

# MiScorecard Performance Summary

**Business Unit:** Michigan Occupational Safety & Health Administration  
**Executive/Director Name:** Barton Pickelman, Acting  
**Reporting Period:** Mar 2018

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 5/2/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Key Economic Indicators</b>								
MIOSHA-1	MIOSHA - Construction Industry Injury and Illness Rate	Green		2.7	1.5	1.7	FY Annually	Number of injuries and illnesses per 100 workers.
MIOSHA-2	MIOSHA - Manufacturing Industry Injury and Illness Rate	Green		6.3	4.5	4.5	FY Annually	Number of injuries or illnesses per 100 workers.
<b>Customer/Constituent</b>								
MIOSHA-3a	MIOSHA-CET Visit	Yellow		60	51	54	Quarterly	Consultation visits in high hazardous industries
MIOSHA-3b	MIOSHA - Enforcement Visit	Yellow		840	734	910	Quarterly	Enforcement visits in high hazardous industries
MIOSHA-4a	Safety and Health Hazards CET	Green		450	456	396	Quarterly	Number corrected after Consultation visits
MIOSHA-4b	Safety and Health Hazards - Enforcement	Green		1910	2167	2367	Quarterly	Number corrected after Enforcement visits
MIOSHA-6	MIOSHA	Green		95.0%	98.7%	98.7%	CY Annually	Customer service rated "useful" (#useful/#cards).
MIOSHA-7	MIOSHA	Green		1600	2599	2602	CY Annually	Participants successfully completed MIOSHA Training Institute.
MIOSHA-8	MIOSHA - Radiation Safety Plan Review	Yellow		100.0%	85.0%	74.0%	Monthly	Complete or otherwise respond to radiation shielding plans within 15 working days.
MIOSHA-9	MIOSHA - Radiation Safety	Green		100.0%	94.5%	98.0%	Monthly	Approve completed registration applications within 5 business days.
<b>Complaint Processing</b>								
MIOSHA-5	MIOSHA - Response to Worker Complaints	Green		95.0%	90.8%	95.3%	Quarterly	Percent completed within 8 business days