

Status Report

April 28, 2017

Information current as of April 21st, 2017

Report timeframe March 28 through April 21, 2017

Section X. 117

a. CORE Program

- i. Number of households for which CORE staff have verified a properly installed and working faucet filter: **5,676 visits to unique addresses between March 28, 2017 and April 21, 2017.**
- ii. Number of households that have refused to allow a CORE team to install a Faucet Filter: **5,889 total visits between March 28, 2017 and April 21, 2017.**
- iii. Number of Initial Visits conducted during the Reporting Period: **all Initial Visits were complete on March 4, 2017.**
- iv. Number of Follow-up Visits conducted: **44,043 total visits between March 28, 2017 and April 21, 2017.**
- v. Number of residents who called 2-1-1 helpline to make an appointment for a visit from CORE. Number of CORE team visits completed as scheduled appointments. **The State does not receive information from 211 that specifics a visit from CORE. 211 is administered via United Way.**
- vi. Total number of CORE education specialists and management staff employed during the reporting period: **193. (160 educators, 16 Coordinators, 17 Management)**
- vii. Average number of CORE education specialists scheduled daily each week of the reporting period:

Week-3/27-4/1	128
Week 4/3-4/8	130
Week 4/10-4/15	131
Week 4/17-4/22	129

viii. Export of data collected through the CORE application: **Attachment: CORE Data Report 1 and Monthly Field Report.**

Highlighted Efforts since inception:

- **CORE staff has conducted a total of 172,266 visits in Flint.**
- **CORE staff has verified the existence of a properly installed and working faucet filter (23,360) and non POU filter (680) during 24,040 visits since the beginning of their efforts in Flint.**
- **CORE teams have been refused access to install or verify a Faucet Filter during 17,660 visits since the beginning of their efforts in Flint.**
- **All CORE Initial Visits were complete on March 4, 2017.**

b. Water Delivery

i. Number of requests for bottled water delivery made each week through the 2-1-1 helpline during the reporting period:

Week 3/28-3/31	258
Week 4/1-4/7	325
Week 4/8-4/114	280
Week 4/15-4/21	296

ii. Addresses of those residents who requested bottled water delivery through the 2-1-1 helpline during the reporting period: **Attachment: SEOC 1.**

iii. Number of bottled water deliveries completed by the State during each week of the reporting period:

Week 3/28-3/31	999
Week 4/1-4/7	1,395
Week 4/8-4/114	1,542
Week 4/15-4/21	1,472

- iv. Number of bottled water deliveries during the reporting period for which 2-1-1 failed to complete a delivery within 24 hours of receiving a request:

Before the week of 4/15, procedures for tracking 2-1-1 calls that were not delivered within 24 hours were not in place. Procedures are in place now, and will be for upcoming reporting periods. In the week from 4/15 to 4/21, 5 requested 2-1-1 deliveries were not completed within 24 hours (this does not include instances of requests coming in on Saturday afternoons, as 2-1-1 teams do not operate on Sundays). Based on the tracking for the last week of the reporting period, it can be assumed that approximately 18 2-1-1 requests were not fulfilled within 24 hours throughout the duration of the reporting period.

- v. Number of households on the Access and Functional Needs list, including number of households added to and removed during reporting period:

As of 4/21, there were 1,739 households on the Access and Functional Needs list. During the reporting period, 227 addresses were added, and 214 addresses were removed from the list.

- vi. Addresses of those residents on the Access and Functional Needs list who received bottled water deliveries during the reporting period: **Attachment: SEOC 2.**

Information is compiled by entries into a database by DOL employees at the warehouse daily. At the point of the settlement agreement moving forward to advisement and clarification of reporting information, a significant backlog of information remained un-entered. Beginning the April 22 tracking period, additional staff are being employed to ensure daily information is entered, offering the ability to provide a complete picture for the next reporting period.

- c. Service Line Replacement

- i.-iii. **Reported by the City**

- iv. Total amount of monies reimbursed to or paid on behalf of the City.

- 1. **WIIN and State Match - \$0**
 - 2. **Other - \$0**

- v. List of all requests for reimbursement that have been denied in part or in full:
none to date
- vi. Copies of any financial or performance auditing results: **none to date**

d. Tap Water Monitoring

- i. Results of all tap water monitoring conducted at households served by the Flint Water System during the reporting period: **Attachments: CLEAR Round 1 and Residential Sampling Report**

The attachments associated with this request are as follows:

- 1. Residential Sampling results from March 28 through April 21, 2017**
- 2. CLEAR Sampling results from Round 1 collected during April 6-11, 2017**

The residential sampling results workbook contains 2 spreadsheets. The first is a list of all 2 bottle (1-250mL and 1-750mL) kit results and their respective 1L calculated result. The second spreadsheet contains all 1L bottle sample results. All of these samples were submitted through our residential testing program. The 2 bottle kit and the 1L calculated results are not applicable for compliance per the Lead and Copper Rule (LCR). The 1L bottles, however, could be valid for compliance monitoring, but only if the sample meets the requirements of the LCR. One of those criteria, per direction of the EPA, is the service line at the address has to be physically verified by the DEQ or the City to qualify as a Tier 1 site. The service line composition, if known, is reflected in the columns SL Private (owned by resident) and SL Public (owned by city of Flint) on the spreadsheet. If there is not a specific material listed in the column, it is considered "unknown" at this time.

The CLEAR Sampling results list contains all 1L samples that were collected by residents enrolled in the program. The record of the service line material, both the private and public portions, was provided to the DEQ by the city of Flint. Until we can physically verify the reported material through the excavation of the service lines during Phase 4 replacements, we cannot certify these homes qualify as a Tier 1 site. The homes in the CLEAR program are slated for replacement within 90 days of submitting their sample.

Currently, our Extended Sentinel Sampling Round 8 is about to be completed. These results will be available for the next status report update. These results will include some Tier 1 sites we have previously identified and will be used in the compliance monitoring calculation per the Lead and Copper Rule.

e. Other

- i. Results of any water quality parameter monitoring conducted for the Flint Water System. Attachments: **Weekly Water Quality Parameter Monitoring 1-3, Monthly Operation Report of Water Treatment Plant, and Monthly Operation Report Weekly Update**

- ii. Formal Communications submitted to or received from EPA pursuant to the EPA Order during the reporting period: **Attachments: Service Line Project Approval Letter, Long Term Supply Options, and Long-term Water Delivery Statement.**