STATE OF MICHIGAN DEPARTMENT OF INSURANCE AND FINANCIAL SERVICES

Before the Director of the Department of Insurance and Financial Services

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Jah'Nell Roberson		
System	ID No.	0863137

Enforcement Case No. 18-15259

	Resp	ond	ent.

on New 23, 2019
by Randall S. Gregg
Special Deputy Director

FINAL ORDER TO CEASE AND DESIST

- 1. On July 13, 2018, the Chief Deputy Director issued an Order to Cease and Desist (Order) pursuant to Section 251 of the Michigan Insurance Code (Code), MCL 500.251, against Respondent. The copy of the Order is attached to this Final Order to Cease and Desist.
- 2. The Order contained allegations that Respondent violated MCL 500.1201a(1), MCL 500.1208a(1), and MCL 500.4503(g)(i) of the Code by selling automobile no-fault insurance without being licensed as an insurance producer.
- 3. On July 16, 2018, the Order was mailed to Respondent via first class and certified mail to the last known address of record. No mail was returned as undeliverable.
- 4. The Order advised the Respondent of the opportunity to request a hearing on the Order, as provided in Section 251 of the Code, MCL 500.251, not later than 30 days after the Order was delivered or mailed to the Respondent.
- 5. Respondent failed to timely request a hearing, therefore the Order is **FINAL** and, as ordered:
 - 1. The Respondent shall immediately CEASE AND DESIST from all activities in violation of the Code as described in the Statement of Findings.
 - 2. A copy of this Order shall be immediately served upon Respondent and published on the DIFS website. As to any Respondent, this Order shall be effective upon the date of service and/or publication.

- 3. The Director retains jurisdiction of the matters contained herein and the authority to issue such further Orders as shall be deemed just, necessary, and appropriate.
- 4. Pursuant to Section 251(6) of the Code, MCL 500.251(6), a person who violates or otherwise fails to comply with an Order to Cease and Desist is subject to one or more of the following:
 - a. Payment of a civil fine of not more than \$1,000 for each violation not to exceed an aggregate civil fine of \$30,000. However, if the person knew or reasonably should have known the conduct was in violation of the cease and desist order, the person shall be subject to a civil fine of not more than \$25,000 for each violation not to exceed an aggregate civil fine of \$250,000.
 - b. Suspension or revocation of the person's license or certificate of authority.

Randall S. Gregg

Special Deputy Director

Department of Insurance and Financial Services

STATE OF MICHIGAN DEPARTMENT OF INSURANCE AND FINANCIAL SERVICES

Before the Director of the Department of Insurance and Financial Services

In the matter of:

Jah'Nell Roberson	Enforcement Case No. 18-15259
Respondent.	

on July /3, 2018 by Teri L. Morante Chief Deputy Director

ORDER TO CEASE AND DESIST WITH STATEMENT OF FINDINGS AND NOTICE OF OPPORTUNITY FOR HEARING

Pursuant to Section 251 of the Michigan Insurance Code (Code), MCL 500.251, and after reviewing evidence of the conduct described in the attached Statement of Findings, and

WHEREAS, the Director of the Department of Insurance and Financial Services finds that immediate action is necessary and appropriate in the public interest for the protection of the public health, safety, and welfare, and consistent with the purposes fairly intended by public policy and provisions of the Code,

IT IS THEREFORE ORDERED THAT:

- 1. The Respondent shall immediately **CEASE AND DESIST** from all activities in violation of the Code as described in the Statement of Findings.
- 2. A copy of this Order shall be immediately served upon Respondent. As to any Respondent, this Order shall be effective upon the date of service.
- Respondent will have 30 calendar days after the service of this Order to contest it by requesting a hearing. Within 10 calendar days after receiving the request, the hearing process shall commence. This Order shall remain in effect until further order of the Director. Any request for a hearing should be addressed to the Department of Insurance and Financial Services, Attention: Valerie Donally, Hearings Coordinator, P.O. Box 30220, Lansing, MI 48909-7720 or faxed to 517-284-8843.
- 4. Any such hearing held shall address the following issues:
 - a. The facts set forth in the Statement of Findings.

- b. The continuation of the Order to Cease and Desist.
- c. Restitution to be paid by the Respondent.
- 5. If a hearing is requested, an administrative law judge from the Michigan Administrative Hearing System shall preside over any such hearing.
- 6. The Director retains jurisdiction of the matters contained herein and the authority to issue such further Orders as shall be deemed just, necessary, and appropriate.
- 7. Pursuant to Section 251(6) of the Code, MCL 500.251(6), a person who violates or otherwise fails to comply with an Order to Cease and Desist is subject to one or more of the following:
 - a. Payment of a civil fine of not more than \$1,000 for each violation not to exceed an aggregate civil fine of \$30,000. However, if the person knew or reasonably should have known the conduct was in violation of the cease and desist order, the person shall be subject to a civil fine of not more than \$25,000 for each violation not to exceed an aggregate civil fine of \$250,000.
 - b. Suspension or revocation of the person's license or certificate of authority.
 - c. Complete restitution, in the form, amount, and within the period determined by the Director, to all persons in Michigan damaged by the violation or failure to comply.

Dated: July 13, 2018

Teri L. Morante
Chief Deputy Director

STATE OF MICHIGAN DEPARTMENT OF INSURANCE AND FINANCIAL SERVICES

Before the Director of the Department of Insurance and Financial Services

In the matter of:

Jah'Nell Roberson	Enforcement Case No. 18-152		
Respondent.			

STATEMENT OF FINDINGS

- 1. Pursuant to Section 251(1) of the Code, MCL 500.251(1), the Director is empowered to issue a cease and desist order if the Director finds any of the following:
 - (a) A person is conducting transactions of insurance for which a certificate of authority is required by this act without having obtained a certificate of authority.
 - (b) A person is acting as an insurance agent, solicitor, adjuster, or counselor without a license as required by this act.
 - (c) A person is engaged in an act or practice in the business of insurance for which authority from or notification to the commissioner is required by this act and the person has not received authority or given notification.
 - (d) A person authorized to engage in the business of insurance under this act is engaged in conduct that presents an immediate danger to public health, safety, or welfare. MCL 500.251(1).
- 2. Under Section 1201a of the Code, it is a violation for a person to sell, solicit, or negotiate insurance in this state for any line of insurance without first obtaining a license or qualification for that line. MCL 500.1201a(1).
 - a. "Negotiate" means the act of conferring directly with or offering advice directly to a purchaser or prospective purchaser of a particular contract of insurance concerning any of the substantive benefits, terms, or conditions of the contract, provided that the person engaged in that act either sells insurance or obtains insurance from insurers for purchasers. MCL 500.1201(k).
 - b. "Sell" means to exchange a contract of insurance by any means, for money or its equivalent, on behalf of an insurance company. MCL 500.1201(I).
 - c. "Solicit" means attempting to sell insurance or asking or urging a person to apply for a particular kind of insurance from a particular company. MCL 500.1201(m).

- 3. Under Section 1208a of the Code, an insurance producer shall not act as an agent of an insurer unless the insurance producer becomes an appointed agent of that insurer. MCL 500.1208a(1).
- 4. On or about May 20, 2018, DIFS investigators found an advertisement for auto insurance posted in a Facebook group by Respondent Jah'Nell Roberson (Respondent). Respondent posted multiple advertisements for auto insurance to public groups on Facebook on different dates.
- 5. A review of DIFS' records revealed that Respondent is not licensed under the Code.
- 6. After an investigation, DIFS' staff concluded that Respondent has engaged in activities regulated by the Code, without the requisite license, and has violated the insurance laws of this state.
- 7. DIFS Staff found that Respondent sold or solicited no-fault vehicle insurance without being licensed.
- 8. Specifically, DIFS Staff found that Respondent created and published advertisements on Facebook offering no-fault insurance policies. Respondent offered 7-day policies for \$100 and \$125, 6-month policies for \$155 and \$170, and 12-month policies for \$240 and \$265. These advertisements were posted to the "Detroit Sell Everything" Facebook group on May 27, 2018 and on June 4, 2018.
- 9. On May 29, 2018, the Michigan Department of State provided a copy of Respondent's photo ID. The photo matched the picture used on the Facebook account advertising insurance, as described above.
- 10. By selling, soliciting, and negotiating insurance transactions without a valid license, and by offering to negotiate policies with National General without an appointment, Respondent engaged in unlicensed activity and unappointed activity in violation of Section 1201a(1) of the Code, MCL 500.1201a(1). Moreover, Respondent engaged in fraudulent insurance acts under Section 4503(g) of the Code by diverting funds of an insurer or other persons in connection with the transaction of insurance. Respondent, therefore, has violated Section 1201a(1) of the Code, MCL 500.1201a(1) and Section 4503(g)(i), MCL 500.4503(g)(i). Respondent is also subject to sanctions under Section 1239(1)(b) of the Code, MCL 500. 1239(1)(b). Further—if the above facts are found to be true—Respondent's violation of Section 4503(g)(i) may also be considered a felony under Section 4511, MCL 500.4511.
- 11. Based on the aforementioned findings, Respondent is acting as an insurance producer without a license as required by the Code.