



JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH
LANSING

ANDREW S. LEVIN
ACTING DIRECTOR

Honorable Members of the Michigan Senate Economic Development and Regulatory Reform Committee, Commerce and Tourism Committee, and Appropriations Subcommittee for Economic Development

Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, Commerce Committee, and Appropriations Subcommittee for Economic Development

Attached is a summary of the Fiscal Year 2009-2010 results for application processing legislation passed in 2004 for the Department of Energy, Labor & Economic Growth. The report is available on the department's website at www.michigan.gov/deleg by linking to "Inside DELEG," to "Legislative Reports," and "MCL Reports."

The results encompass reports required by the following statutes:

Bureau of Commercial Services

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

MIOSHA

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Bureau of Construction Codes

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

Liquor Control Commission

- 2004 PA 266 Amendments to the Liquor Control Act

Sincerely,

Andrew S. Levin
Acting Director

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DELEG is an equal opportunity employer/program.
Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.

**DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH
APPLICATION PROCESSING FY 2009-2010**

BUREAU OF COMMERCIAL SERVICES

| Occupation | Statutory Reference | Average Application Processing Timeframe | Initial Apps Received and Completed Timely | Renewals Received and Completed Timely | Applications Denied | Not Issued Timely | Amount Refunded for Non Compliance |
|-----------------------------------|----------------------------|---|---|---|----------------------------|--------------------------|---|
| Professional Investigators | 2004 PA 260 | 90 Days | 124 | 355 | 0 | 0 | \$0 |
| Security Guard Contractors | 2004 PA 270 | 180 Days | 46 | 139 | 0 | 0 | \$0 |
| Security Alarm System Contractors | 2004 PA 270 | 180 Days | 44 | 158 | 0 | 0 | \$0 |
| Polygraph Examiners | 2004 PA 276 | 90 Days | 6 | 149 | 0 | 0 | \$0 |
| Accountancy Firms | 2004 PA 264 | 90 Days | 106 | 582 | 1 | 0 | \$0 |
| Barber College/Shops | 2004 PA 264 | 90 Days | 166 | 100 | 0 | 0 | \$0 |
| Builder Company | 2004 PA 264 | 90 Days | 1069 | 5 | 18 | 0 | \$0 |
| Collection Agency | 2004 PA 264 | 90 Days | 163 | 40 | 0 | 0 | \$0 |
| Cosmetology School/Shops | 2004 PA 264 | 90 Days | 993 | 6,584 | 0 | 0 | \$0 |
| Hearing Aid Dealer | 2004 PA 264 | 90 Days | 150 | 218 | 0 | 0 | \$0 |
| Funeral Home | 2004 PA 264 | 90 Days | 51 | 282 | 1 | 0 | \$0 |
| Real Estate Broker | 2004 PA 264 | 30 Days | 1,288 | 3,690 | 3 | 0 | \$0 |
| Bureau Totals | | | 4206 | 12,302 | 23 | 0 | \$0.00 |

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH
APPLICATION PROCESSING FY 2009-2010**

BUREAU OF CONSTRUCTION CODES

| Occupation | Statutory Reference | Average Application Processing Timeframe | Initial Apps Received and Completed Timely | Renewals Received and Completed Timely | Applications Denied | Not Issued Timely | Amount Refunded for Non Compliance |
|-------------------------------|---------------------|--|--|--|---------------------|-------------------|------------------------------------|
| Boiler Installer | 2004 PA 265 | 90 Days | 17 | 1986 | 0 | 0 | \$0.00 |
| Boiler Repairer | 2004 PA 265 | 90 Days | 0 | 116 | 0 | 0 | \$0.00 |
| Boiler Permits-Install | 2004 PA 265 | 90 Days | 2,363 | n/a | 0 | 0 | \$0.00 |
| Boiler Permits-Repair | 2004 PA 265 | 90 Days | 399 | n/a | 0 | 0 | \$0.00 |
| Plumbing Contractor | 2004 PA 268 | 90 Days | 106 | *2828 | 0 | 0 | \$0.00 |
| Master Plumber | 2004 PA 268 | 90 Days | 165 | *4030 | 0 | 0 | \$0.00 |
| Electrical Contractor | 2004 PA 275 | 90 Days | 244 | *5462 | 0 | 0 | \$0.00 |
| Fire Alarm Contractor | 2004 PA 275 | 90 Days | 7 | 140 | 0 | 0 | \$0.00 |
| Sign Specialty Contractor | 2004 PA 275 | 90 Days | 4 | 136 | 0 | 0 | \$0.00 |
| Elevator Contractor | 2004 PA 269 | 90 Days | 14 | 86 | 0 | 0 | \$0.00 |
| Elevator Permits-Installation | 2004 PA 269 | 90 Days | 1,358 | n/a | 0 | 0 | \$0.00 |
| Elevator Permits-Alteration | 2004 PA 269 | 90 Days | 1,477 | n/a | 0 | 0 | \$0.00 |
| Mechanical Contractor | 2004 PA 271 | 90 Days | 181 | *8083 | 0 | 0 | \$0.00 |
| Bureau Totals | | | 6335 | 22,867 | 0 | 0 | \$0.00 |

*3-year licenses (renewal period)

**DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH
APPLICATION PROCESSING FY 2009-2010**

MIOSHA

| Occupation | Statutory Reference | Average Application Processing Timeframe | Initial Apps Received and Completed Timely | Renewals Received and Completed Timely | Applications Denied | Not Issued Timely | Amount Refunded for Non Compliance |
|--------------------------|----------------------------|---|---|---|----------------------------|--------------------------|---|
| Asbestos Contractor | 2004 PA 261 | 15/90 days | 23 | 135 | 12 | 0 | 0 |
| Training Course Provider | 2004 PA 262 | 60 days | 11 | 151 | 1 | 0 | 0 |
| Accreditation | 2004 PA 262 | not specified | 1,001 | 3,441 | 142 | 0 | 0 |
| Agency Totals | | | 1,035 | 3,727 | 155 | 0 | \$0.00 |

**DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH
APPLICATION PROCESSING FY 2009-2010**

MICHIGAN LIQUOR CONTROL COMMISSION

| License Type | Statutory Reference | Average Application Processing Timeframe • | Applications Received and Completed Timely | Renewals Received and Completed Timely | Applications Denied | Not Issued Timely * | Amount Refunded for Non Compliance ❖ | Amount Discounted (15%) for 2009-2010 Renewals |
|--------------------------|---------------------|--|--|--|---------------------|---------------------|--------------------------------------|--|
| On-premises Licenses | 2004 PA 266 | 90 Days | 493 | 9,092 | 19 | 1 | \$14,000 | \$2,805.00 |
| Off-premises Licenses | 2004 PA 266 | 90 Days | 316 | 7,805 | 43 | 2 | \$8,199 | \$1,574.00 |
| Non-Retail Licenses | 2004 PA 266 | 90 Days | 1,210 | 1,210 | 0 | 0 | 0 | 0 |
| Special 24-hr Licenses | 2004 PA 266 | 90 Days | 6,920 | n/a | 0 | 0 | 0 | 0 |
| Commission Totals | | | 8,939 | 18,107 | 62 | 3 | \$22,199 | \$4,379.00 |

- Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.
- *Not timely issued column reflect only the applications RECEIVED & COMPLETED in the 2010 fiscal year. The Amount Refunded for non-compliance was based on 16 on-premises applications and 34 off premises applications received in previous fiscal years but COMPLETED in the 2010 fiscal year.
- ❖ At times, large influxes of applications result in timeframes not being met, because these applications involve a physical inspection, financial investigations, etc. as well as processing the paper application. Current staffing levels are not sufficient to handle unusually large volumes that occur and staff vacancies within the Licensing and Enforcement Divisions in this fiscal year contributed to not processing applications within the statutory timeframe. The percentage of applications that failed to meet the timeframe was .04% for retail applications processed during the year. The M&W and Special Licenses applications met the timeframe 100% during the year.