

## State of Michigan Smart Device Support Guide As of 11/03/16

Smart devices are iPhones, iPads, Android Phones, Android Tablets and Windows Phones. These are devices that do not run the standard Windows Operating System. The market for these devices changes rapidly, so we do not specify supported devices. We only specify supported operating systems.

### [Details on Each Operating System](#)

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#### **iOS v7 and Above** –

- This is a mobile operating system that was developed by Apple, Inc. and only for Apple products.
- **DTMB recommends iOS devices.**



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#### **Android v4.0.4 and Above** –

- This is a mobile operating system that was developed by Google and is available on many devices.
- **Important!** - For Android OS 7, “Nougat” – Devices running this operating system cannot have their passcodes reset. This means that if a user forgets their passcode, they run the risk of having their device wiped and losing all data. The only way to unlock the device is to wipe it – **which will delete all data.**



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#### **Windows Mobile v7 and Above** –

- A family of mobile operating systems developed by Microsoft for smart phones.
- Windows Mobile does not include the Windows 7 or Windows 8 Operating Systems that run on PCs and laptops.

