



JENNIFER M. GRANHOLM  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH  
LANSING

STANLEY "SKIP" PRUSS  
DIRECTOR

December 1, 2009

Honorable Jennifer M. Granholm  
Governor of Michigan

Honorable Members of the Michigan Senate Economic Development and Regulatory Reform Committee,  
Commerce and Tourism Committee, and Appropriations Subcommittee for Economic Development

Honorable Members of the Michigan House of Representatives Regulatory Reform Committee,  
Commerce Committee, and Appropriations Subcommittee for Economic Development

Attached is a summary of the Fiscal Year 2008-2009 results for application processing legislation passed in 2004 for the Department of Energy, Labor & Economic Growth. The report is available on the department's website at [www.michigan.gov/deleg](http://www.michigan.gov/deleg) by linking to "Inside DELEG," to "Legislative Reports," and "MCL Reports."

The results are filed according to the following statutes:

**Bureau of Commercial Services**

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

**Bureau of Construction Codes and Fire Safety**

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

**Liquor Control Commission**

- 2004 PA 266 Amendments to the Liquor Control Act

**MIOSHA**

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Sincerely,

Stanley "Skip" Pruss  
Director

DELEG is an equal opportunity employer/program.  
Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.

**DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH  
APPLICATION PROCESSING FY 2008-2009**

**BUREAU OF COMMERCIAL SERVICES**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Private Detectives	2004 PA 260	90 Days	111	361	0	0	0
Private Security and Security Alarm System Contractors	2004 PA 270	180 Days 180 Days	58 41	92 145	0 0	0 0	0 0
Polygraph Examiners	2004 PA 276	90 Days	6	43	0	0	0
Occupational Code Occupations	2004 PA 264						
Accountancy Firm		90 Days	73	4	3	0	0
Barber College or Shop		90 Days	151	1343	0	0	0
Builder Company		90 Days	1411	4298	5	0	0
Collection Agency		90 Days	144	271	2	0	0
Cosmetologist School or Shop		90 Days	894	7000	0	0	0
Hearing Aid Dealer		90 Days	26	1	0	0	0
Funeral Home		90 Days	26	261	0	0	0
Real Estate Broker		30 Days	1397	5008	3	0	0
Auctioneer		90 Days	111	361	0	0	0
<b>Bureau Totals</b>			<b>4338</b>	<b>18827</b>	<b>13</b>		<b>\$0.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**BUREAU OF CONSTRUCTION CODES**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	35	2,068	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	11	124	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	2,806	n/a	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	368	n/a	0	0	\$0.00
Plumbing Contractor	2004 PA 268	90 Days	87	*11	0	0	\$0.00
Master Plumber	2004 PA 268	90 Days	83	*19	0	0	\$0.00
Electrical Contractor	2004 PA 275	90 Days	256	*30	0	0	\$0.00
Fire Alarm Contractor	2004 PA 275	90 Days	8	*3	0	0	\$0.00
Sign Specialty Contractor	2004 PA 275	90 Days	5	*0	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	9	88	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	1,129	n/a	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1,795	n/a	0	0	\$0.00
Mechanical Contractor	2004 PA 271	90 Days	170	*113	0	0	\$0.00
<b>Bureau Totals</b>			<b>6762</b>	<b>2,456</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

\*3-year licenses (non-renewal period)

**MICHIGAN LIQUOR CONTROL COMMISSION**

License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded for Non Compliance ❖	Amount Discounted (15%) for 2008-2009 Renewals
On-premises Licenses	2004 PA 266	90 Days	471	9,061	8	6	\$14,000	\$2,022.60
Off-premises Licenses	2004 PA 266	90 Days	373	7,622	46	8	\$8,199	\$721.00
Non-Retail Licenses	2004 PA 266	90 Days	1,209	2,386	0	0	0	\$15.00
Special 24-hr Licenses	2004 PA 266	90 Days	6,552	n/a	0	0	0	
<b>Commission Totals</b>			<b>8605</b>	<b>19,069</b>	<b>54</b>	<b>14</b>	<b>\$22,199</b>	<b>\$2,758.60</b>

- Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.
- \*Not timely issued column reflect only the applications RECEIVED & COMPLETED in the 2009 fiscal year. The Amount Refunded for non-compliance was based on 16 on-premises applications and 35 off premises applications received in previous fiscal years but COMPLETED in the 2009 fiscal year.
- ❖ At times, large influxes of applications result in timeframes not being met, because these applications involve a physical inspection, financial investigations, etc. as well as processing the paper application. Current staffing levels are not sufficient to handle unusually large volumes that occur and staff vacancies within the Licensing and Enforcement Divisions in this fiscal year contributed to not processing applications within the statutory timeframe. The percentage of applications that failed to meet the timeframe was .03% for retail applications processed during the year. The M&W and Special Licenses applications met the timeframe 100% during the year.

**MIOSHA**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	35	127	8	0	0
Training Course Provider Accreditation	2004 PA 262	60 days	14	136	15	0	0
	2004 PA 262	not specified	916	3,501	160	0	0
<b>Agency Totals</b>			<b>965</b>	<b>3,764</b>	<b>183</b>	<b>0</b>	<b>\$0</b>