



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

STEVEN H. HILFINGER
DIRECTOR

November 29, 2012

Sent via: Electronic Email

- To: Honorable Members of the Michigan Senate Regulatory Reform Committee, Economic Development, and Appropriations Subcommittee for Licensing and Regulatory Affairs; and,
- To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, Commerce Committee, and Appropriations Subcommittee for Licensing and Regulatory Affairs.

Attached is a summary of the Fiscal Year 2011/2012 results for application processing legislation passed in 2004 for the Department of Licensing and Regulatory Affairs. The report is available on the department's website at www.michigan.gov/lara by linking to "All About LARA," to "Legislative Reports," and "MCL Reports."

The results encompass reports required by the following statutes:

Bureau of Commercial Services

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act
- 2004 PA 264 Amendments to the Occupational Code

MIOSHA

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

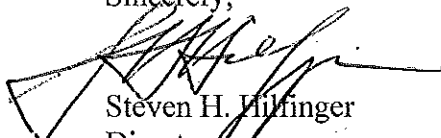
Bureau of Construction Codes

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

Liquor Control Commission

- 2004 PA 266 Amendments to the Liquor Control Act

Sincerely,



Steven H. Hilfinger
Director

DELEG is an equal opportunity employer/program.
Auxiliary aids, services and other reasonable accommodations are available upon request to individuals with disabilities.

DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
APPLICATION PROCESSING FY 2011-2012

BUREAU OF COMMERCIAL SERVICES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Professional Investigators	2004 PA 260	90 Days	90	336	0	0	\$0
Security Guard Contractors	2004 PA 270	180 Days	59	140	0	0	\$0
Security Alarm System Contractors	2004 PA 270	180 Days	47	155	0	0	\$0
Polygraph Examiners	2004 PA 276	90 Days	3	108	0	0	\$0
Personnel Agency	2004 PA 264	90 Days	3	19	0	0	\$0
Accountancy Firms	2004 PA 264	90 Days	68	1,245	1	0	\$0
Barber College/Shops	2004 PA 264	90 Days	184	150	0	0	\$0
Builder Company	2004 PA 264	90 Days	987	239	0	0	\$0
Collection Agency	2004 PA 264	90 Days	100	386	0	0	\$0
Cosmetology School/Shops	2004 PA 264	90 Days	1,208	8,684	0	0	\$0
Hearing Aid Dealer	2004 PA 264	90 Days	36	175	0	0	\$0
Funeral Home	2004 PA 264	90 Days	34	356	1	0	\$0
Real Estate Broker	2004 PA 264	30 Days	1,420	34,145	6	0	\$0

Bureau Totals 4,239 46,138 8 0 \$0

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
APPLICATION PROCESSING FY 2011-2012

MICHIGAN LIQUOR CONTROL COMMISSION									
License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded for Non-Compliance ❖	Amount Discounted (15%) for 2011-2012 Renewals	
On-premises Licenses	2004 PA 266	90 Days	661	9,202	24	2	\$3,461	\$195.00	
Off-premises Licenses	2004 PA 266	90 Days	465	7,750	41	8	\$1,650	\$165.00	
Non-Retail Licenses	2004 PA 266	90 Days	2,330	3,494	22	0	0	0	
Special 24-hr Licenses	2004 PA 266	90 Days	n/a	n/a	29	0	0	0	
Commission Totals			10,783	20,446	116	10	\$5,111	\$360.00	

• Counts include only requests (applications) in which monies may be collected above a non-refundable investigation fee.
 * The *Not Timely Issued* column reflects only those applications RECEIVED & COMPLETED in FY 2012. The *Amount Refunded for Non-Compliance* column was based on 5 on-premises applications and 11 off-premises applications received in previous fiscal years, but COMPLETED in FY 2012.
 ❖ Retail applications failed to meet the timeframe by .15%. The M&W and Special License applications met the timeframe 100% of the time.

DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
APPLICATION PROCESSING FY 2011-2012

BUREAU OF CONSTRUCTION CODES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	39	1,889	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	5	116	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	2,675	n/a	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days	515	n/a	0	0	\$0.00
Plumbing Contractor*	2004 PA 268	90 Days	69	16	0	0	\$0.00
Master Plumber**	2004 PA 268	90 Days	61	22	0	0	\$0.00
Electrical Contractor*	2004 PA 275	90 Days	148	86	0	0	\$0.00
Fire Alarm Contractor*	2004 PA 275	90 Days	6	4	0	0	\$0.00
Sign Specialty Contractor*	2004 PA 275	90 Days	4	3	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	1	85	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	1,676	n/a	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	1,236	n/a	0	0	\$0.00
Mechanical Contractor*	2004 PA 271	90 Days	155	113	0	0	\$0.00
Bureau Totals			6,590	2,334	0	0	\$0.00

*3-year licenses

DEPARTMENT OF LICENSING and REGULATORY AFFAIRS
 APPLICATION PROCESSING FY 2011-2012

MIOSHA

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	41	143	14	0	0
Training Course Provider Accreditation	2004 PA 262 2004 PA 262	60 days not specified	15 1,184	155 3,682	0 171	0 0	0 0
Agency Totals			1,240	3,980	185	0	\$0.00