

MiScorecard Performance Summary

Business Unit: Michigan Occupational Safety & Health Administration
Executive/Director Name: Barton Pickelman, Acting
Reporting Period: Sep 2018

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 11/7/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Key Economic Indicators								
MIOSHA-1	MIOSHA - Construction Industry Injury and Illness Rate	Green		2.7	1.5	1.7	FY Annually	Number of injuries and illnesses per 100 workers.
MIOSHA-2	MIOSHA - Manufacturing Industry Injury and Illness Rate	Green		6.3	4.5	4.5	FY Annually	Number of injuries or illnesses per 100 workers.
Customer/Constituent								
MIOSHA-3a	MIOSHA-CET Visit	Green		60	61	61	Quarterly	Consultation visits in high hazardous industries
MIOSHA-3b	MIOSHA - Enforcement Visit	Green		840	791	916	Quarterly	Enforcement visits in high hazardous industries
MIOSHA-4a	Safety and Health Hazards CET	Green		450	419	461	Quarterly	Number corrected after Consultation visits
MIOSHA-4b	Safety and Health Hazards - Enforcement	Green		1910	2089	2323	Quarterly	Number corrected after Enforcement visits
MIOSHA-6	MIOSHA	Green		95.0%	99.3%	98.7%	CY Annually	Customer service rated "useful" (#useful/#cards).
MIOSHA-7	MIOSHA	Green		1600	2329	2599	CY Annually	Participants successfully completed MIOSHA Training Institute.
MIOSHA-8	MIOSHA - Radiation Safety Plan Review	Yellow		100.0%	76.7%	83.8%	Monthly	Complete or otherwise respond to radiation shielding plans within 15 working days.
MIOSHA-9	MIOSHA - Radiation Safety	Green		100.0%	93.7%	94.0%	Monthly	Approve completed registration applications within 5 business days.
Complaint Processing								
MIOSHA-5	MIOSHA - Response to Worker Complaints	Green		95.0%	97.1%	90.5%	Quarterly	Percent completed within 8 business days