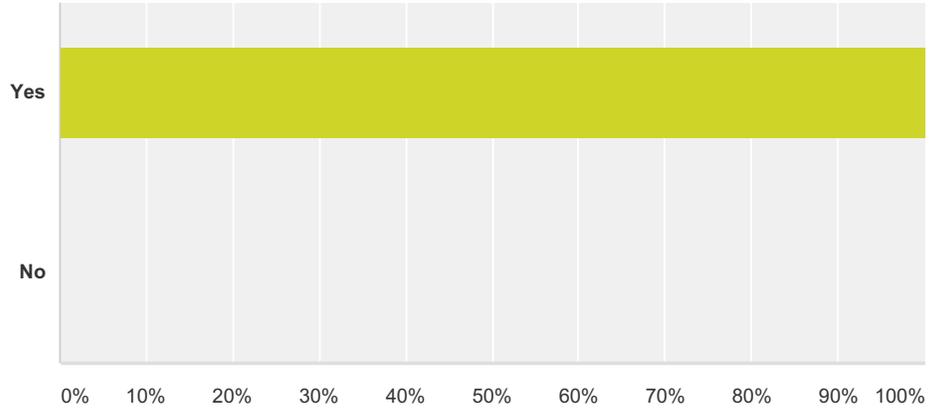


**Air Quality Division Inspection Survey**  
**April 1, 2015 - June 30, 2015**

**Q1 Did the inspector identify himself/herself  
and explain the reason(s) for the  
inspection?**

Answered: 6 Skipped: 1



Answer Choices	Responses
Yes	100.00% 6
No	0.00% 0
<b>Total</b>	<b>6</b>

# Air Quality Division Inspection Survey

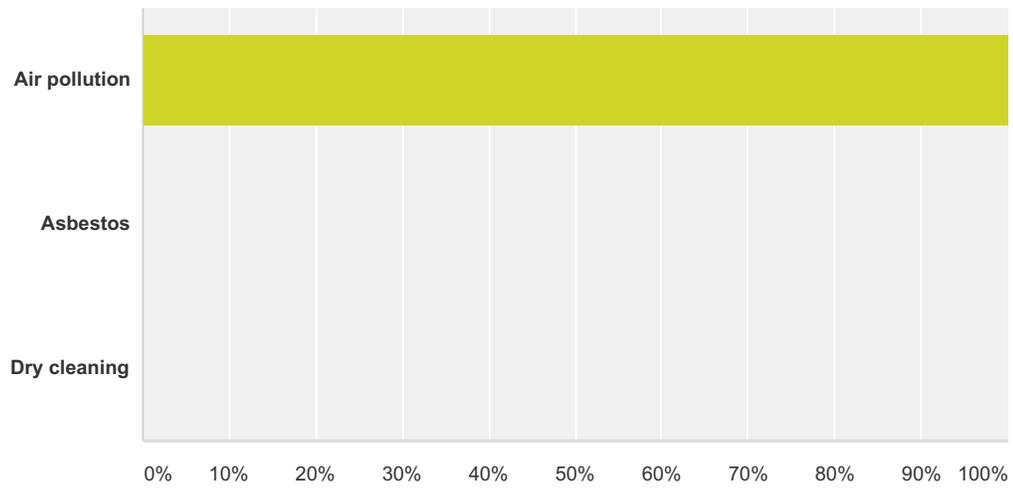
## Q2 What is the name of the inspector?

Answered: 6 Skipped: 1

#	Responses	Date
1	Erik Gurshaw	6/23/2015 1:48 PM
2	April Lazzaro	6/18/2015 2:44 PM
3	Dave Morgan	6/9/2015 3:52 PM
4	Caryn Owens	6/8/2015 11:12 AM
5	Brian Culham	4/30/2015 10:01 AM
6	Liveson Samuel	4/28/2015 2:20 PM

### Q3 Which DEQ program was covered by the inspection?

Answered: 6 Skipped: 1



Answer Choices	Responses
Air pollution	100.00% 6
Asbestos	0.00% 0
Dry cleaning	0.00% 0
<b>Total</b>	<b>6</b>

Air Quality Division Inspection Survey

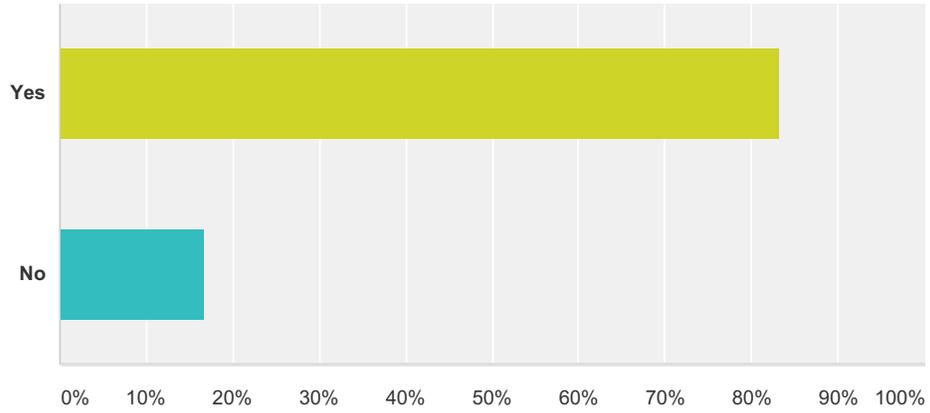
**Q4 What was the date of the inspection?**

Answered: 6 Skipped: 1

#	Responses	Date
1	6/9/15	6/23/2015 1:48 PM
2	6/15/15	6/18/2015 2:44 PM
3	5/22/15	6/9/2015 3:52 PM
4	4/2/15	6/8/2015 11:12 AM
5	1/26/15	4/30/2015 10:01 AM
6	3/26/15	4/28/2015 2:20 PM

**Q5 Did the inspector provide you with a brochure titled ENVIRONMENTAL INSPECTIONS: RIGHTS AND RESPONSIBILITIES?**

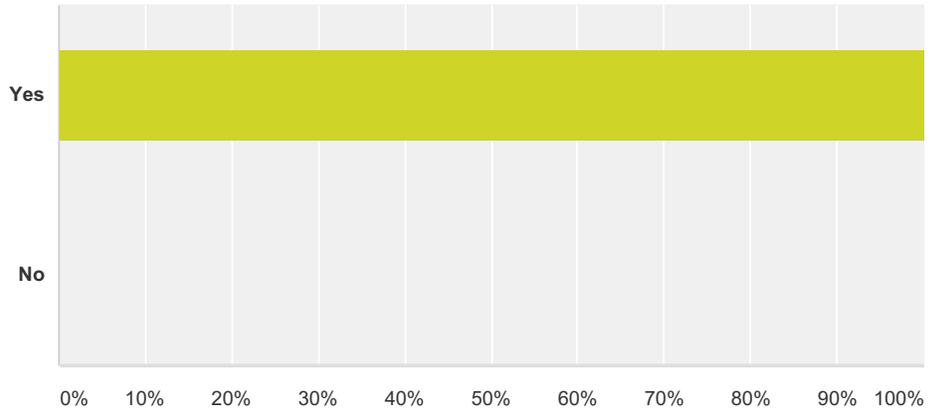
Answered: 6 Skipped: 1



Answer Choices	Responses	
Yes	83.33%	5
No	16.67%	1
<b>Total</b>		<b>6</b>

### Q6 Was the inspector professional?

Answered: 6 Skipped: 1

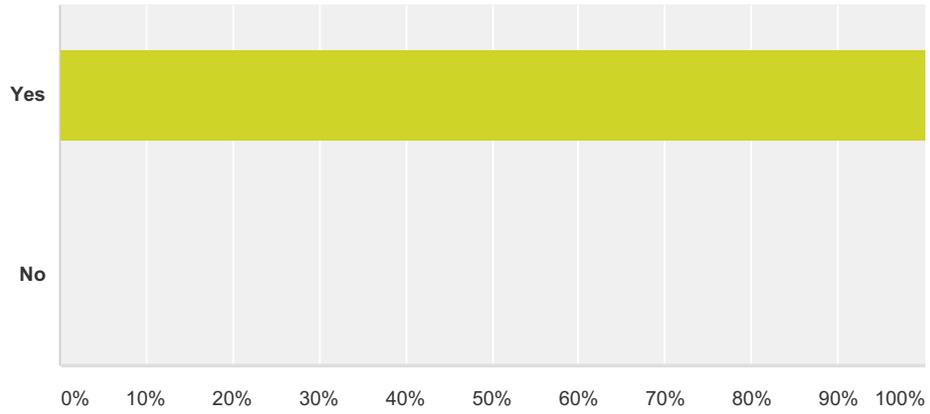


Answer Choices	Responses
Yes	100.00% 6
No	0.00% 0
<b>Total</b>	<b>6</b>

# Air Quality Division Inspection Survey

## Q7 Was the inspector courteous?

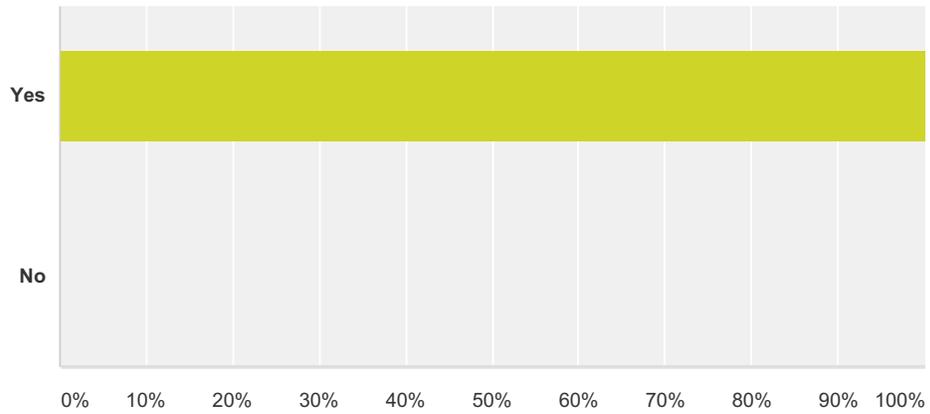
Answered: 6 Skipped: 1



Answer Choices	Responses	
Yes	100.00%	6
No	0.00%	0
<b>Total</b>		<b>6</b>

**Q8 Did the inspector adequately answer your questions during the inspection?**

Answered: 6 Skipped: 1



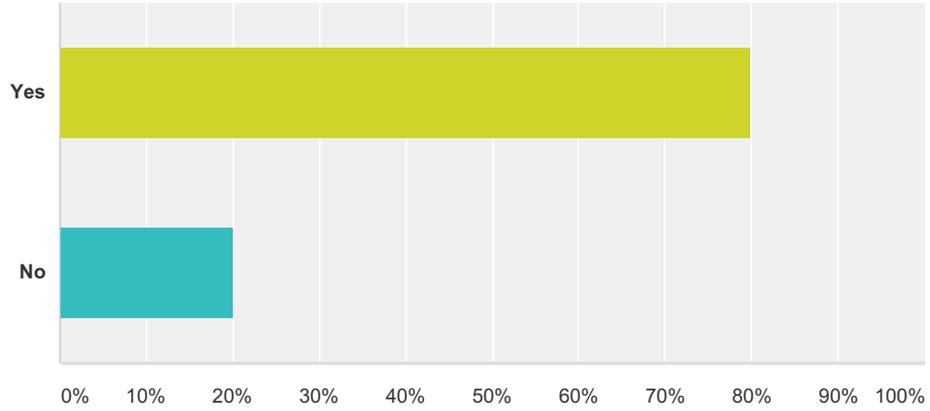
Answer Choices	Responses
Yes	100.00% 6
No	0.00% 0
<b>Total</b>	<b>6</b>

#	Other (please specify)	Date
	There are no responses.	

# Air Quality Division Inspection Survey

## Q9 Did the inspector adequately explain their initial findings to you at the close of the inspection?

Answered: 5 Skipped: 2

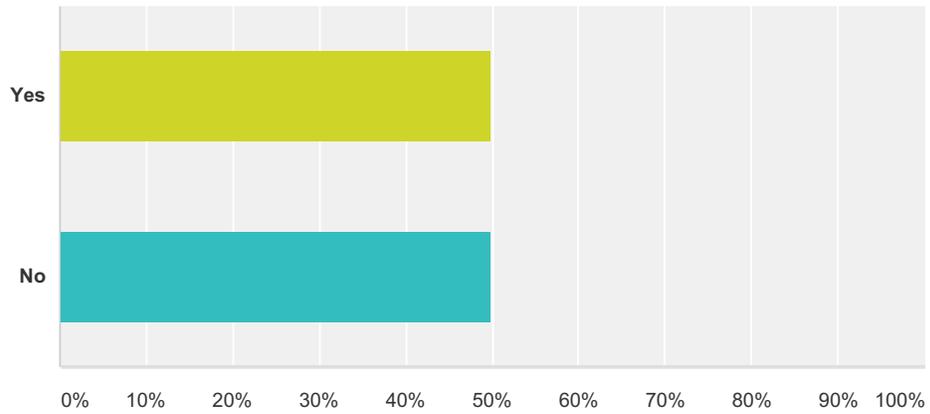


Answer Choices	Responses
Yes	80.00% 4
No	20.00% 1
<b>Total</b>	<b>5</b>

#	Other (please specify)	Date
1	April and Kaitlyn were very good about explaining what they were looking for and what their finding were.	6/18/2015 2:44 PM

**Q10 Did the inspector notify you of any problems needing correction?**

Answered: 6 Skipped: 1



Answer Choices	Responses
Yes	50.00% 3
No	50.00% 3
<b>Total</b>	<b>6</b>

#	Other (please specify)	Date
1	No problems found. Suggestion made to track condition of roof.	6/18/2015 2:44 PM
2	There were no issues identified during the inspection.	6/8/2015 11:12 AM
3	MEK - MEKP listed in reports as HAP	4/30/2015 10:01 AM

## Air Quality Division Inspection Survey

### Q11 Do you have specific suggestions on how we can improve the inspection process?

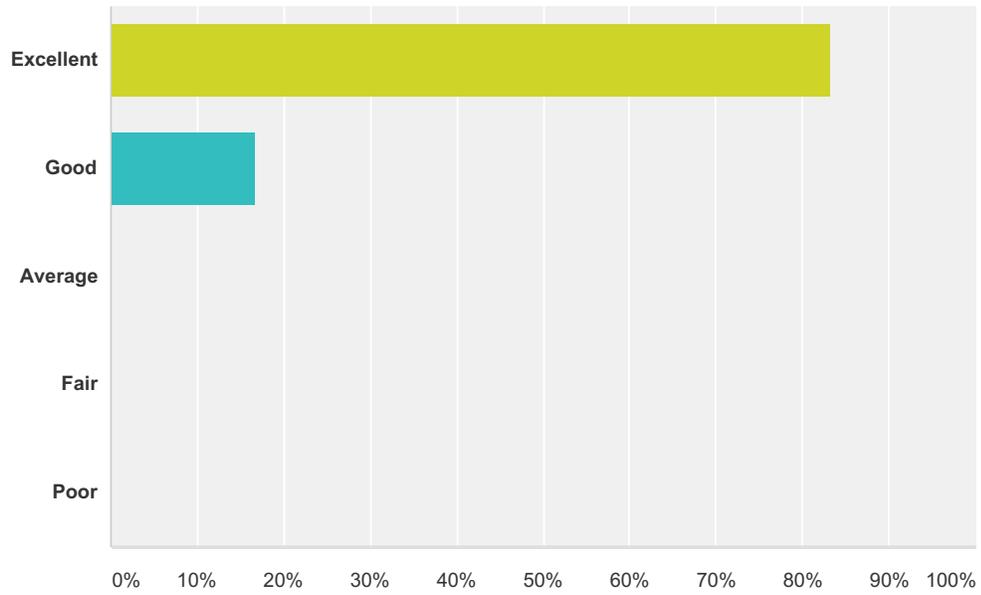
Answered: 4 Skipped: 3

#	Responses	Date
1	None; I felt they were professional and took the time to make the visit pleasant rather than a chore.	6/18/2015 2:44 PM
2	It is always best to schedule a visit vs. I'm here to do an audit today. We are in great standing with the DEQ, I would just suggest scheduling vs. surprise. Overall I think things went real well. It's important that we do well and comply with our air permit. Having the same Engineer is a benefit as we work well with Dave. I think his audits are efficient, as he knows the facilities and knows what he has audited before.	6/9/2015 3:52 PM
3	The DEQ inspections process, I have no suggestions on how to improve. The DEQ website does have excellent resource materials and tools that are available to everyone for review and use to assist permit holders the opportunity to implement within their compliance management systems.	6/8/2015 11:12 AM
4	NO COMMENTS	4/28/2015 2:20 PM

# Air Quality Division Inspection Survey

## Q12 Overall, how would you rate the service provided by our staff?

Answered: 6 Skipped: 1



Answer Choices	Responses
Excellent	83.33% 5
Good	16.67% 1
Average	0.00% 0
Fair	0.00% 0
Poor	0.00% 0
<b>Total</b>	<b>6</b>

Air Quality Division Inspection Survey

**Q13 Name, Company, Contact Information  
(optional)**

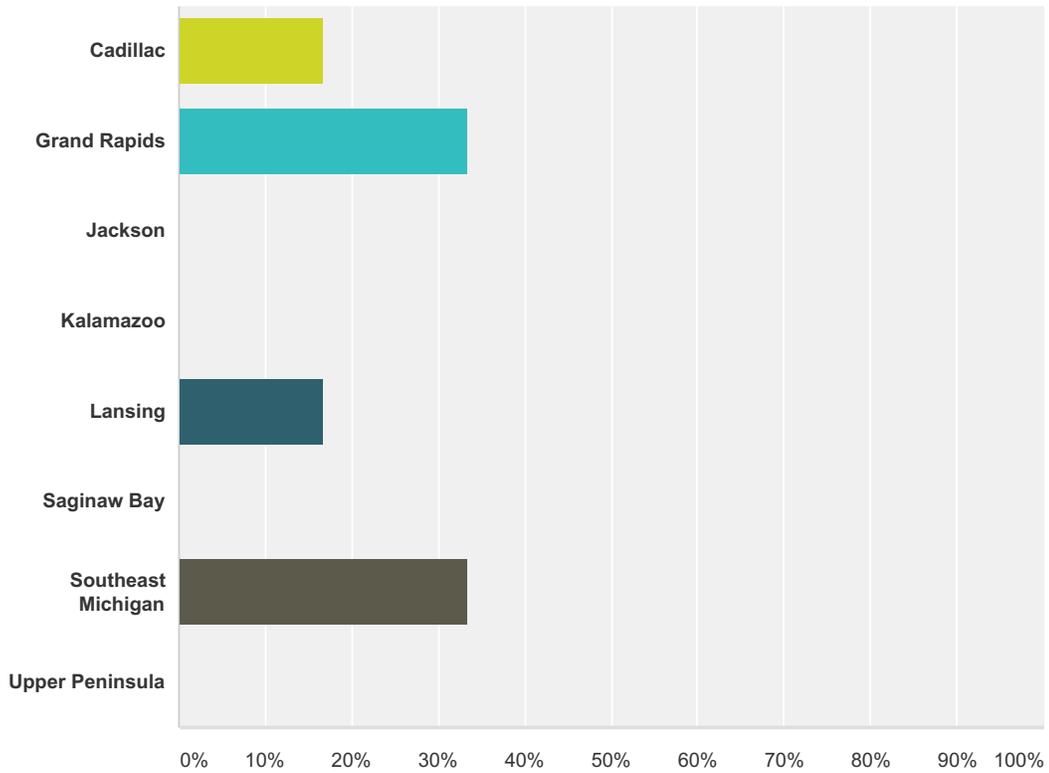
Answered: 6 Skipped: 1

#	Responses	Date
---	-----------	------

# Air Quality Division Inspection Survey

## Q14 Which DEQ District Office performed the inspection? (optional)

Answered: 6 Skipped: 1



Answer Choices	Responses
Cadillac	16.67% 1
Grand Rapids	33.33% 2
Jackson	0.00% 0
Kalamazoo	0.00% 0
Lansing	16.67% 1
Saginaw Bay	0.00% 0
Southeast Michigan	33.33% 2
Upper Peninsula	0.00% 0
<b>Total</b>	<b>6</b>