



JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LABOR & ECONOMIC GROWTH
LANSING

KEITH W. COOLEY
DIRECTOR

November 28, 2007

House Regulatory Reform and Commerce Committees and
Economic Development Appropriations Subcommittee

Senate Economic Development & Regulatory Reform, and
Commerce & Tourism Committees and Economic Development
Appropriations Subcommittee

Dear Committee Members:

Attached is a summary of the Fiscal Year 2006-2007 results for application processing legislation passed in 2004 for the Department of Labor and Economic Growth. The results encompass reports required by the following statutes:

Bureau of Commercial Services

- 2004 PA 260 Amendment to Private Detectives
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

MIOSHA

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Bureau of Construction Codes and Fire Safety

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

Liquor Control Commission

- 2004 PA 266 Amendments to the Liquor Control Act

Sincerely,

A handwritten signature in cursive script that reads "Keith W. Cooley".

Keith W. Cooley
Director



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DEPARTMENT OF LABOR & ECONOMIC GROWTH
APPLICATION PROCESSING FY 2006-2007

BUREAU OF COMMERCIAL SERVICES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Private Detectives	2004 PA 260	90 Days	90	374	0	0	\$0
Private Security and Security Alarm System Contractors	2004 PA 270	180 Days 180 Days	47 39	122 160	1 0	0 0	\$0 \$0
Polygraph Examiners	2004 PA 276	90 Days	6	117	0	0	\$0
Occupational Code Occupations	2004 PA 264						
Accountancy Firm		90 Days	76	0	0	0	\$0
Barber College or Shop		90 Days	171	1,443	0	0	\$0
Builder Company		90 Days	1,475	8,400	17	0	\$0
Collection Agency		90 Days	80	598	0	0	\$0
Cosmetologist School or Shop		90 Days	925	8,568	1	0	\$0
Hearing Aid Dealer		90 Days	8	0	6	0	\$0
Funeral Home		90 Days	38	257	0	0	\$0
Real Estate Broker		30 Days	3,124	9,812	14	0	\$0
Bureau Totals							\$0.00

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

MIOSHA

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	28	123	10	0	0
Training Course Provider Accreditation	2004 PA 262	60 days	6	141	1	0	0
	2004 PA 262	not specified	1030	3637	214	0	0
Agency Totals			1064	3901	225	0	\$0.00

BUREAU OF CONSTRUCTION CODES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	17	2,179	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	1	129	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	3,233	Not Applicable	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	278	Not Applicable	0	0	\$0.00
Plumbing Contractor	2004 PA 268	90 Days	162	2,892	0	0	\$0.00
Master Plumber	2004 PA 268	90 Days	216	2,164	0	0	\$0.00
Electrical Contractor	2004 PA 275	90 Days	330	5,554	0	0	\$0.00
Fire Alarm Contractor	2004 PA 275	90 Days	21	129	0	0	\$0.00
Sign Specialty Contractor	2004 PA 275	90 Days	0	160	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	5	81	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	1,287	Not Applicable	1	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1,149	Not Applicable	0	0	\$0.00
Mechanical Contractor	2004 PA 271	90 Days	336	8,305	0	0	\$0.00
Bureau Totals			7,035	21,593	1	0	\$0.00

MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded for Non Compliance ❖	Amount Discounted (15%) for 2007-2008 Renewals
On-premises Licenses	2004 PA 266	90 Days	552	9,117	19	0	\$27,249	\$6,854.85
Off-premises Licenses	2004 PA 266	90 Days	395	7,748	39	7	\$16,967	\$4,103.85
Non-Retail Licenses	2004 PA 266	90 Days	1,218	1,140	1	0	0	0
Special 24-hr Licenses	2004 PA 266	90 Days	5,525	Not Applicable	1	0	0	0
Commission Totals								

- Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.
- *Not timely issued column reflect only the applications RECEIVED & COMPLETED in the 2007 fiscal year. The Amount Refunded for non-compliance was based on 27 on-premises applications and 70 off premises applications received in previous fiscal years but COMPLETED in the 2007 fiscal year.
- ❖ At times, large influxes of applications result in timeframes not being met, because these applications involve a physical inspection, financial investigations, etc. as well as processing the paper application. Current staffing levels are not sufficient to handle unusually large volumes that occur and staff vacancies within the Licensing and Enforcement Divisions in this fiscal year contributed to not processing applications within the statutory timeframe. The percentage of applications that failed to meet the timeframe was 0.05% of overall applications processed during the year.