



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

SHELLY EDGERTON  
DIRECTOR

November 21, 2017

*Sent via: Electronic Email*

- To: Honorable Members of the Michigan Senate Regulatory Reform Committee, the Economic Development and International Investment Committee and the Appropriations Subcommittee for Licensing and Regulatory Affairs; and,
- To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, the Commerce and Trade Committee and the Appropriations Subcommittee for Licensing and Regulatory Affairs.

Attached is a summary of the Fiscal Year 2016/2017 results for application processing legislation passed in 2004 for the Department of Licensing and Regulatory Affairs. The report is available on the department's website at [www.michigan.gov/lara](http://www.michigan.gov/lara) by linking to "All About LARA," to "Legislative Reports," and "MCL Reports."

The results encompass reports required by the following statutes:

**Bureau of Construction Codes**

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

**Bureau of Professional Licensing**

- 2004 PA 264 Amendments to the Occupational Code

**Corporations, Securities & Commercial Licensing Bureau**

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act

**Liquor Control Commission**

- 2004 PA 266 Amendments to the Liquor Control Act

**MIOSHA**

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Sincerely,

  
Shelly Edgerton  
Director

**DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
APPLICATION PROCESSING FY 2016-2017**

**BUREAU OF CONSTRUCTION CODES**

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	13	1,695	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	3	117	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	**3498	n/a	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days		n/a	0	0	\$0.00
Plumbing Contractor*	2004 PA 268	90 Days	36	86	0	0	\$0.00
Master Plumber*	2004 PA 268	90 Days	74	143	0	0	\$0.00
Electrical Contractor*	2004 PA 275	90 Days	100	63	0	0	\$0.00
Fire Alarm Contractor*	2004 PA 275	90 Days	11	5	0	0	\$0.00
Sign Specialty Contractor*	2004 PA 275	90 Days	0	1	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	12	105	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	**1534	n/a	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days		n/a	0	0	\$0.00
Mechanical Contractor*	2004 PA 271	90 Days	329	380	0	0	\$0.00
<b>Bureau Totals</b>			<b>2,902</b>	<b>2,507</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

\*3-year licenses

\*\*due to a new database, these permit counts are not available separately at this time.

# DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

## APPLICATION PROCESSING FY 2016-2017

### BUREAU OF PROFESSIONAL LICENSING

OCCUPATION	STATUTORY REFERENCE	PROCESSING TIMEFRAME	APPLICATIONS PROCESSED TIMELY	RENEWALS PROCESSED TIMELY	APPLICATIONS DENIED WITHIN 90 DAYS	NOT ISSUED TIMELY	AMOUNT REFUNDED FOR NON COMPLIANCE
Accountancy Firms	2004 PA 264	90 Days	85	1045	0	0	\$0.00
Appraisal Management Companies	2004 PA 264	90 Days	14	114	0	0	\$0.00
Barber College/Shops	2004 PA 264	90 Days	134	1221	0	0	\$0.00
Builder Company	2004 PA 264	90 Days	1025	8159	0	0	\$0.00
Collection Agency	2004 PA 264	90 Days	119	604	0	0	\$0.00
Cosmetology School/Shops	2004 PA 264	90 Days	1,246	7749	0	0	\$0.00
Funeral Home	2004 PA 264	90 Days	24	372	0	0	\$0.00
Hearing Aid Dealer	2004 PA 264	90 Days	23	115	0	0	\$0.00
Real Estate Broker	2004 PA 264	30 Days	899	0	0	0	\$0.00
<b>Bureau Totals</b>			<b>3,569</b>	<b>19,379</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

**DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS**

**APPLICATION PROCESSING FY 2016-2017**

**CORPORATIONS, SECURITIES & COMMERCIAL LICENSING BUREAU**

OCCUPATION	STATUTORY REFERENCE	PROCESSING TIMEFRAME	APPLICATIONS PROCESSED TIMELY	RENEWALS PROCESSED TIMELY	APPLICATIONS DENIED	NOT ISSUED TIMELY	AMOUNT REFUNDED FOR NON COMPLIANCE
Professional Investigators	2004 PA 260	90 Days	81	175	0	0	\$0.00
Security Guard	2004 PA 270	180 Days	50	118	0	0	\$0.00
Security Alarm	2004 PA 270	180 Days	48	148	0	0	\$0.00
Polygraph Examiners	2004 PA 276	90 Days	8	98	0	0	\$0.00
Funeral Home	2004 PA 264	90 Days	23	258	0	0	\$0.00
<b>Bureau Totals</b>			<b>210</b>	<b>797</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2016-2017

MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe •	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded for Non-Compliance ❖	Amount Discounted (15%) for 2015-2016 Renewals
On-premises Licenses	2004 PA 266	90 Days	388	9,535	22	6	\$800.00	\$210.00
Off-premises Licenses	2004 PA 266	90 Days	236	8,131	23	2	\$0.00	\$47.40
Non-Retail Licenses	2004 PA 266	90 Days	2,084	10,524	73	73	\$245.00	255.50
Special 24-hr Licenses	2004 PA 266	90 Days	7,444	n/a	143	4	0	0
<b>Commission Totals</b>			<b>10,152</b>	<b>28,190</b>	<b>261</b>	<b>85</b>	<b>\$1,045.00</b>	<b>\$512.90</b>

• Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.  
 \* The *Not Timely Issued* column reflects only those applications RECEIVED & COMPLETED in FY 2016. The *Amount Refunded for Non-Compliance* column was based on 5 on-premises applications and 2 off-premises applications received in previous fiscal years, but COMPLETED in FY 2016.

❖ The percentage of applications that failed to meet the timeframe was less than .1% for all applications.

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2016-2017

MICHIGAN OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	34	184	22	0	0
Training Course Provider	2004 PA 262	60 days	6	156	7	0	0
Accreditation	2004 PA 262	not specified	1,349	3,844	135	0	0
<b>Agency Totals</b>			<b>1,389</b>	<b>4,184</b>	<b>164</b>	<b>0</b>	<b>\$0.00</b>