



STATE OF MICHIGAN
DEPARTMENT OF HUMAN SERVICES
LANSING

RICK SNYDER
GOVERNOR

MAURA D. CORRIGAN
DIRECTOR

October 31, 2014

The Honorable Bruce Caswell, Chair
Senate Appropriations Subcommittee on DHS
Michigan State Senate
Lansing, MI 48933

The Honorable Peter MacGregor, Chair
House Appropriations Subcommittee on DHS
Michigan House of Representatives
Lansing, MI 48933

Dear Senator Caswell and Representative MacGregor:

Section 206 of 2014 Public Act 252, Article X requires the Department of Human Services (DHS) to "identify specific benchmarks intended to measure the performance or return on taxpayer investment" of new programs or program expansion for which funds in excess of \$500,000 are appropriated in part 1.

Attached is the initial report on the proposed benchmarks as required by subsection (1)(a).

If you have any questions about the attached report, please contact me at (517) 373-7787.

Sincerely,

A handwritten signature in blue ink that reads "Susan Kangas".

Susan Kangas
Chief Financial Officer

Attachments

Cc: Senate and House Appropriations Subcommittees on DHS
Senate and House Fiscal Agencies
State Budget Director

DEPARTMENT OF HUMAN SERVICES
Maura D. Corrigan, Director
Performance Measurement Boilerplate Report

This report is provided pursuant to the Department of Human Services Fiscal Year 2015 Appropriations Act, PA 252 of 2014, Article X, Section 206(1). This section requires the department to identify specific benchmarks intended to measure the performance or return on taxpayer investment for each new program or program expansion for which funds in excess of \$500,000.00 were appropriated.

Appropriation Line Item	Program / Description	New or Expanded Program	New Funding Appropriated in PA 252 of 2014			
			Ongoing GF/GP	Ongoing GROSS	One-Time GF/GP	One-Time GROSS
Michigan Rehabilitation Services (81520)	Swift and Sure Sanctions Probation Program Assists individuals who have a history of probation or parole violations and exceptional mental health needs with job placement and other support services.	Expanded Program	\$0.0	\$14,084.5	\$0.0	\$0.0
Proposed Benchmark						
Provide Vocational Rehabilitation Services to eligible Swift and Sure Sanctions Probation Program (SSSP participants): Increased numbers of SSSPP participants with exceptional mental health needs/disabilities referred to Michigan Rehabilitation Services for job placement and other supports.						
Increase Employment and/or Job Retention: A greater number of participants are expected to obtain and maintain employment during the first year of participation in the Michigan Rehabilitation Services vocational rehabilitation program.						
Meet all Probation Requirements: A greater number of high risk felony offenders with probation violations or failures are expected to meet all requirements of probation.						
Reduce Recidivism/Incarceration: The number of participants that recidivate or enter prison is expected to decrease.						

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Adoption Subsidies (74750)	<p>Redetermined Adoption Assistance Program</p> <p>New state-funded program to allow adoptive parents to request a redetermination of their adoption assistance when extraordinary care or expense is required for a condition that existed or the cause of which existed before the adoption was finalized.</p>	New Program	\$7,547.4	\$7,900.0	\$0.0	\$0.0
Proposed Benchmark						
Attempted Notification to Adoptive Families: 100% of current adoptive parents who receive adoption assistance will be informed of the new redetermination program via mail notification.						
Applications Submitted: The percentage of active adoptive families submitting applications for the program.						
Application Processing: 100% of applications will be processed within 30 days.						
Eligibility: The number of children found eligible for the program.						

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Adoption Support Services (74760) and Parent to Parent Adoption Support Services (85210)	<p>Adoptive Family Support Network</p> <p>Adoptive parent mentor program providing a listening ear, knowledgeable guidance, and community connections to adoptive parents and children who were adopted in this state or another state.</p>	Expanded Program	\$500.0	\$500.0	\$200.0	\$200.0
Proposed Benchmark						
Post Adoption Support Services: 80% of families receiving post adoption support from an Adoptive Parent Consultant will benefit from the services as evidenced by the child remaining in the home at least six months following completion of services.						
Support Groups: 90% of families attending support groups will benefit from the groups as evidenced by results of the family satisfaction surveys.						

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Performance Based Funding Implementation (74110) and Performance Based Funding Implementation (85150)	<p>Child Welfare Performance Based Funding</p> <p>This funding is intended to support an actuarial study, evaluator, project management, and continuous quality improvement for a new Child Welfare performance-based funding model.</p>	New Program	\$900.0	\$1,272.1	\$100.0	\$100.0
Proposed Benchmark						
Project management services will be procured by 3/1/15.						
Actuary services will be procured by 3/1/15.						
Evaluator services will be procured by 9/30/15.						
DHS will begin coaching public and private agency staff on the enhanced MITEAM practice model by 4/1/15.						
DHS will begin reporting outcome metrics by 9/30/15.						

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Disability Determination Services (14100)	<p>Workload Integrity</p> <p>This funding supports a staffing increase supported by the Social Security Administration to hire 80 additional staff (71 disability examiners and 9 clerical staff) to ensure only eligible individuals continue receiving benefits and are receiving the correct payment amounts.</p>	Expanded Program	\$0.0	\$20,639.7	\$0.0	\$0.0
Proposed Benchmark						
15,000 more Continuing Disability Reviews will be made than in FY 2014.						
75% of the claimants reviewed will be continued.						

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Community Support Services (47350)	Juvenile Justice Re-entry Initiative Provides wrap-around services that support youth transitioning from secure residential placement to community placement	Expanded Program	\$200.0	\$800.0	\$0.0	\$0.0
Proposed Benchmark						
Hire Community Navigators.						
Pilot program in one public and one private facility.						
Expand pilot to two additional facilities.						
Proposed Outcome Metrics						
The reentry pilot will increase the number of Juvenile Justice youth (who are exiting residential facilities) receiving reentry services in Michigan.						
The reentry pilot will increase the workforce readiness skills (communication, networking, problem solving and critical thinking, etc.) for Juvenile Justice youth with disabilities who exited residential facilities.						

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Juvenile Justice Vision 20/20 (47850)	Juvenile Justice Data Sharing Model Provides funding for a data exchange for use by DHS, circuit and probate courts, private juvenile justice agencies, and the state court administrative office that tracks statistical and demographic data on juveniles referred to the family division of the circuit court.	New Program	\$1,000.0	\$1,000.0	\$0.0	\$0.0
Proposed Benchmark						
Establishment of data sharing agreements.						
Pilot databases in Ottawa, Kalamazoo, Kent, Ionia, and Berrien counties.						
Evaluation of pilots submitted to DHS by Juvenile Justice Vision 20/20.						
Statewide rollout of databases.						
Proposed Outcome Metrics						
The Juvenile Justice Data Sharing Model will increase the number of Juvenile Justice related data sharing agreements throughout the state.						
The Juvenile Justice Data Sharing Model will increase the amount of statistical and demographic information available regarding Juvenile Justice youth across the state, county, and local jurisdictions.						
The Juvenile Justice Data Sharing Model will be compatible with MISACWIS.						

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Healthy Michigan Plan Administration (62620)	<p>Call Center</p> <p>Provides funding for a statewide centralized call center for public assistance programs.</p>	New Program	\$5,647.5	\$19,536.3	\$0.0	\$0.0
Proposed Benchmark						
Establishment of a DHS Public Assistance Call Center: DHS shall create a call center that will receive and respond to calls from public assistance clients						
Increase first call resolution: The call center will reduce incidents of callers having to leave voicemail messages and will increase rate of one call resolutions for DHS clients.						
Reduce field office call volumes: The utilization of a call center is expected to reduce calls going to field offices and voicemail messages.						

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Donated Funds Positions (62300)	<p>Donated Funds Positions</p> <p>Provides funding for 200 additional field worker positions that support community partners working to improve outcomes for families.</p>	Expanded Program	\$0.0	\$25,720.0	\$0.0	\$0.0
Proposed Benchmark						
These positions will increase customer service as the specialists will be in the community where our clients are.						
These positions will allow payments to third party providers to be made more swiftly.						