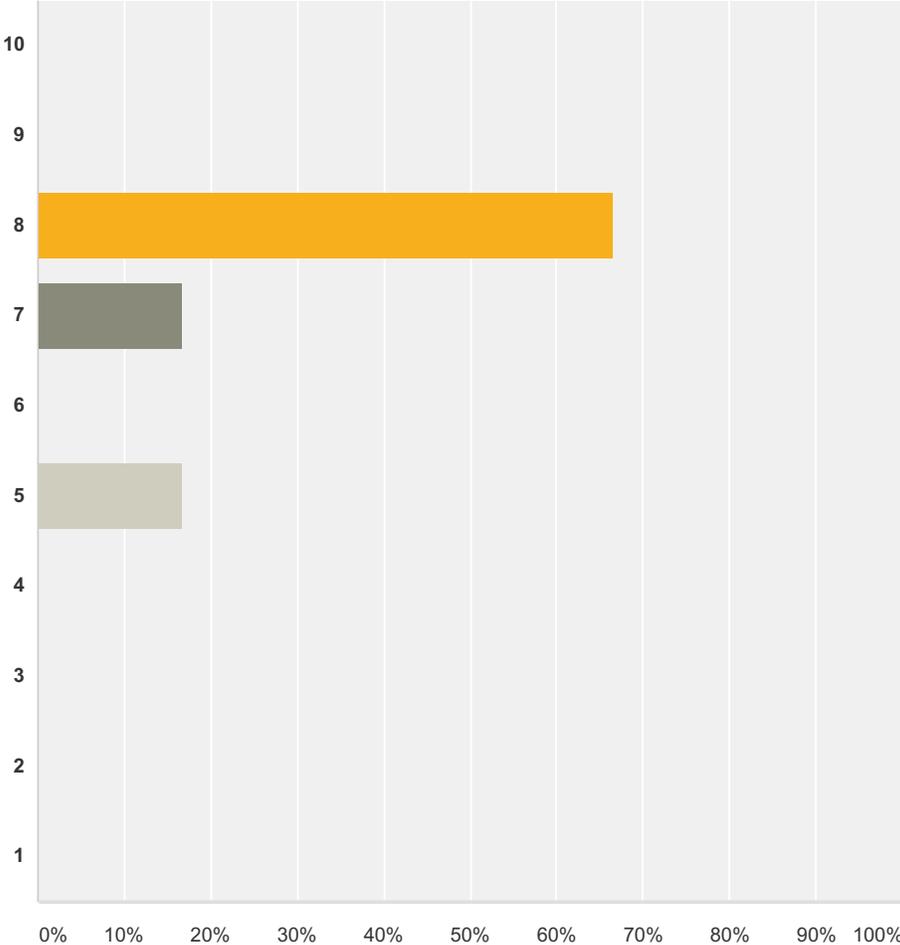


ROP Post Renewal - Applicant
April 1, 2015 - June 30, 2015

**Q1 Overall, we were satisfied with the
Renewable Operating Permit (ROP) renewal
process.**

Answered: 6 Skipped: 0



Answer Choices	Responses
10	0.00% 0
9	0.00% 0
8	66.67% 4
7	16.67% 1
6	0.00% 0
5	16.67% 1
4	0.00% 0
3	0.00% 0
2	0.00% 0

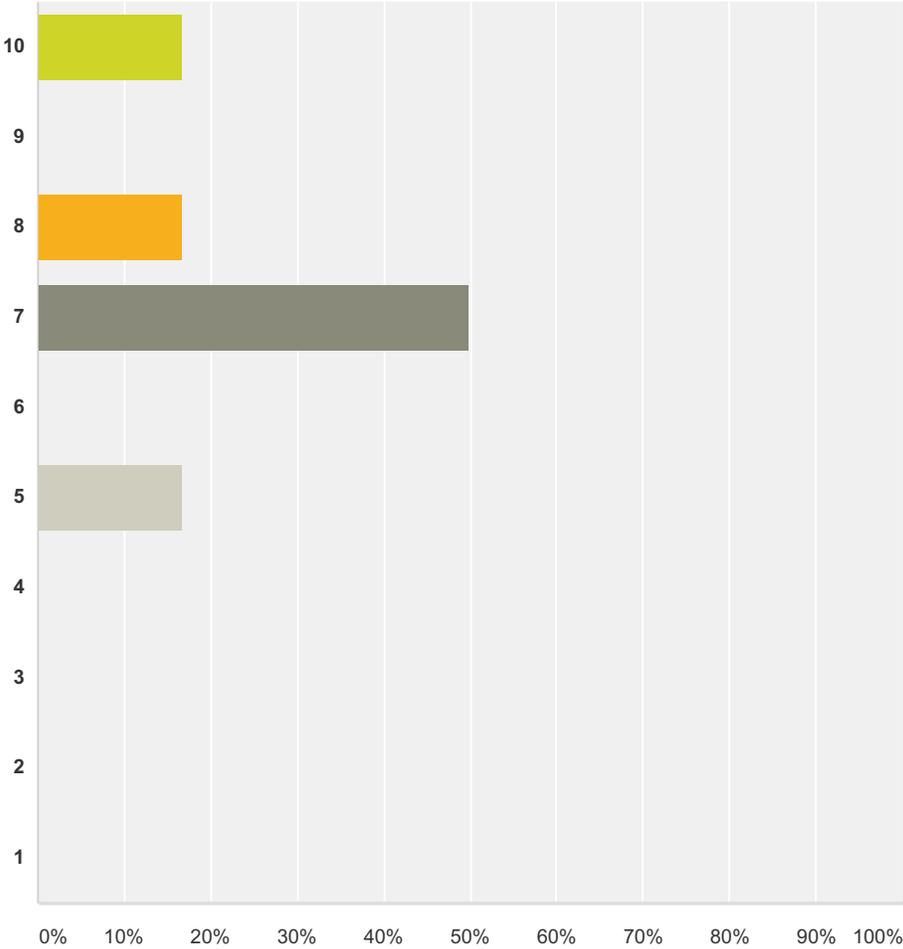
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q2 The timeline we developed with the Agency was helpful to the ROP renewal process and contributed to the timely renewal of our ROP.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	16.67% 1
9	0.00% 0
8	16.67% 1
7	50.00% 3
6	0.00% 0
5	16.67% 1
4	0.00% 0
3	0.00% 0

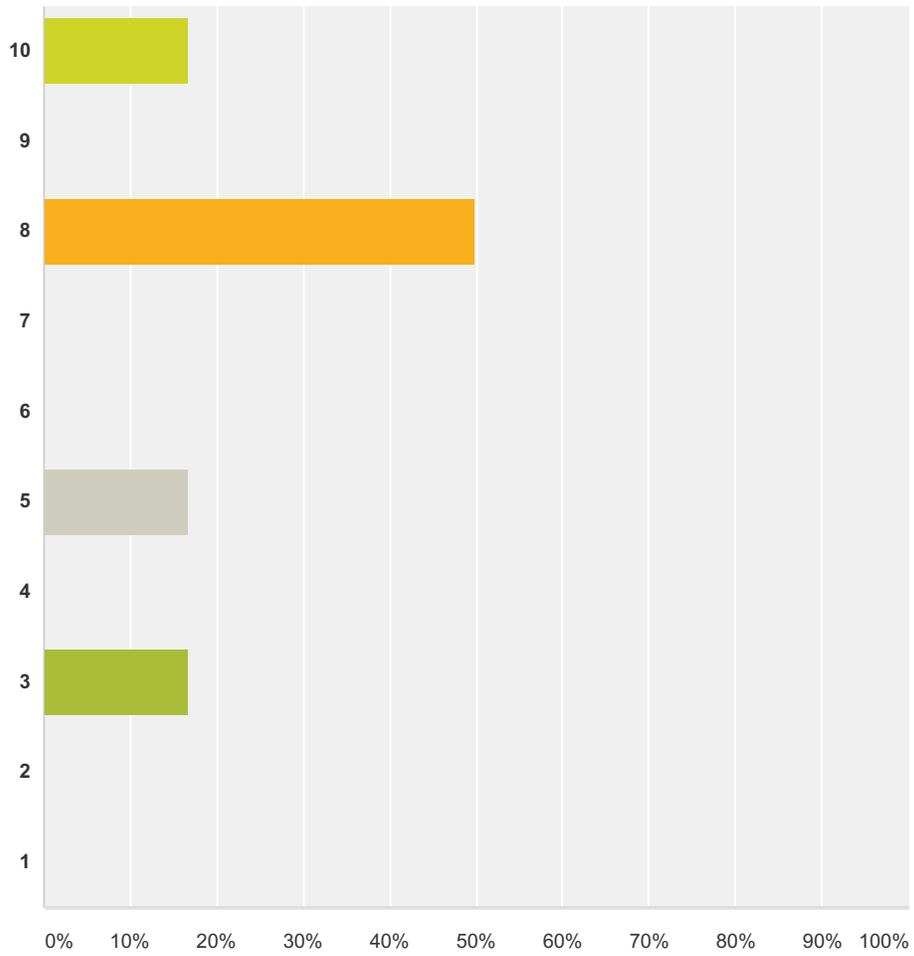
ROP Post Renewal - Applicant

2	0.00%	0
1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q3 We were satisfied with the working-draft permit received from the Agency.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	16.67% 1
9	0.00% 0
8	50.00% 3
7	0.00% 0
6	0.00% 0
5	16.67% 1
4	0.00% 0
3	16.67% 1
2	0.00% 0

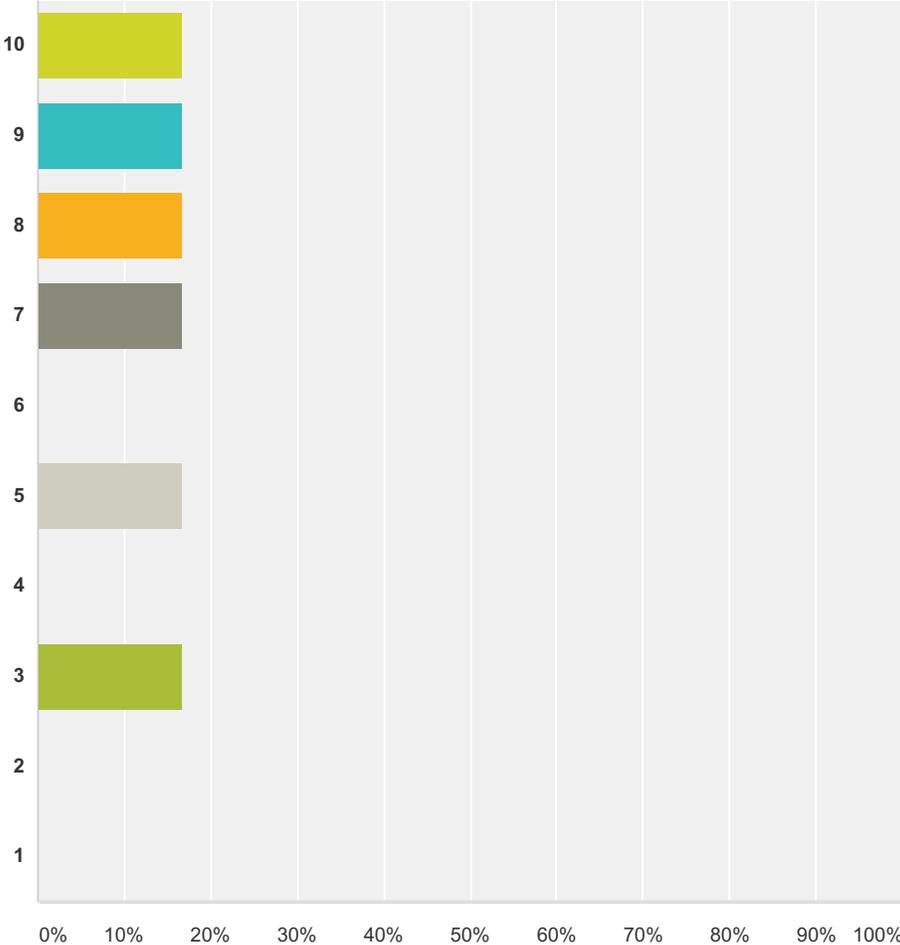
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q4 The working draft ROP sent to us by the Agency contained appropriate special conditions.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	16.67% 1
9	16.67% 1
8	16.67% 1
7	16.67% 1
6	0.00% 0
5	16.67% 1
4	0.00% 0
3	16.67% 1
2	0.00% 0

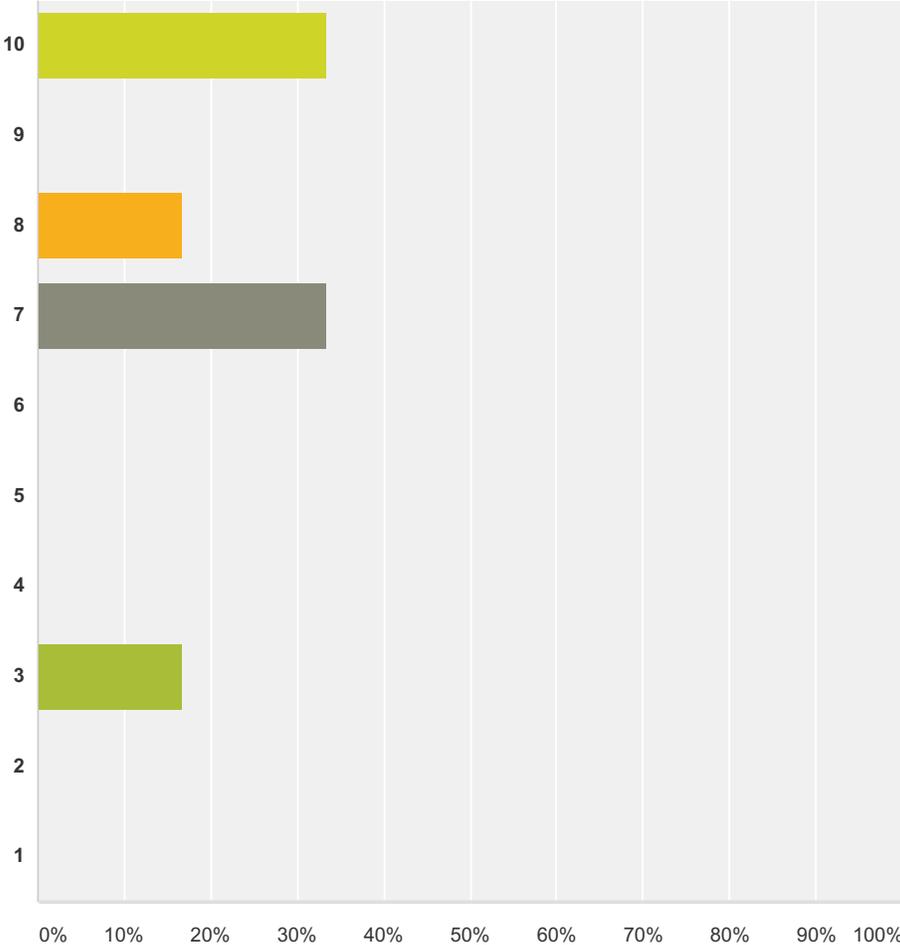
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q5 Agency staff was helpful in resolving issues, including adequately explaining any of our edits that were rejected.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	33.33% 2
9	0.00% 0
8	16.67% 1
7	33.33% 2
6	0.00% 0
5	0.00% 0
4	0.00% 0
3	16.67% 1
2	0.00% 0

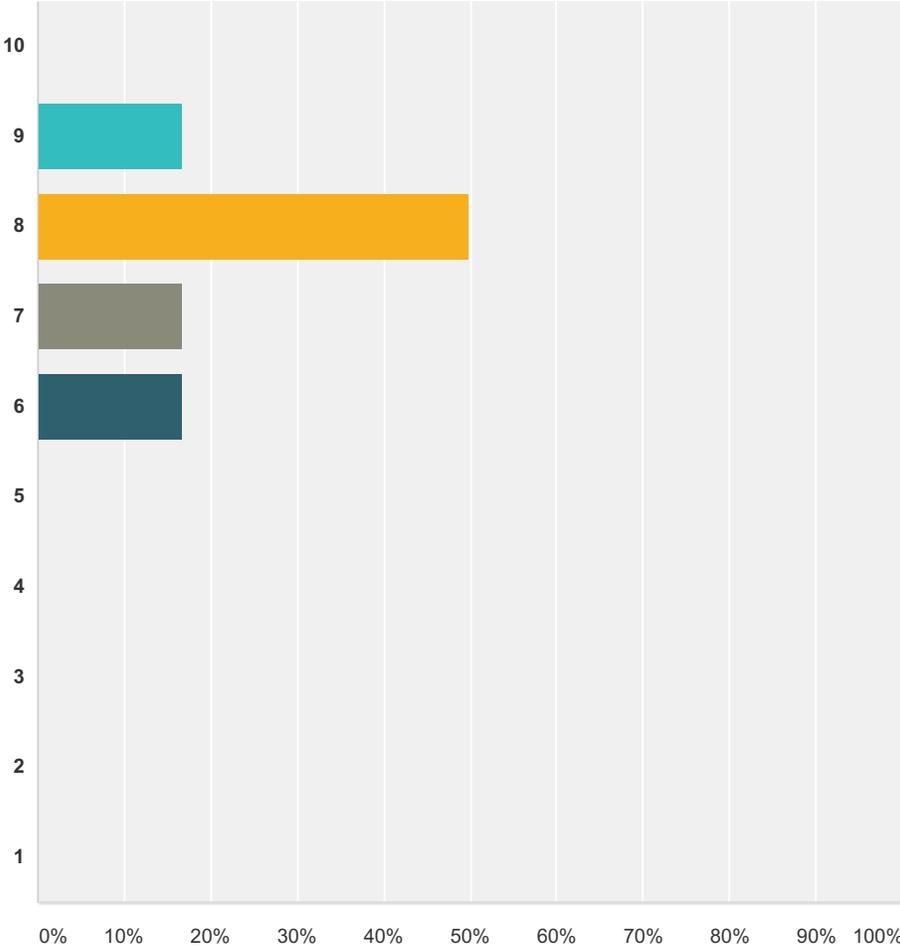
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q6 The conditions in the ROP are fair and in line with regulatory requirements.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	0.00% 0
9	16.67% 1
8	50.00% 3
7	16.67% 1
6	16.67% 1
5	0.00% 0
4	0.00% 0
3	0.00% 0
2	0.00% 0

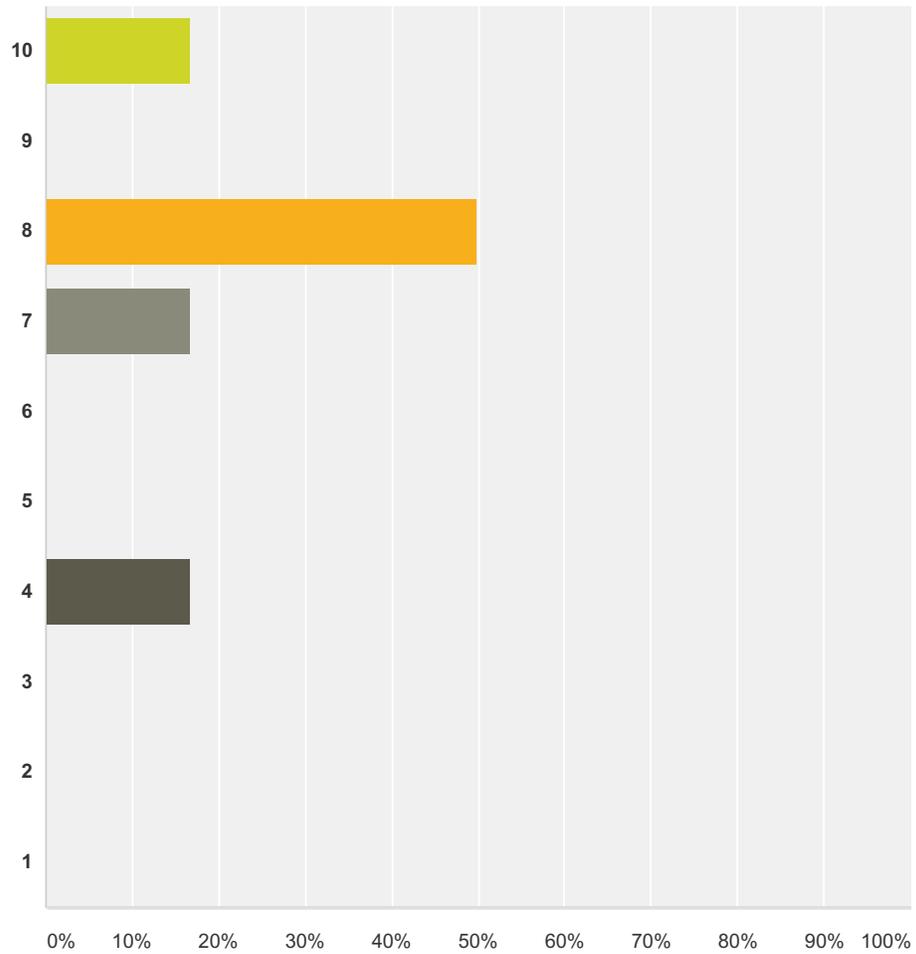
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q7 Agency staff was very knowledgeable about the regulatory requirements.

Answered: 6 Skipped: 0



Answer Choices	Responses	Count
10	16.67%	1
9	0.00%	0
8	50.00%	3
7	16.67%	1
6	0.00%	0
5	0.00%	0
4	16.67%	1
3	0.00%	0
2	0.00%	0

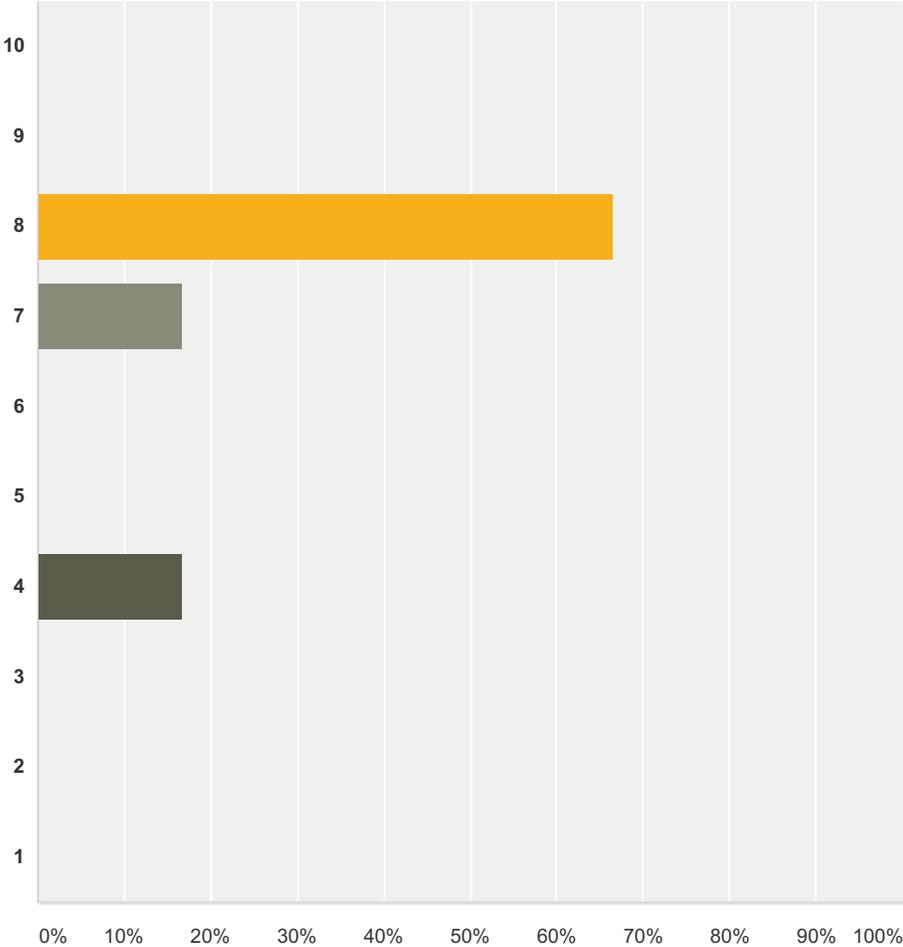
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q8 This new ROP adequately addressed our company's operating flexibility needs.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	0.00% 0
9	0.00% 0
8	66.67% 4
7	16.67% 1
6	0.00% 0
5	0.00% 0
4	16.67% 1
3	0.00% 0
2	0.00% 0

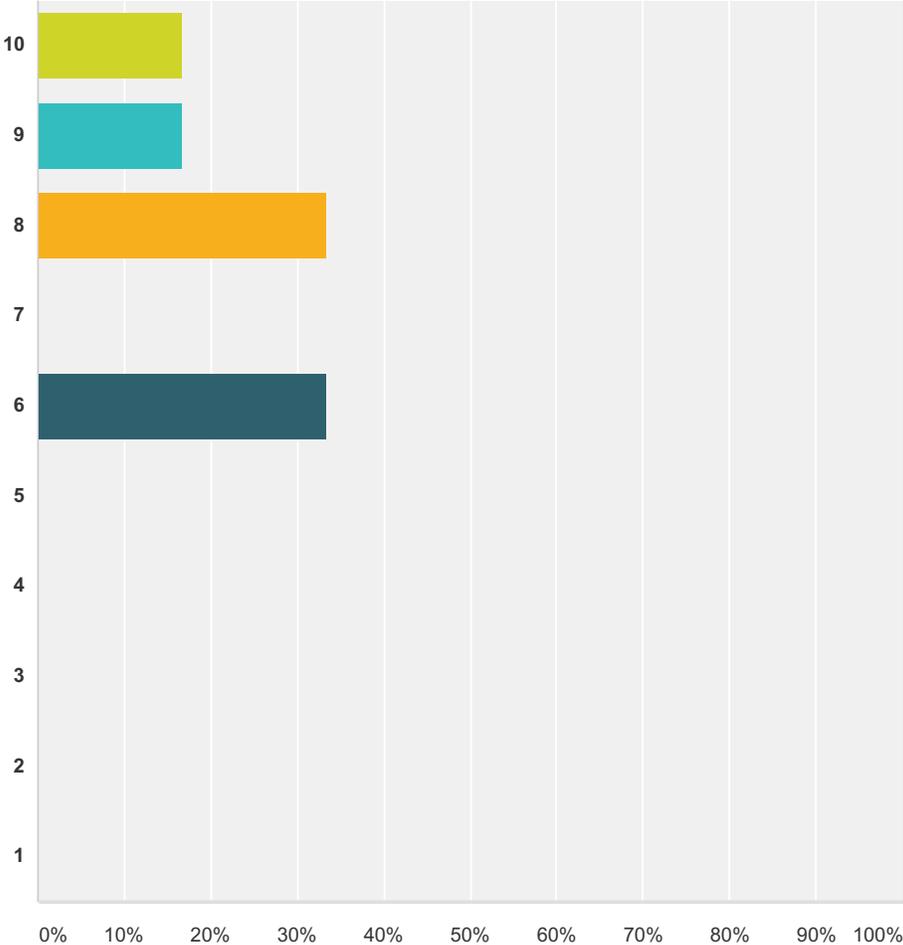
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q9 We found the Agency management engagement with the staff to be both timely and effective.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	16.67% 1
9	16.67% 1
8	33.33% 2
7	0.00% 0
6	33.33% 2
5	0.00% 0
4	0.00% 0
3	0.00% 0
2	0.00% 0

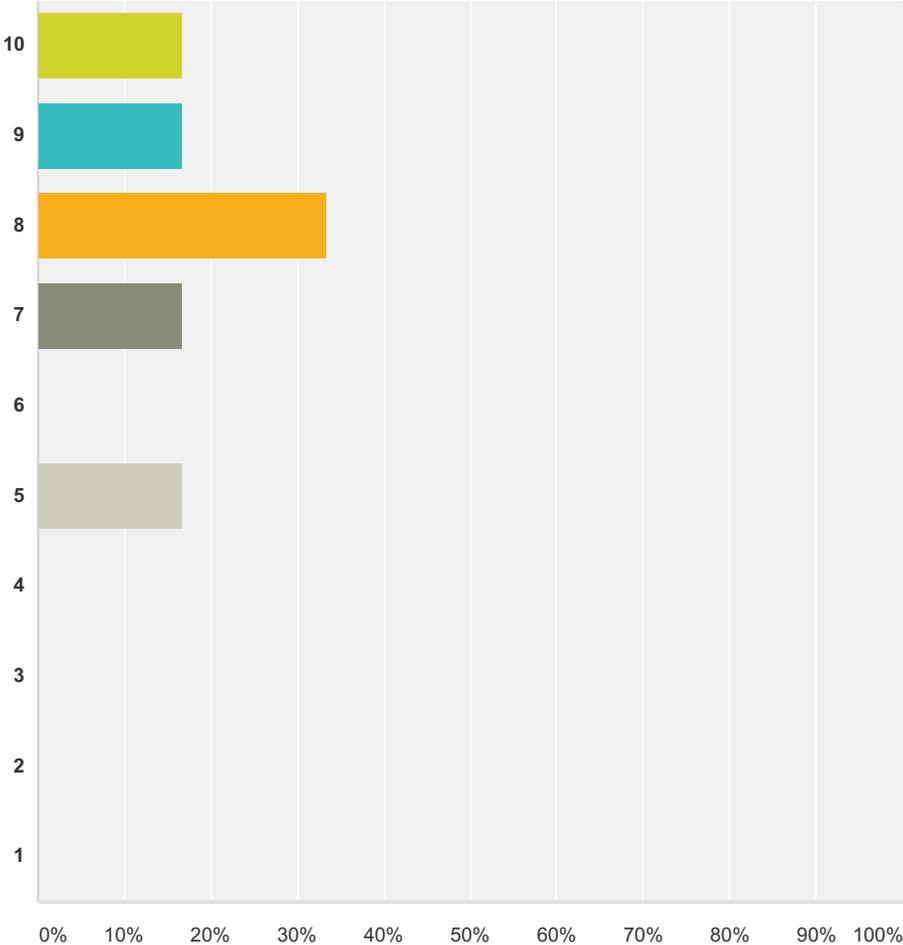
ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q10 We feel we were treated as a valued customer by the Agency throughout the ROP renewal process.

Answered: 6 Skipped: 0



Answer Choices	Responses
10	16.67% 1
9	16.67% 1
8	33.33% 2
7	16.67% 1
6	0.00% 0
5	16.67% 1
4	0.00% 0
3	0.00% 0
2	0.00% 0

ROP Post Renewal - Applicant

1	0.00%	0
Total		6

#	Other (please specify)	Date
	There are no responses.	

Q11 District office in which source is located? (optional)

Answered: 5 Skipped: 1

#	Responses	Date
1	Cadillac	6/5/2015 3:46 PM
2	Upper Peninsula	6/5/2015 8:18 AM
3	Cadillac	6/1/2015 3:47 PM
4	Cadillac	4/28/2015 9:28 AM
5	Southeast	4/1/2015 3:25 PM