



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF HUMAN SERVICES  
LANSING



Nick Lyon  
Interim Director

January 27, 2015

The Honorable Peter MacGregor, Chair  
Senate Appropriations Subcommittee on DHS  
Michigan State Senate  
Lansing, Michigan 48933

The Honorable Earl Poleski, Chair  
House Appropriations Subcommittee on DHS  
Michigan House of Representatives  
Lansing, Michigan 48933

Dear Senator MacGregor and Representative Poleski:

Section 620(2) of 2014 Public Act No. 252 requires the following of the Department of Human Services (DHS):

- *The department shall report on a quarterly basis by February 1, May 1, August 1, and November 1 to the senate and house appropriations subcommittees on the department budget, the senate and house standing committees on families and human services, and the senate and house fiscal agencies and policy offices on the average Medicaid eligibility standard of promptness for each of the required standards of promptness under subsection (1) and for medical review team reviews achieved statewide and at each local office.*

Please see the attached report, which contains the information required by the Public Act.

If you have questions regarding this information, please contact Terrence M. Beurer, director, Field Operations Administration, at (517) 335-3570.

Sincerely,

Susan Kangas  
Chief Financial Officer

CC: Senate and House Appropriations Subcommittees on DHS  
Senate and House Standing Committees on Families and Human Services  
Senate and House Fiscal Agencies  
Senate and House Policy Offices

**Section 620 of 2014 Public Act No. 252**  
**1<sup>st</sup> Quarter Fiscal Year 2015 – October 1, 2014 – December 31, 2014**  
**Medicaid Standard of Promptness**

Average Medicaid eligibility standard of promptness when disability is an eligibility factor	<b>87.53%</b>
Average Medicaid eligibility standard of promptness for all other Medicaid applications	<b>88.73%</b>

**Section 620 of 2014 Public Act No. 252**  
**1<sup>st</sup> Quarter Fiscal Year 2015 – October 1, 2014 – December 31, 2014**  
**Medical Review Team Reviews Processing Time**

Average processing time for medical review team reviews - <b>Statewide</b>	<b>8 days</b>
Average processing time for medical review team reviews – <b>Central Service Area (Lansing office)</b>	<b>7 days</b>
Average processing time for medical review team reviews – <b>Detroit Service Area (Detroit office)</b>	<b>5 days</b>
Average processing time for medical review team reviews – <b>Southwest Service Area (Kalamazoo Office)</b>	<b>11 days</b>