



## DEPARTMENT OF PUBLIC WORKS AND UTILITIES

Dr. Karen W. Weaver  
Mayor

Sylvester Jones  
City Administrator

JoLisa McDay  
Utilities Administrator

May 19, 2016

VIA E-MAIL

Mr. Mark Pollins, Director  
Water Enforcement Division  
Office of Civil Enforcement  
Office of Enforcement and Compliance Assurance  
United States Environmental Protection Agency  
William Jefferson Clinton Building  
1200 Pennsylvania Avenue, NW (2243A)  
Washington, DC 20460

Mr. Keith Creagh  
Director  
Michigan Department of Environmental Quality  
Constitution Hall  
525 West Allegan Street  
P.O. Box 30473  
Lansing, Michigan 48909-7973

Dear Mr. Pollins and Director Creagh:

The Department of Utilities (DOU) greatly appreciates your patience and apologizes for the delay in response. In complying with the Administrative Order (Order) and as set forth by the Flint Water Advisory Task Force recommendations, the DOU is experiencing a period of growth and development. We have hired four (4) Water Plant Operator Trainees and have completed interviews for five (5) Water Distribution Operator Trainees. On Thursday, May 19, 2016, we will hold interviews for two (2) vacant Laboratory Technician positions. On Friday, May 20, 2016, the Administration will hold its fourth interview for the DPW Director followed by the interview of a fifth candidate on Monday, May 23, 2016. It is the goal of the DOU to serve the City of Flint in excellence. During this time of transition, we thank you for further extending the opportunity to respond. We value the leadership and support that you have provided to our team. Please receive this communication in response to the Flint Safe Drinking Water Task Force Recommendations dated April 16, 2016.

The City of Flint implemented the "Flush for Flint" campaign on May 1, 2016. The initiative requested that customers run water in a prescribed manner for fourteen consecutive days (Attachment A). Fliers were made available at City Hall, as a .pdf file and/or with language cited on the City of Flint, MI.gov, and EPA websites, and as bill inserts for distribution with monthly water bills. To encourage customer participation, the campaign has been extended and now includes the entire month of May. The campaign's promotion has been heightened to include a thirty (30) second TV ad, a sixty (60) second radio ad, and social media outlets (Facebook and YouTube).



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At the time of this communication, the total amount of water purchased has not substantially increased and the City of Flint cannot adequately demonstrate that customers are supporting this initiative. The City of Flint and the DOU recognize the criticality of improving drinking water quality and restoring consumer confidence. Water bills will better reflect the individual homes and areas of the City where "Flush for Flint" was practiced. With this information, alternate approaches can be explored to better protect consumers against lead exposure in drinking water.

Respectfully submitted,



JoLisa McDay  
Utilities Administrator (Temp.)

Attachment A

Cc/enc: Mayor Karen Weaver, City of Flint  
Mr. Sylvester Jones, City of Flint – City Administrator  
Anthony Chubb, City of Flint – Deputy City Attorney  
Mr. Keith Creagh, Director – MDEQ  
Mr. Jim Sygo, Chief Deputy Director, MDEQ  
Mr. Bryce Feighner, MDEQ  
Ms. Melanie Brown, Communications Director, MDEQ  
Mr. Robert Kaplan, Acting Regional Administrator, USEPA, Region 5



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## ATTACHMENT A:

### Flush for Flint

Take These Steps to Flush Pipes and Aid in Flint Water System Recovery

[epa.gov/flint](http://epa.gov/flint)

#FlushForFlint

Flushing pipes is very important to remove loose lead particles and to coat pipes. Lead line replacement is the long-term goal.

The state will cover this cost.  
Residents will receive a credit on their water bill.

**Step 1**  
Run cold water at the highest flow in the bathtub\* for 5 minutes.



No showerhead  
Flow too low




\*If you do not have a bathtub, run cold water at highest flow from a laundry tub or garden hose.

**Step 2**  
Run cold water at the highest flow from the kitchen faucet for 5 minutes.




Flip lever to bypass filter or remove filter first, then reinstall filter.



**Step 3**  
Do this every day for 14 days in May.



Watch the water draining to avoid overflow of sinks or tubs.


