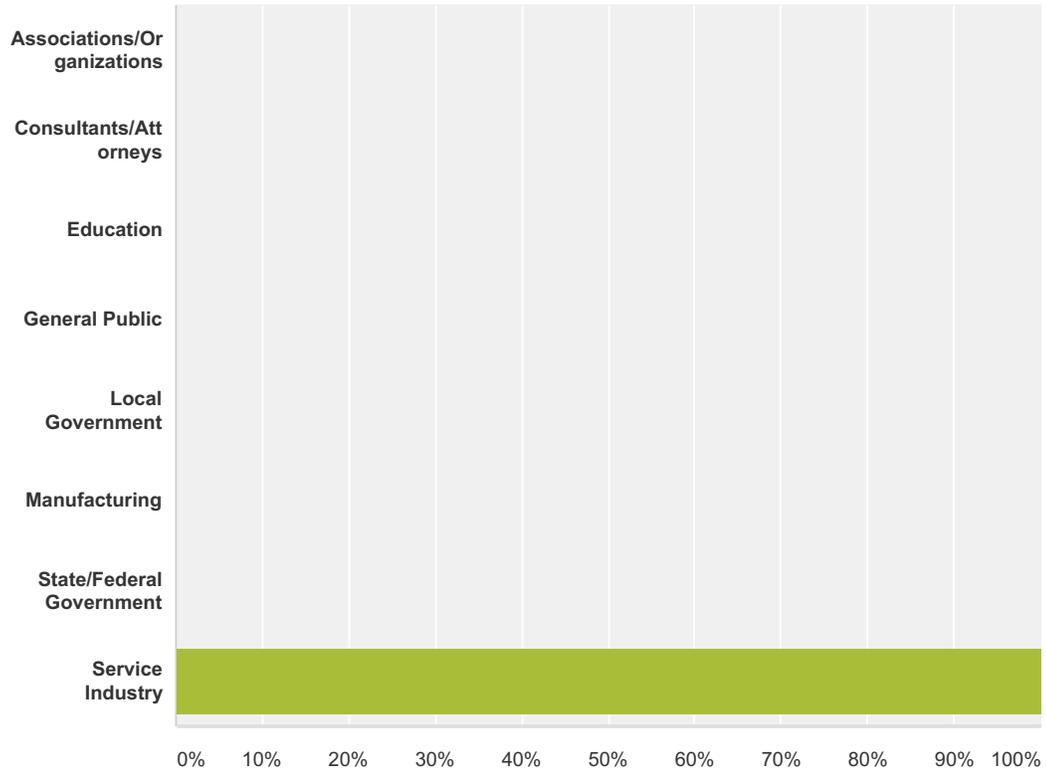


Answer Choices	Responses
Excellent	100.00% 1
Good	0.00% 0
Average	0.00% 0
Fair	0.00% 0
Poor	0.00% 0
Total	1

OEA Management Customer Service Survey

Q11 Which best describes your affiliation?

Answered: 1 Skipped: 0



Answer Choices	Responses
Associations/Organizations	0.00% 0
Consultants/Attorneys	0.00% 0
Education	0.00% 0
General Public	0.00% 0
Local Government	0.00% 0
Manufacturing	0.00% 0
State/Federal Government	0.00% 0
Service Industry	100.00% 1
Total	1

#	Other (please specify)	Date
	There are no responses.	

OEA Management Customer Service Survey

Q12 Name, email, phone number (optional):

Answered: 0 Skipped: 1

#	Responses	Date
	There are no responses.	