

**MARVIN Phone vs. Internet Contact Report**

1<sup>st</sup> Quarter 2011 (Fiscal Year)

October – December 2010

<b>Total MARVIN Contacts</b>	<b>Calls to MARVIN</b>		<b>Internet MARVIN</b>	
2,881,694	2,101,872	72.9%	779,822	27.1%