

**Department of Technology Management and Budget
FY 2021 Published Rates**

DTMB Service Category	Unit of Issue	FY2020	FY2021	FY2021 Change	Cause for Change
Office of Support Services					
Delivery Services					
On Demand Freight Service					
Labor	per hour	\$108.00	\$104.00	-\$4.00	
Vehicle - per hour	per hour	\$11.00	\$19.00	\$8.00	
Vehicle - per mile	per mile	\$1.0755	\$0.9244	-\$0.15	
Minimum Charge: 1 hour (consists of Labor + Vehicle + 20 miles)		\$141.00	\$141.00	\$0.00	Rate components changed but overall minimum charge unchanged
Mailing Services					
Presort - blended (Tier 2 through FY2015)	per piece	\$0.0320	\$0.0320	\$0.000	
Metered Mail	per piece	\$0.0424	\$0.0424	\$0.000	
Printing Services					
Warrant Images	per image	\$0.0620	\$0.0620	\$0.000	
Mainframe/Network digital Images	per image	\$0.0450	\$0.0450	\$0.000	Temporary rate decrease effective 6/15/20. Rate will remain at \$.045 per image through FY22 and gradually increase to previous rate of \$.059 per image.
Other digital Images	per image	\$0.0450	\$0.0450	\$0.000	Temporary rate decrease effective 6/15/20. Rate will remain at \$.045 per image through FY22 and gradually increase to previous rate of \$.059 per image.
Imaging Services					
Imaging Services	service fee	Actual + 15%	Actual + 15%	No Change	
Digital Signature	per transaction	\$1.65	\$1.65	\$0.00	
Warehouse Services					
Inventoried Materials Management & Storage	per square foot per year	\$30.00	\$30.00	\$0.00	
Secured Storage Management	per square foot per year	\$35.00	\$35.00	\$0.00	
Inventoried Materials Handling Fee	per ship to address	\$7.00	\$7.00	\$0.00	
State Surplus					
Vehicle and Equipment Auction Fee	of sale price	15%+	15%+	No Change	
Vehicle & Travel Services					
Midsize Fixed Fee	per month	\$203.00	\$227.00	\$24.00	Higher vehicle acquisition costs
Midsize Per Mile Rate	per mile	\$0.1765	\$0.1642	-\$0.0123	Decreased fuel costs
Large Fixed Fee	per month	\$261.00	\$281.00	\$20.00	Higher vehicle acquisition costs

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Large Fixed Per Mile Rate	per mile	\$0.1920	\$0.1871	-\$0.0049	Decreased fuel costs
Risk					
Type A Vehicle Insurance	per vehicle per year	\$258.00	\$258.00	\$0.00	
Type C Vehicle Insurance	per vehicle per year	\$18.00	\$18.00	\$0.00	
Type M Motorcycle Insurance	per vehicle per year	\$129.00	\$129.00	\$0.00	
Other Insurance	administrative fee	Actual + 14%	Actual + 14%	No Change	
Telecommunication Services					
Voice Services					
Long Distance	per minute (domestic)	\$0.0600	\$0.0600	\$0.00	
Local	per call	\$0.145	\$0.145	\$0.00	
Repair and Install	per ¼ hr. (minimum 1 hr.)	\$25.50	\$25.50	\$0.00	
Cisco Enterprise IPT Rate	per month	\$16.25	\$16.25	\$0.00	
Voice Mail	per mailbox	\$2.75	\$2.75	\$0.00	
Telephone Instruments	See Telecom Detailed Listing				
Operator & Information Assistance		Direct Charge	Direct Charge		
Data Services					
Connectionless Broadband Data Service (CBDS)					
IP-VPN	per month incl. backbone*	\$799.00	\$799.00	\$0.00	
10.0 MB Switched Ethernet **	per month incl. backbone*	\$1,800.00	\$1,800.00	\$0.00	
20.0 MB Switched Ethernet **		\$1,800.00	\$1,800.00	\$0.00	
50.0 MB Switched Ethernet **	per month incl. backbone*	\$3,000.00	\$3,000.00	\$0.00	
100.0 MB Switched Ethernet **	per month incl. backbone*	\$5,000.00	\$5,000.00	\$0.00	
250.0 MB Switched Ethernet **	per month incl. backbone*	\$7,500.00	\$7,500.00	\$0.00	
500.0 MB Switched Ethernet **	per month incl. backbone*	\$10,000.00	\$10,000.00	\$0.00	
1.0 GB Switched Ethernet **	per month incl. backbone*	\$15,000.00	\$15,000.00	\$0.00	
*Contact Telecom for installation & configuration options information - Final cost dependent on configuration options					
**Rate subject to contract changes					
Managed Data Lines	per line per month	\$15.50	\$15.50	\$0.00	
Lansing Metropolitan Area Network (LMAN)	per network directory entry per month	\$9.25	\$9.25	\$0.00	
ROAM	per month	\$3.10	\$3.10	\$0.00	
VPN (includes mobile VPN)	per month	\$3.10	\$3.10	\$0.00	
Secure ID	per token per month	\$3.10	\$3.10	\$0.00	
Switch Room Co-Location	per U per month	\$9.60	\$9.60	\$0.00	
Dedicated/Custom Firewall	per month	\$240.00	\$240.00	\$0.00	
High Availability Network Port Connectivity					
100/1000 MB Network Port Copper (Hosting Center) Basis Change	per IP address per month	\$20.00	\$20.00	\$0.00	
Data Center Services					
Unisys Platform					
Production CPU Usage*	per hour	\$1,900.00	\$1,900.00	\$0.00	
Development CPU Usage*	per hour	\$2,825.00	\$2,825.00	\$0.00	

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Tape Opens	per opens per month	\$5.40	\$5.40	\$0.00	
Disk (Dedicated Disk Packs)	per packs per month	\$125.00	\$125.00	\$0.00	
Disk (Shared Sectors)	per sectors per month	\$0.0020	\$0.0020	\$0.00	
*Rate subject to adjustment for processor speed changes					
Data Warehouse (RDBC)					
Production CPU Usage*	per hour	\$24.20	\$24.20	\$0.00	
Development CPU Usage*	per hour	\$24.20	\$24.20	\$0.00	
Production Storage	per gigabyte per month	\$4.40	\$4.40	\$0.00	
Development Storage	per gigabyte per month	\$4.40	\$4.40	\$0.00	
*Rate subject to adjustment for processor speed changes					
Data Exchange Gateway					
File Transfer - Tier 1*	per kilobyte per month	\$0.00016	\$0.00000	(\$0.00016)	Changed Billing Model - Volume to Count
File Transfer - Tier 2*	per kilobyte per month	\$0.00017	\$0.00000	(\$0.00017)	Changed Billing Model - Volume to Count
File Transfer - Tier 3*	per kilobyte per month	\$0.00019	\$0.00000	(\$0.00019)	Changed Billing Model - Volume to Count
File Transfer - (FY 2021)	per file	\$0.00000	\$0.32000	\$0.32	Changed Billing Model - Volume to Count
*Transfer rate reflects one way charge (inbound or outbound)					
Open Systems Storage					
SAN Connected Storage*	per gigabyte per month	\$1.20	\$1.20	\$0.00	
BCV	per gigabyte per month	\$0.60	\$0.60	\$0.00	
SRDF	per gigabyte per month	\$1.20	\$1.20	\$0.00	
File Based Storage (NAS, CAS)	per gigabyte per month	\$0.80	\$0.80	\$0.00	
Backup & Recovery	per gigabyte	\$0.29	\$0.29	\$0.00	
Hosting Services					
Server Monitoring	per server per month	\$125.00	\$125.00	\$0.00	
Server Housing	per U per month	\$55.00	\$55.00	\$0.00	
Server Support Technical Services					
Windows Operating System	per server per month	\$575.00	\$575.00	\$0.00	
Windows Operating System Remote	per server per month	\$690.00	\$690.00	\$0.00	
Enterprise VM Server Support - Windows	per server per month	\$324.00	\$324.00	\$0.00	
Enterprise VM Server Support - Unix	per server per month	\$480.70	\$480.70	\$0.00	
Enterprise VM Infrastructure - Tier 1	per VM server per month	\$212.00	\$212.00	\$0.00	
Enterprise VM Infrastructure - Tier 2	per VM server per month	\$255.00	\$255.00	\$0.00	
Enterprise VM Infrastructure - Tier 3	per VM server per month	\$305.00	\$305.00	\$0.00	
Enterprise VM Infrastructure - Custom*	per VM server per month	Variable per Configuration	Variable per Configuration		
*Final cost dependent on configuration					
Citrix (Legacy)	per server per month	Direct Charge	Direct Charge		

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Enterprise Citrix	per user per month	\$28.00	\$28.00	\$0.00	
Unix Operating System	per server per month	\$600.60	\$600.60	\$0.00	
Unix Operating System Remote	per server per month	\$721.60	\$721.60	\$0.00	
Solaris Operating System	per server per month	\$600.60	\$600.60	\$0.00	
Virtual Desktop Infrastructure (VDI)	per user per month	\$65.00	\$65.00	\$0.00	New Service Added in FY2020
IT Monthly Invoice Service Categories					
Agency Services, Center for Shared Solutions & Michigan.gov Web Development (includes staffing economics)					
IT Student Assistant	per hour	\$35.70	\$36.41	\$0.71	Staffing Economics
Level 6-8	per hour	\$61.20	\$62.42	\$1.22	Staffing Economics
Level 9-11	per hour	\$84.00	\$85.68	\$1.68	Staffing Economics
Level 12	per hour	\$92.90	\$94.75	\$1.85	Staffing Economics
Level 13-14	per hour	\$109.85	\$112.05	\$2.20	Staffing Economics
Level 15-17	per hour	\$127.15	\$129.69	\$2.54	Staffing Economics
Staff Augmentation	per hour	\$7.00	\$7.00	\$0.00	
Data Center Scheduling & Data Entry Services		Direct Charge	Direct Charge		
Security Services		Direct Charge	Direct Charge		
Cloud Storage	per gigabyte	\$0.35	\$0.35	\$0.00	
User Rate <i>(includes staffing economics) **Pending final economics from State Budget Office</i>	per user per month	\$26.61	\$26.61	\$0.00	
Device Rate (INW) <i>(includes staffing economics & Alternate Browsers) **Pending final economics from State Budget Office</i>	per device per month	\$55.88	\$55.88	\$0.00	
Out of Warranty (OOW) Premium	per work station per month	\$5.00	\$5.00	\$0.00	
Smart Device Management Service Fee	per device per month	\$20.00	\$20.00	\$0.00	
DTMB 900 Fee	½% of prior yr. IT spend	Direct Charge	Direct Charge		
Department Administration	1.60% of prior yr. IT spend	Direct Charge	Direct Charge		
Michigan.gov	Allocated based on blended percentage 75% content & 25% page views	Direct Charge	Direct Charge		
Direct Agency Charges		Direct Charge	Direct Charge		
Software Asset Management (SAMO) Rate	% of prior year IT Spend	0.00%	0.58%		New Service Established for FY2021
Enterprise Container Service	Per Unit	\$0.00	\$175.00		New Service Established for FY2021
Next Generation Digital Infrastructure (NGDI)					
Oracle VM Tech Support GLD	per VM server per month	\$390.00	\$390.00	\$0.00	
Oracle VM Tech Support SLVR	per VM server per month	\$270.00	\$270.00	\$0.00	
Oracle VM Base	per VM server per month	\$220.00	\$220.00	\$0.00	
Oracle VM Reserved CPU	per CPU per month	\$170.00	\$170.00	\$0.00	

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Oracle VM Reserved RAM	per Gigabyte per month	\$13.00	\$13.00	\$0.00
IBM Power VM Tech Support GLD	per VM server per month	\$390.00	\$390.00	\$0.00
IBM Power VM Base	per VM server per month	\$270.00	\$270.00	\$0.00
IBM Power VM Tech Support SLVR	per VM server per month	\$270.00	\$270.00	\$0.00
IBM Power VM Reserved CPU	per CPU per month	\$230.00	\$230.00	\$0.00
IBM Power VM Virtual CPU	per CPU per month	\$115.00	\$115.00	\$0.00
IBM Power VM Reserved RAM	per Gigabyte per month	\$18.00	\$18.00	\$0.00
IBM Power VM Virtual RAM	per Gigabyte per month	\$9.00	\$9.00	\$0.00
X86 VM Tech Support Unix GLD	per VM server per month	\$390.00	\$390.00	\$0.00
X86 VM Tech Support Windows GLD	per VM server per month	\$324.00	\$324.00	\$0.00
X86 VM Tech Support Unix SLVR	per VM server per month	\$270.00	\$270.00	\$0.00
X86 VM Tech Support Windows SLVR	per VM server per month	\$224.00	\$224.00	\$0.00
X86 VM Base	per VM server per month	\$170.00	\$170.00	\$0.00
X86 VM Reserved CPU	per CPU per month	\$110.00	\$110.00	\$0.00
X86 VM Virtual CPU	per CPU per month	\$55.00	\$55.00	\$0.00
X86 VM Reserved RAM	per Gigabyte per month	\$9.00	\$9.00	\$0.00
X86 VM Virtual RAM	per Gigabyte per month	\$4.50	\$4.50	\$0.00
Tape Backup Per Mount	per tape per month	\$94.50	\$94.50	\$0.00
Tape Library Administration	per tape per month	\$8.90	\$8.90	\$0.00
Data Restoration	per gigabyte per month	\$0.07	\$0.07	\$0.00
Data Replication	per gigabyte per month	\$0.07	\$0.07	\$0.00
Data Protection GLD (Standard - 7 days/wk)	per gigabyte per month	\$0.05	\$0.05	\$0.00
NGDIStor	per gigabyte per month	\$0.90	\$0.90	\$0.00
NGDIStor+	per gigabyte per month	\$1.35	\$1.35	\$0.00
NGDI Private Cloud Storage	per gigabyte per month	\$0.10	\$0.10	\$0.00
NGDI File	per gigabyte per month	\$0.30	\$0.30	\$0.00
IP Address	per IP address per month	\$20.00	\$20.00	\$0.00