



MiScorecard Performance Summary

Business Unit: Policy and Legislative Affairs
Executive/Director Name: Frank Waters
Reporting Period: Aug 2019

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 10/17/2019

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Constituent Activity								
OPLA-1	General Public Inquiries			N/A	40	35	Monthly	Number of Inquiries Received from the General Public
OPLA-2	Legislative Inquiries			N/A	125	106	Monthly	Number of Inquiries Received from Legislative Offices
OPLA-3	Governor's Office Inquires			N/A	50	50	Monthly	Number of Inquiries received from the Governor's Office
OPLA-14	Total Amount of Inquiries			N/A	215	191	Monthly	Total Monthly Inquiries Received
OPLA-4	Cumulative Inquiries			N/A	1338	1123	Monthly	Cumulative 2017-2018 Inquiries Received
OPLA-5	24-Hour Response Time	Green		100.0%	95.8%	94.7%	Monthly	Percentage of Inquiries Responded to within 24 Hours (business days)
Legislative Action								
OPLA-6	House Bills			N/A	36	43	Quarterly	Number of House Bills LARA is the Lead Agency on
OPLA-7	Senate Bills			N/A	10	21	Quarterly	Number of Senate Bills LARA is the Lead Agency on
OPLA-15	Total Amount of Bills			N/A	46	64	Quarterly	Total Quarter Lead Agency Assignments
OPLA-8	Cumulative Assigned Bills			N/A	110	64	Quarterly	Cumulative 2017-2018 Lead Agency Assignments
OPLA-9	Public Acts			N/A	7	1	Quarterly	Number of public acts enacted quarterly
OPLA-16	Cumulative Public Acts			N/A	8	1	Quarterly	Cumulative 2017-2018 Public Act Assignments
OPLA-10	Contact Bill Sponsor	Green		100.0%	90.0%	100.0%	Quarterly	Percentage of Bill Sponsors Contacted within Five Business Days After Legislation is Assigned a Priority
Rules								
OPLA-11	Requests for Rulemaking			N/A	4	1	Monthly	Number of Requests Received for Rulemaking
OPLA-12	Cumulative Requests			N/A	32	28	Monthly	Cumulative 2017-2018 Requests for Rulemaking
OPLA-13	Effective Rules			N/A	38	43	CY Annually	Number of Rules that have gone Through the Process and are Effective