



# FALL 2020

## Bureau of Community and Health Systems **Joint Provider Surveyor Training**

The COVID-19 Journey—Navigating Resident Needs

**Tuesday, September 29, 2020**

REGISTRATION DEADLINE: SEPTEMBER 21, 2020

**LIVE WEBINAR!**  
REGISTRATION BROCHURE



MetaStar, Inc., is an approved provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver of the American Nurses Credentialing Center's Commission on Accreditation. MetaStar's Provider Number is: 0186-008. MetaStar provides the contact hours for this activity in a joint provider agreement.



[michigan.gov/LongTermCare](https://michigan.gov/LongTermCare)



# AGENDA AT A GLANCE JOINT PROVIDER SURVEYOR TRAINING



Tuesday, September 29, 2020

## Live Webinar!

### The COVID-19 Journey — Navigating Resident Needs

8:30 a.m. .... WELCOME & INSTRUCTIONS

8:40 a.m. – 10:10 a.m. .... UPDATES & SESSION I

■ **Bureau Update**

- Larry Horvath, Director, Bureau of Community and Health Systems (BCHS)

■ **Public Health Update & Lessons Learned During COVID-19**

- Dr. Joneigh S. Khaldun, MD, Chief Medical Executive and Chief Deputy Director for Health, MDHHS

■ **A Partnership for Infection Prevention: PRIISM**

- Karen Jones, MPH, RN, CIC, FAPIC, Clinical Research Project Coordinator, U-M
- Rachel Chambers, BS, Nursing Home Administrator, Medilodge of Monroe
- Jamie Harvey, RN, BSN, Director of Nursing, Medilodge of Monroe

10:10 a.m. – 10:40 a.m. .... BREAK [Please stay logged in.]

10:40 a.m. – 12:10 p.m. .... SESSION II

■ **Meeting Residents' Psychosocial Needs During a Pandemic Through Communication & Activity**

- Heather Davis, CTRS, NHA, Director of Life Enrichment, Regency at Shelby Township
- Jodee Ewbank, LNHA, LMSW, ADC, Manager, Patient Services and Quality, Bronson Commons
- Stacey Goodman-Hall, MSN, RN, Nurse Consultant/Trainer, BCHS
- Cindy Liukkonen, ADC, CDP, EMT, Activity Director, Christian Park Center
- Eric Mayes, CTRS, BA, Recreational Therapy and Certified Therapeutic Recreation, Activity Director, Courtney Manor
- Salli Pung, State Long Term Care Ombudsman, Michigan Advocacy Program



You may download the presentations at: [michigan.gov/LongTermCare](https://michigan.gov/LongTermCare) under Joint Provider Surveyor Training beginning September 21, 2020.



# JOINT PROVIDER SURVEYOR TRAINING



**Tuesday, September 29, 2020**

## **REGISTER TODAY!** at: [michigan.gov/LongTermCare](https://michigan.gov/LongTermCare) Look Under: Joint Provider Surveyor Training

### **Registration Fee:**

**\$40.00 by September 21, 2020.**

**No Registrations will be accepted after September 21, 2020**

No refunds will be given for cancellations.  
Substitutions can be completed online.

### **Payment Methods:**

VISA, Mastercard or Discover are accepted  
-OR- make checks payable to:

#### **State of Michigan /BCHS /JPST**

PO Box 30664, Lansing, MI 48909

Please attach a copy of your registration form with your check.

## **Frequently Asked Questions (FAQ)**

- 1) How do I register?** Registration will have two components: **First**, you will register for JPST, same as previous years. **Second**, the confirmation email will have instructions and a link to register with Bluejeans, the webinar vendor.
- 2) What happens after I register with Bluejeans?** You will receive an email/calendar invite from [invite@bluejeans.com](mailto:invite@bluejeans.com) indicating your registration for the event has been approved. Accept the invite in order for it to be on your calendar. Under event details you will see **Join Event** link. Use this link on event day.
- 3) Will I receive Continuing Education (CE) Credits for this training?**  
Yes, but you must be logged in for the entire webinar, which BCHS will monitor, and complete the survey evaluation after the event.
- 4) Is group viewing allowed for CE credit?** Yes, group viewing is possible **if necessary**. However, each person in the group, that will be requesting CE Credits, must be registered and payment received before the training. Groups must provide attendance information (a form will be provided) immediately following the webinar and those that were present for the entire session will receive a link to complete an online evaluation. To request group viewing contact: Deb Jaquette at: [Lara-bchs-training@michigan.gov](mailto:Lara-bchs-training@michigan.gov)
- 5) Can I share my calendar invite with others?**  
No. Once you register, this link is individualized to your account.

## **Continuing Education and Evaluation Instructions**

- Certificates available: Nursing contact hours, Michigan NHA credits, Michigan Social Work credits, General Participation Certificates.
- Please address any questions about continuing education credits to [continuing-ed@metastar.com](mailto:continuing-ed@metastar.com). You will receive a response within one business day.
- An email will be sent to all participants within 3-5 business days of the conference with instructions for completing the online CE evaluation. Please follow the directions and use the link provided in the email.
- Within 4-6 weeks after the online evaluation time frame has ended, an email with your certificate(s) will be sent to those who have completed the evaluation process. Late submissions will not be accepted.
- MetaStar, Inc. is an approved provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.
- Please [click here](#) for complete continuing education information.

## **Special Needs Accommodations are Available**

If you have any registration questions or special needs or concerns regarding program access or your participation in the program, contact **Tammy Bagby** at [Lara-bchs-training@michigan.gov](mailto:Lara-bchs-training@michigan.gov) or (517) 243-9351. Please ask in advance so we may respond to your individual needs.

Register at [michigan.gov/LongTermCare](https://michigan.gov/LongTermCare) under Joint Provider Surveyor Training. General questions can be directed to **Tammy Bagby** at [Lara-bchs-training@michigan.gov](mailto:Lara-bchs-training@michigan.gov) or by calling (517) 243-9351. Thank you.