

Personal Safety and Emergency Preparedness / Management For Outreach Workers

**Michigan Interagency Migrant
Services Committee (IMSC)**

Outreach and Education
Subcommittee

In collaboration with
MHP, Inc. and the Michigan Primary Care Association



Outreach Worker Training Series

Overview

- **IMSC Outreach and Education Subcommittee**
 - The purpose of the subcommittee is to provide training and resources to ensure effective and safe services to MSFWs by service providers and community members.
- **Goals of the Webinar Series:**
 - Resources for local and state agencies
 - Core training for staff throughout the state
 - Opportunity to learn more about other agencies and outreach conducted through these agencies
 - Education from top experts on select topics
- **Additional Webinars**
 - Wednesday, June 11 (1:00-2:00 pm ET): Farmworker Rights
 - Wednesday, June 18 (2:30-3:30 pm ET): Camp Access & Child Labor Laws
 - Wednesday, June 25 (1:00-2:00 pm ET): Reporting Alleged/Apparent Violations and Complaints

Reminders

- **House Keeping**
 - Please do not put your phone on hold
- **Q and A**
 - If you have a question, please send it to the host. We will attempt to get through as many as possible.

Raise Your Hand



Use the Telephone



See Who Is Talking



Ask A Question



Reminders

- **All registered participants will receive a link to:**
 - Evaluation on Survey Monkey
 - List of remaining webinar series
 - PowerPoint presentation
 - Resources
 - Personal Safety Scenarios
 - Online emergency preparedness and management resource links
 - » MSFW Emergency Preparedness Planning Guide
 - » Emergency Preparedness and Management Tip Sheet

Agenda

- Personal Safety Planning
- Safety Planning Procedures
- Emergency Preparedness and Management



Personal Safety Planning

- General Safety Planning Tips
- Interpersonal Interactions
- Health Safety
- Driving Safety



General Safety Planning Tips

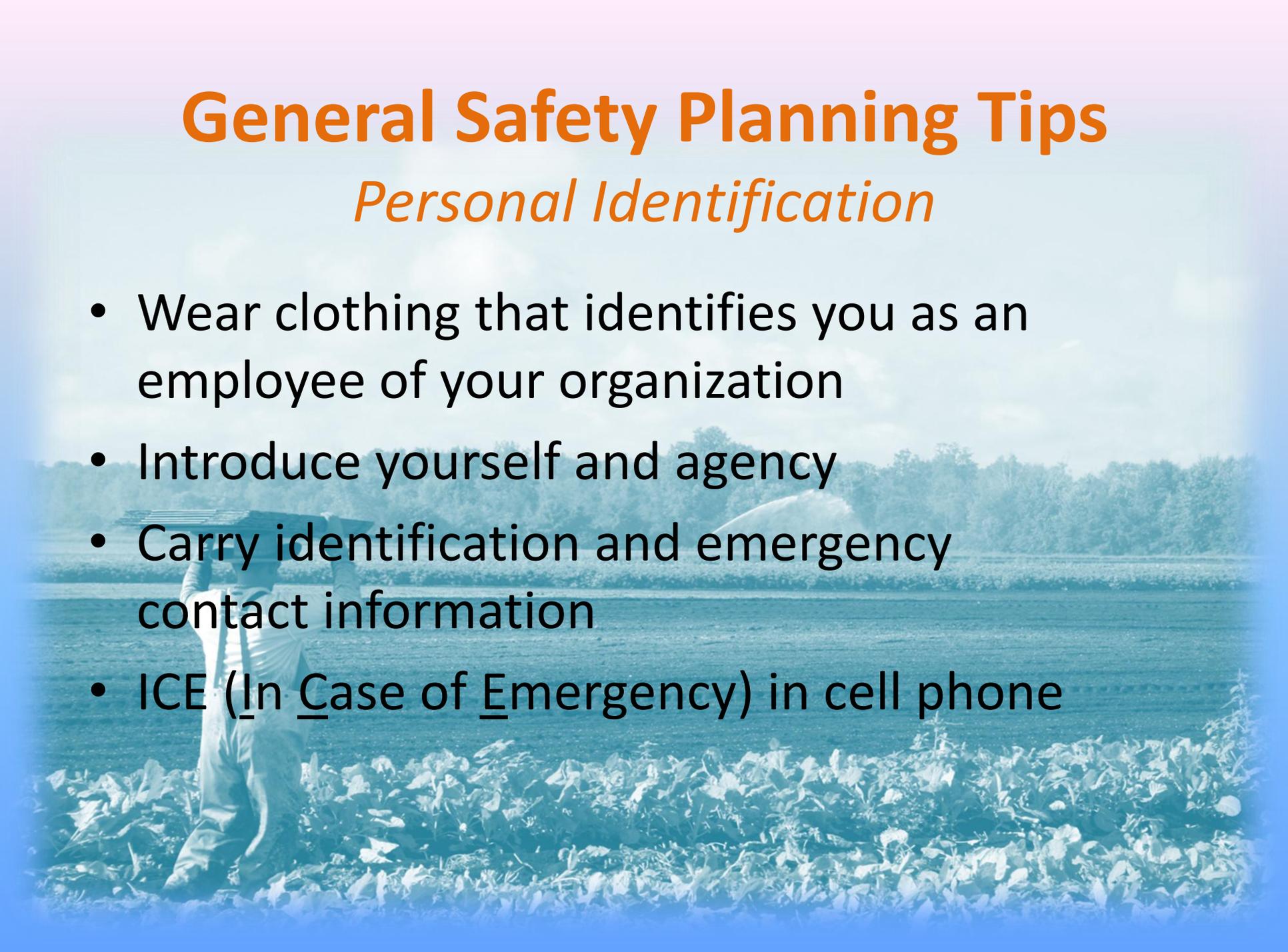
Advance Planning

- Notify appropriate parties
 - Supervisor
 - Someone who knows when you've finished outreach
- Develop schedule
 - Plan of activities for each outreach trip
- Organize materials in advance
- Carry a cell phone
 - Charger, coverage areas
 - Important numbers stored in phone and memorized/written on paper
- Carry snacks and water
- Check weather conditions
- Get enough sleep

General Safety Planning Tips

Personal Identification

- Wear clothing that identifies you as an employee of your organization
- Introduce yourself and agency
- Carry identification and emergency contact information
- ICE (In Case of Emergency) in cell phone



General Safety Planning Tips

Other Suggestions

- Conduct outreach in teams
- Be aware of your surroundings
- Dress appropriately
- Don't carry valuable items or large amounts of money
- Position yourself near exits
- Get help when you need it

Interpersonal Interactions

- Be courteous and do not argue
- Pay attention to nonverbal communication
- Pay attention to cultural norms regarding respectful communication
- Be aware of cultural norms regarding interacting with the opposite sex



Health Safety

- ◎ Get TB skin test and retest periodically
- ◎ Maintain vaccinations
- ◎ Become certified in First Aid
- ◎ Wash hands regularly
- ◎ Use sunscreen
- ◎ Be aware of pesticide exposure risks
- ◎ Use proper lifting techniques
- ◎ Understand blood borne pathogens



Driving Safety

- ◎ Wear seatbelts and comply with car seat requirements
- ◎ Have a full tank of gas, maps, and cell phone
- ◎ Have an emergency safety kit
- ◎ Know where tools are and how to use them
- ◎ Have a plan for what you will do if car breaks down
- ◎ Get regular maintenance checks
- ◎ Plan for inclement weather conditions
- ◎ Pull over to use cell phone
- ◎ Advance research
 - ◎ Review directions ahead of time
 - ◎ Make advance trip (in daylight) if possible
- ◎ Allow plenty of time to get to destination

Safety Planning Procedures

- What is in place?
 - Existing policies regarding workplace injuries, blood borne pathogen training, transportation, incident reporting, and emergency preparedness
 - Incident reporting
 - Forms
 - What to include
 - Timeframe for completion

Safety Planning Procedures (cont.)

◎ Staff training

- New staff orientation
- Regular updates during staff meetings, newsletters, other

◎ Are there needed additions and updates?

◎ Implementation of new policies and procedures

- Oversight responsibility
- Signed acknowledgement



Emergency Preparedness/Management for Outreach Workers



Presentation Objectives

- Define an emergency
- Describe a few key principles of emergency management
- Share the role Outreach Workers in all phases of emergencies
- Identify valuable resources for Outreach Workers

Definition of Emergency

“An event affecting the overall target population and/or the community at large, which precipitates the declaration of a state of emergency at a local, state, regional, or national level by an authorized public official such as governor, the Secretary of the Department of Health and Human Services, or the President of the United States”

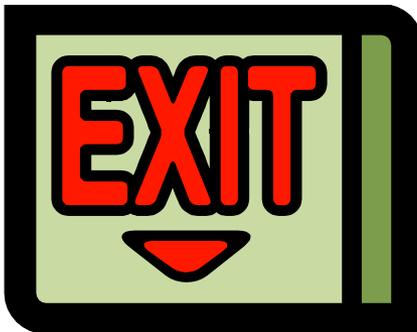
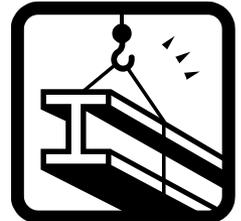
Key Concepts: Emergency Management Phases



Mitigation

Pre-event planning and actions which are intended to lessen the impact of a potential disaster

- Long-term effort
- Risk identification – Hazard Vulnerability Assessment
- Structural
 - Building codes / flood levees
- Non-structural
 - Building location / insurance coverage / security measures



Preparedness

Actions taken *before* an emergency to prepare for response

- Develop emergency management plans
- Continuity of Operations planning
- Training and Exercises
- Stockpiling
- Memorandums of Agreement



Response

Activities to address immediate and short-term effects of a disaster

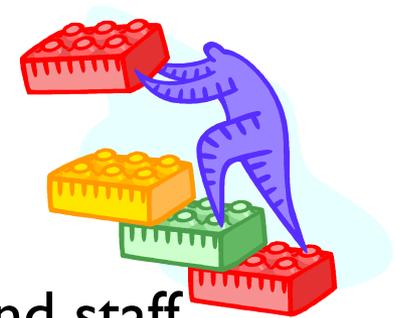
- Implement EM Plan
- Incident Command System Structure
- Activate Emergency Operations Center
 - Save lives
 - Protect property
 - Meet basic human needs
- Outreach Worker role is critical



Recovery

Restore outreach and agency essential functions and normal operation

- Starts with preparedness
 - Develop Business Continuity Plan/ Continuity of Operations Plan
 - Adequate insurance coverage
 - Back-up systems
- Assess damage / impact of disaster
- File insurance claims / assistance
- Address psychological needs of clients and staff
- Produce after action debriefing and report



Outreach Workers Roles in Emergencies

- Provide culturally competent, linguistically appropriate and trust based services and communication
- Serve as conduit and liaison for information to patients and community
- Advocate for inclusion in planning and response
- Serve as population expert to response partners

Additional Key Concepts

- Personal Preparedness and Safety
- Know your response partners ahead of event
- All-Hazards planning and scale
- Communication – redundant, reliable, common language
- Plan – Drill – Plan – Drill

Personal Preparedness

www.do1thing.com

do1thing

SMALL STEPS TOWARD BEING PREPARED FOR AN EMERGENCY

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▶▶▶ NEWS

▶▶▶ 12 THINGS

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DEC 03
2012

“If disaster strikes...
we are prepared.”



Getting Started is Easy

Being prepared for disasters and emergencies can seem like a big job. Many people don't know where to start, so they never start at all. With Do 1 Thing you can take small steps that make a big difference in an emergency.

Do 1 Thing is a 12-month program that makes it easy for you to prepare yourself, your family, and your community for emergencies or disasters. [Learn more.](#)

do1thing

DECEMBER

First Aid



Looking for Alternate Resources?

We have audio files available! As well as Fact Sheets available in **SEVEN** different languages!

[BROWSE THEM HERE>>](#)

HOW TO USE
THIS PROGRAM

PARTNERS

12 THINGS



Great Tip

If your kids are worried about disaster, talk to them. Giving them good information will make them feel more in control of the situation.

—Ronda, Emergency Management Specialist

Sign Up For Our Free Program Today

If you do 1 thing each month, by the time a year has passed, you will have taken big steps towards being ready for the unknown. It's as simple as this...

- Give us your email address (don't worry, we'll never sell it)
- Receive monthly reminders (for free!)
- Do 1 thing each month and track your preparedness

[Click here to get started!](#)

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Plan & Prepare

▼ Prepare Your Home and Family

▶ Get a Kit

Make a Plan

Be Informed

Children

People with Disabilities

Seniors

▶ Pets

Family Preparedness Made Easy

▶ Prevent Home Fires

▶ Get Tech Ready

▶ Prepare Your School

▶ Prepare Your Workplace

▶ Types of Emergency

▶ Tools and Resources

Prepare Your Home and Family

Prepare Your Home and Family



Be Red Cross Ready: Get a kit. Make a plan. Be Informed.

The Red Cross is here to make sure you are as prepared as you possibly can be for potential disasters and other emergencies. These events can strike suddenly, at any time

Be Red Cross Ready



Are you Red Cross Ready? Click here to launch an interactive module with pictures, audio and video content.

Family Health & Safety Guide



[View Guide](#)



NORC
at the UNIVERSITY OF CHICAGO



Migrant and Seasonal Farm Worker Emergency Preparedness Planning Guide



Including Outreach Workers and Community Health Workers in Health Center Emergency Preparedness and Management

Tip Sheet by
Health Outreach Partners and MHP



Health Outreach Partners
510-268-0091
infosvcs@outreach-partners.org
www.outreach-partners.org

MHP
800-461-8394
info@mhpsalud.org
www.mhpsalud.org



Table Top Exercise

- 3:00 pm You head out for evening visits to the camps with plans for 3 sites with the closest camp 15 miles from your worksite
- 3:20 pm You arrive at first camp Its still early in the workday so you find only 3 women and 10 young children in the camp. One of the children appears lethargic, has a rash and has diarrhea and been vomiting. After talking the child grandmother he has had these symptoms for 48 hours.

- 3:40pm You decide to look around the camp. There is a common bathhouse with vault toilets and a communal wash station. You see that the ground in the back of the building is wet with a very pungent odor.
- You believe it is raw sewage.
- You call your supervisor and work and cell and there is no answer
- 4:25pm The grower drives in to camp and is headed your way
- 4:30pm You go back to your car and leave the camp

Evaluation and Follow up

You will be receiving a follow up email with a link to Survey Monkey and link to resources.

Your feedback is greatly appreciated!

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Thank You!

Hosted by Farmworker Legal Services in collaboration with
the IMSC Outreach and Education Subcommittee

Presenters:

Anne Lee

Program Director

MHP, Inc.

alee@mhpsalud.org

www.mhpsalud.org

Lynda Meade, MPA

**Michigan Primary Care
Association**

lmeade@mpca.net

www.mpca.net