



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

COLLECTION PRACTICES AUGUST 1, 2018 MEETING APPROVED MINUTES

In accordance with the Open Meetings Act, 1976 PA 267, as amended, the Board of Collection Practices met on August 1, 2018 at the Ottawa Building, Conference Room 4, 611 West Ottawa Street, Lansing, Michigan 48933.

CALL TO ORDER

Thomas Oldani, Chairperson, called the meeting to order at 10:00 a.m.

ROLL CALL

Members Present: Thomas Oldani, Chairperson
Jennifer Dietrich, Vice Chairperson
Nicholas Dondzila, Public Member
Terry Lutz, Public Member
Thomas A. Matonican, Professional Member
Rebecca Roberts, Professional Member
Jeanne Roth, Public Member

Members Absent: None

Staff: LeAnn Payne, Board Support, Boards and Committees Section
Andria Ditschman, Analyst, Boards and Committees Section
Kiran Parag, Analyst, Compliance Section

Oldani requested that everyone introduce themselves.

APPROVAL OF AGENDA

MOTION by Matonican, seconded by Dietrich, to approve the agenda as presented.

A voice vote was taken.

MOTION PREVAILED

APPROVAL OF MINUTES

MOTION by Dietrich, seconded by Roberts, to approve the minutes from February 7, 2018.

A voice vote was taken

MOTION PREVAILED

REGULATORY CONSIDERATIONS

Consent Order and Stipulations

Oldani recused himself for item numbers 1-9. Dietrich chaired.

Steven Dean – Consent Order and Stipulation

MOTION by Matonican, seconded by Roberts, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
 Nays: None
 Recused: Oldani

MOTION PREVAILED

Brian Elliott – Consent Order and Stipulation

MOTION by Matonican, seconded by Lutz, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
 Nays: None
 Recused: Oldani

MOTION PREVAILED

Karl Krum – Consent Order and Stipulation

MOTION by Matonican, seconded by Roberts, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

National Credit Adjusters, LLC (24-17-334176) – Consent Order and Stipulation

MOTION by Dondzila, seconded by Lutz, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

National Credit Adjusters, LLC (24-17-334180) – Consent Order and Stipulation

MOTION by Dondzila, seconded by Roberts, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

National Credit Adjusters, LLC (24-17-334182) – Consent Order and Stipulation

MOTION by Roth, seconded by Lutz, to accept the Consent Order and Stipulation.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

National Creditors Connections, Inc. – Consent Order and Stipulation

MOTION by Lutz, seconded by Matonican, to accept the Consent Order and Stipulation.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

Patrick Nunez – Consent Order and Stipulation

MOTION by Roberts, seconded by Lutz, to accept the Consent Order and Stipulation.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

Reviver Financial, LLC – Consent Order and Stipulation

MOTION by Lutz, seconded by Dondzila, to accept the Consent Order and Stipulation.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth
Nays: None
Recused: Oldani

MOTION PREVAILED

Advanced Call Center Technologies (24-17-332992) – Consent Order and Stipulation

Oldani resumed the Chair position.

MOTION by Dietrich, seconded by Roth, to accept the Consent Order and Stipulation.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

Advanced Call Center Technologies (24-17-332993) – Consent Order and Stipulation

MOTION by Dietrich, seconded by Roth, to accept the Consent Order and Stipulation.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

CBC Credit Services, Inc. – Consent Order and Stipulation

MOTION by Roth, seconded by Lutz, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

ITX HealthCare, LLC – Consent Order and Stipulation

MOTION by Dietrich, seconded by Matonican, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

Rainmaker Recovery 3, Inc. and Nicole Nesbitt – Consent Order and Stipulation

MOTION by Dietrich, seconded by Lutz, to accept the Consent Order and Stipulation.

Discussion was held.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

HEARING REPORTS

MOTION by Roberts, seconded by Matonican, to receive all the hearing reports.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

Capital Accounts, LLC

MOTION by Dietrich, seconded by Roberts, to discuss.

A voice vote followed.

MOTION PREVAILED

Discussion was held.

MOTION by Dietrich, seconded by Roth, to suspend Respondent's license until Respondent submits proof of maintaining a Michigan trust account and pays a \$2,500.00 fine.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
 Oldani
 Nays: None

MOTION PREVAILED

Collection Bureau of Pontiac (24-16-329915, 24-16-331250, 24-16-332263)

MOTION by Dietrich, seconded by Matonican to discuss.

A voice vote followed.

MOTION PREVAILED

Discussion was held.

MOTION by Dietrich, seconded by Dondzila, to suspend license until the Respondent submits to the Department an attestation report prepared and attested to by a Michigan-licensed certified public accountant. The report must state whether the Respondent is in compliance with the requirements of the Occupational Code and associated administrative rules and confirms that the Respondent has corrected any cited deficiencies in the report. Respondent is fined \$5,000.00.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
 Oldani
 Nays: None

MOTION PREVAILED

E R Recovery

MOTION by Lutz, seconded by Roberts, to discuss.

A voice vote followed.

MOTION PREVAILED

Discussion was held.

MOTION by Roberts, seconded by Matonican, to place Respondent on probation for a minimum of one day, not to exceed 90 days. During the probationary period, Respondent shall provide proof of maintaining a Michigan trust account. Respondent is fined \$2,500.00 to be paid within 90 days. Failure to comply with the terms of the Order shall result in license suspension.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

Professional Receivable Solutions, LLC

MOTION by Dietrich, seconded by Matonican, to discuss.

MOTION PREVAILED

Discussion was held.

MOTION by Dietrich, seconded by Roberts, to place Respondent on probation for a minimum of one day, not to exceed 60 days. During the probationary period Respondent shall provide proof of maintaining a Michigan trust account. Respondent is fined \$500.00 to be paid within 60 days. Failure to comply with terms of the Order shall result in license suspension.

A roll call vote followed: Yeas: Dietrich, Dondzila, Lutz, Matonican, Roberts, Roth,
Oldani
Nays: None

MOTION PREVAILED

OLD BUSINESS

None

NEW BUSINESS

The next regularly scheduled meeting will be held February 6, 2019, at 10:00 a.m. at the Ottawa Building, 611 West Ottawa Street, Upper Level Conference Center, Conference Room 4, Lansing, Michigan.

ADJOURNMENT

MOTION Dietrich, seconded by Matonican, to adjourn at 11:10 a.m.

A voice vote was taken.

MOTION PREVAILED

Minutes approved by the Board on 2-6-19.

Prepared by: LeAnn Payne, Board Support

August 6, 2018