



Spring 2021

Bureau of Community and Health Systems
Joint Provider Surveyor Training

Serving Up Compliance

Tuesday, April 27, 2021

REGISTRATION DEADLINE: APRIL 19, 2021

LIVE WEBINAR!

REGISTRATION BROCHURE



MetaStar, Inc. is approved with distinction as a provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. MetaStar's Provider Number: 0186-008 MetaStar provides the contact hours for this activity in a joint provider agreement with MPRO and the Bureau of Community and Health Systems.





AGENDA AT A GLANCE JOINT PROVIDER SURVEYOR TRAINING



Tuesday, April 27, 2021

Serving Up Compliance Live Webinar

8:30 a.m. – 8:40 a.m. Welcome and Introductions

8:40 a.m. – 10:10 a.m. Update and Session I

- **Larry Horvath**, Director, Bureau of Community and Health Systems (BCHS)

■ **Frequent Kitchen Citations & Compliance Solutions**

This presentation will use the aid of video to help understand, identify and remedy the most frequent issues that occur when achieving regulatory compliance in the kitchen.

- **Blake Walters, MS, BA, REHS/RS**, Environmental Sanitarian, BCHS
- **Colin Endres-Bercher, BS**, Environmental Sanitarian, BCHS
- **Laura Lauinger, RDN, CFPP**, Senior Director of Food and Nutrition, Mission Point Health Care

10:10 a.m. – 10:30 a.m. **BREAK** [Please stay logged in.]

10:30 a.m. – 12:00 p.m. **Session II**

■ **Certified Nursing Assistants (CNA) — Achieving Compliance & Beyond**

This presentation will focus on the inclusion and training of CNAs to promote compliance, improve care outcomes and retain talent. We discuss applicable F tags and hear testimony from CNAs and providers regarding the positive effects of CNA inclusion and improved training.

- **Branden Fillbrook, CNA**, CNA Preceptor, Orchard Grove Health Campus-Trilogy Health Service
- **Stacey Goodman-Hall, MSN, RN**, Nurse Consultant-Trainer, BCHS
- **Nirmal Kesavan, PT, DPT, MPA, LNHA**, Executive Director, Orchard Grove Health
- **Stephanie Marcotullio, B.S., NHA**, Director of Operations, Villa Healthcare
- **Lori Porter**, Co-founder & CEO, National Association of Health Care Assistants, (NAHCA)
- **Lakaisha Sutton, CNA**, Director of Nursing Assistants/CNA, Villa at Parkridge, Ypsilanti



Download the presentations at: michigan.gov/LongTermCare
under Joint Provider Surveyor Training beginning April 19, 2021.



JOINT PROVIDER SURVEYOR TRAINING



Tuesday, April 27, 2021

REGISTER TODAY! at: michigan.gov/LongTermCare Look Under: Joint Provider Surveyor Training

Registration Fee:
\$35.00 by April 19th. Late Registrations will NOT be accepted!

No refunds will be given for cancellations. Substitutions can be completed Online.

Payment Methods:
VISA, MasterCard or Discover are accepted -OR- make checks payable to:

Community & Health Systems/JPST
PO Box 30664, Lansing, MI 48909
Please attach a copy of your registration form with your check.



Frequently Asked Questions (FAQ)

Q) How do I register for the Webinar?

A) Registration will have two components. First, you must register for JPST. Once you register and payment is received, a confirmation email will be sent that contains the second step. Second, the confirmation email will have instructions and a link to register with **Zoom**. You must sign up and register with Zoom to have access to the webinar.

Q) What happens after I register with Zoom?

A) You will receive an email from **<Tammy Bagby <no reply@zoom.us>** thanking you for registering for the JPST webinar. Under **-JOIN-** you will see the Zoom link. Use this link to attend the webinar on the day of the event. Please do not share your link. At this point you will also want to add it to your calendar. [You will see the buttons underneath the link.]

Q) Will I receive Continuing Education (CE) Credits for this training?

A) Yes, but you must be logged in for the entire webinar & complete the survey evaluation after the event. The bureau will be monitoring attendance throughout the webinar.

Q) Is group viewing allowed for requesting CE credit?

A) Yes, group viewing is permitted, **if necessary**. However, each person in the group that will be requesting CE credits, must be registered and paid for, before the training. Groups must provide attendance information [form will be provided] immediately following the webinar. Individuals who are present for the entire session will receive a link to complete an Online evaluation. To request group viewing, contact: Deb Jaquette at: Lara-bchs-training@michigan.gov.

Q) Can I share my calendar invite with others?

A) No. Each registrant will receive their own individual link.

Continuing Education & Evaluation Instructions

- Certificates available: Nursing contact hours, Michigan NHA credits, Michigan Social Work credits, General Participation Certificates.
- Please address any questions about continuing education credits to continuing-ed@metastar.com. You will receive a response within one business day.
- An email will be sent to all participants within 3–5 business days of the conference with instructions for completing the Online CE evaluation. Please follow the directions and use the link provided in the email.
- Within 4–6 weeks after the Online evaluation time frame has ended, an email with your certificate(s) will be sent to those who have completed the evaluation process. Late submissions will not be accepted.
- MetaStar, Inc. is an approved provider of nursing continuing professional development by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.
- Please [click here](#) for complete continuing education information.

Special Needs Accommodations are Available

If you have any registration questions or special needs or concerns regarding program access or your participation in the program, contact **Tammy Bagby** at Lara-bchs-training@michigan.gov or (517) 243-9351. Please ask in advance so we may respond to your individual needs.

Register at michigan.gov/LongTermCare under Joint Provider Surveyor Training. General questions can be directed to **Tammy Bagby** at Lara-bchs-training@michigan.gov or by calling (517) 243-9351. Thank you.