



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

MICHIGAN BOARD OF COLLECTION PRACTICES

August 5, 2020

10:00 a.m.

This meeting will be held via Zoom. *
Please see the call-in information listed below.

Agenda

1. Welcome and Call to Order/Roll Call
2. Approval of Agenda
3. Approval of Minutes from meeting of August 7, 2019
4. Regulatory Considerations
 - Consent Order and Stipulations
 1. EquityExperts.Org LCC & Jacqueline Galofaro
 2. NCC Business Services, Inc.
5. Old Business
 - None
7. New Business
 - A. Elections
 - B. Committee Assignments
 - C. 2021 Public Notice
 - D. Chair Report
 - E. Department Update

8. Public Comment
9. Announcements

The next regularly scheduled meeting will be held February 3, 2021 at 10:00 a.m. at the Ottawa Building, 611 West Ottawa Street, Upper Level Conference Center (UL), Conference Room 4, Lansing, Michigan.

10. Adjournment

*** NOTE:**

*Consistent with Executive Order 2020-154, to mitigate the spread of COVID-19 by practicing social-distancing measures, **the meeting scheduled for AUGUST 5, 2020 will be held virtually using Zoom**. All members of the public may attend and participate in this meeting by dialing the number below at the time of the meeting.

Web Link:

<https://zoom.us/j/99315605554?pwd=ckpDNXhWQVF3RC93NDkxaHltMIJmUT09>

Password: 120712

Phone Number:

Dial: 877-336-1831

Conference code: 486917

The meeting will begin at its regularly scheduled time, but members of the public may access the meeting at the above phone number 15 minutes before it begins.

In order to minimize disruptions, until the time designated by the Board for public comment, members of the public will be muted to the Board and other attendees and participants. During the time designated by the Board for public comment, members of public will no longer be muted and may participate and provide their comments by orderly speaking using the microphone on their phone. All existing Board rules regarding public comment (including rules designed to minimize disruptions and allow for full public participation) still apply.

All quorum rules still apply. In the event of a disconnection caused by the meeting host, the Board will be considered to be in recess. Every effort will be made to reestablish a publicly accessible connection. If the host is unable to do so within a period of 30 minutes from the time of the disconnection, the Board will adjourn and not address any new business until its next meeting. Any decisions made prior to the disconnection will be binding. The Board will not recess or adjourn due to technical or other issues experienced by individual members of the public that render them unable to attend or participate in the meeting.

To allow for broad public attendance and participation, including for persons with disabilities, members of the public may access this meeting by both web and phone and provide either oral or written comments. Closed captioning and will be provided, when available. Members of the public who are speech or hearing impaired may also attend and participate in this meeting by dialing 7-1-1 and using the Michigan Relay service. More information about this service may be found at https://www.michigan.gov/mpsc/0,9535,7-395-93308_93325_93425_94040_94041---,00.html.

Please contact the department at BPL-BoardSupport@Michigan.gov or 517-342-4808 if you need other accommodations, have any questions, or wish to provide input on any business that will come before the Board at this meeting.