



OFFICE OF CONSUMER FINANCE

Frequently Asked Questions for Mortgage Loan Originator License Applicants

Affected by Coronavirus Disease 2019 (Referred to as COVID-19)

Will DIFS grant an extension to pending MLO Temporary Authority to Operate (TAO) applicants required documentation being requested cannot be provided by the given due date?

Due to statutory requirements, the 120-day due date to comply with all requirements for licensure currently remains. However, DIFS is awaiting guidance from CSBS and the NMLS Policy Committee on this issue.

What happens if I was scheduled to take my MLO testing between now and May 31, 2020 and I am unable to do so due to Prometric testing site closures?

Any candidates with an enrollment window scheduled to expire between March 18 and May 31, 2020 will automatically be given an extension test enrollment window for 180 days, without penalty.