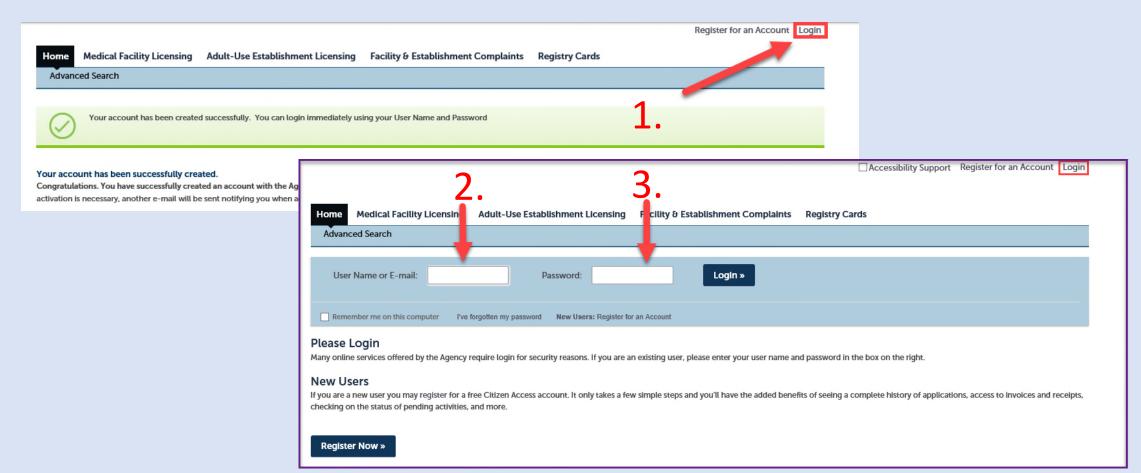


# **Accela Citizen Access**

Apply for a Patient Only Registry Card in Accela

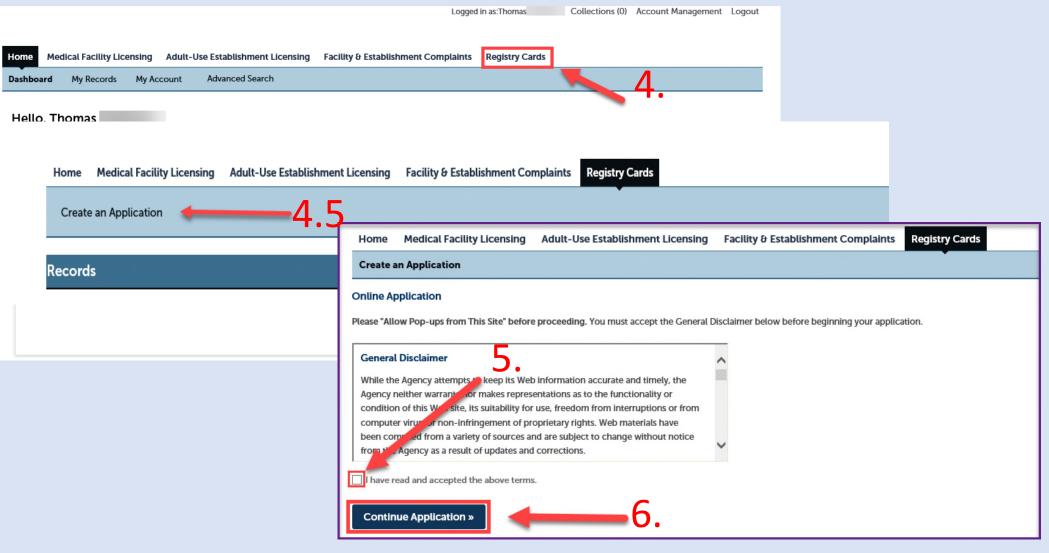
## **Applying for Patient Only Registry Card**

- 1. Click Login if you have just created an account. https://michigan.gov/CRAonline
- 2. Enter the User Name **OR** E-mail address you created the account with.
- 3. Enter your Password. You may click Login, or press Enter on your keyboard.



## 4. Click on the Registry Cards tab.

- 4.5 Click on Create an Application.
- 5. Read the General Disclaimer and check the acceptance box.
- 6. Click Continue Application.



### 7. Click on the Registry Cards drop-down.

Home
Medical Facility Licensing
Adult-Use Establishment Licensing
Facility & Establishment Complaints
Registry Cards

Create an Application

Select a Record Type

Choose one of the following record types. For assistance or to apply for a record type not listed below please contact us.

Image: Search

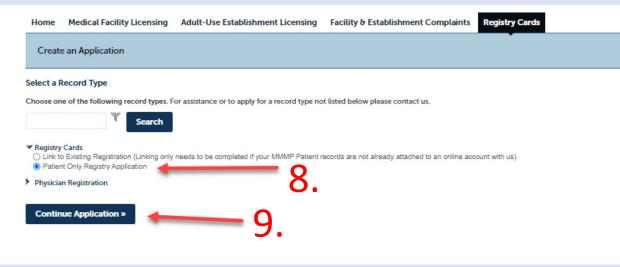
Physician Registry Cards

Physician Registration

Continue Application >

8. Select Patient Only Registry Application.

9. Click Continue Application.



## 10. Click on the **Select from Account.**

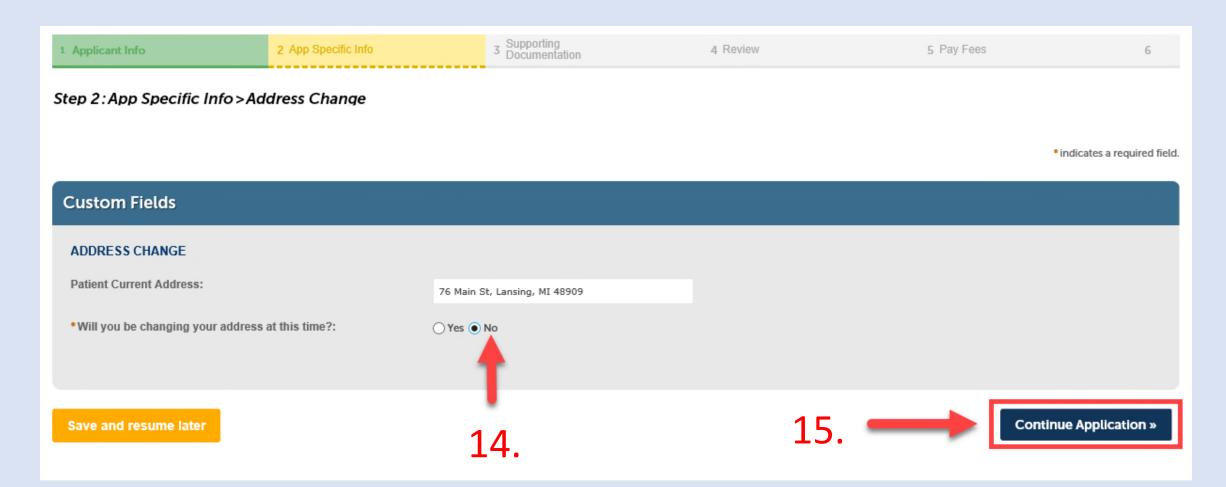
Home Medical Facility Licensing Adult-Use Establishment Licensing Facility & Establishment Complain	ts Registry Cards	
Create an Application		
Patient Only Registry Application		
1 Appleant Info 2 App Specific Info 3 Supporting 4 Re Documentation 4 Re	New S Pay Fees 6	
Step 1:Applicant Info         This is an application for a new Michigan Medical Marijuana Patient Registry Card. If you, application to receive a new card. If your card has not lapsed, but is about to expire (and not paplication to receive an external Application instead of this new application. You will receive at and already have an active Patient card. The online renewal application link can be four Registry Card tab at the top of this page. Step by step instructions for all our processes at You must have a medical evaluation from an active Michigan physician within the last site.         Patient         To add new contacts, click the Select from Account button.         It you have a name or address change, please select Continue Application and you will have an opportunity to update these fields before the select from Account         Style and resume later	months before your application will be approved. *indicates a required field.	
	Thomas Patient	es for this contact to attach to the record. ess type(s):Mailing
	Showing 1-1 of 1	
1. Verify your <b>Mailing</b> address is <b>1</b>	Address Rec	ecipient Address
checked.	Mailing	76 Main St
12. Click <b>Continue.</b>	Continue	thanges 12.

## 13. After verifying your information, click **Continue Application.**

ome	Medical Facility Licensing	Adult-Use Establishmen	t Licensing Facility & Establi	shment Complaints Registry	Cards	
Create	an Application					
ient On	ly Registry Application					
Applicant	t Info 2	App Specific Info	3 Supporting Documentation	4 Review	5 Pay Fees	6
is is an olicati ed to d alre gistry	ion to receive a new c fill out a Renewal App ady have an active Pa Card tab at the top o	w Michigan Medical A card. If your card has plication instead of th tient card. The online f this page. Step by st	not lapsed, but is about is new application. You e renewal application linl tep instructions for all ou	to expire (and is within 9 will receive an error mes < can be found under yo Ir processes are found o	lapsed, you will need to submit this 0 days before the expiration date), sage if you try to submit a new app ur list of records once you click on n our website, www.michigan.gov/m efore your application will be appro	you will blication the mp.
itien	t					
Con pril oome ph lobile P /ork Ph ax: dit Ren	none: hone:	e select Continue Application and	you will have an opportunity to update	these fields before this application is su	bmitted. 13.	
To edit a	Additional Contact Address contact address, click the address ling 1-1 of 1					
	Address Type Recipient	Address		Action		
	Mailing	123 Test		Actions -	1	
ave an	d resume later				Continue Ap	plication

**Review Patient Current Address** 

- 14. Select Yes or No if you need to change your address. If you select Yes, skip to Step 14.b. on page 8.
- 15. If you selected **No** then click **Continue Application.**



## 14.b. If you selected **Yes**, fill in the required fields (\*) that appear.

15. Click **Continue Application**.

Home Medical Facility Licensing	Adult-Use Establishm	ent Licensing Facility & Est	ablishment Complaints	Registry Cards				
Create an Application				•				
Patient Only Registry Application								
1 Applicant Info	2 App Specific Info	3 Supporting Documentation	4 Review	5 P;	ay Fees 6			
tep 2:App Specific Info>Address Change								
					<ul> <li>indicates a required field.</li> </ul>			
Address Info								
ADDRESS CHANGE								
Patient Current Address:		123 Test, Test, MI 48875						
*Will you be changing your address at	this time?:	● Yes 〇 No						
New Street Address (include Apt #/Lot	#): *							
New City: *			14.b.					
New State: *		мі	State is a READ C	NLY field				
New Zip: *								
New County: *		Select						
	L	acreed *						
Save and resume later			1	5. →	Continue Application »			
			_					

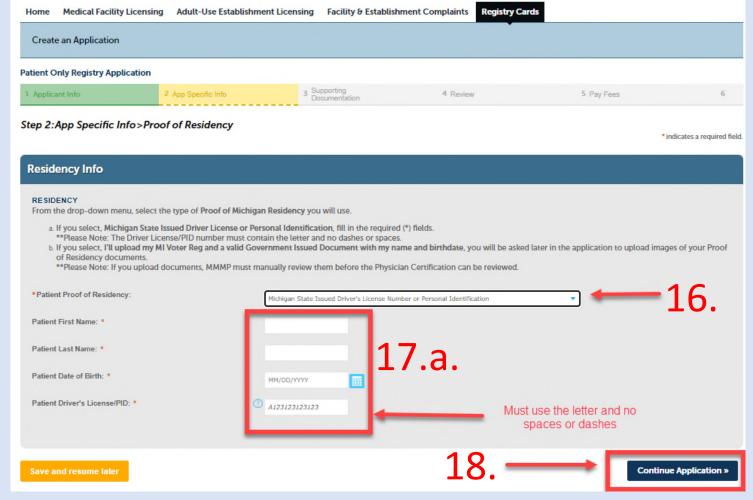
16. From the drop-down menu, select what type of **Proof of Residency** you will use.

17.a. If you select **Michigan State Issued Driver's License Number or Personal Identification**, fill in the required (\*) fields. \*\*Please note the Driver's License/PID number must contain the letter and no dashes or spaces.

→ If you select I'll upload my MI Voter Reg and a valid Government Issued Document with my name and birthdate, continue to step 17.b

or 17.c. on the next page. \*\* Later in the application you will need to complete Steps 11.d -11.h. to upload your Proof of Residency documents. 18. Click Continue Application.

\*\*Please Note: If you receive an error when submitting your Driver License/ID info, select the "I'll upload my MI Voter…" option from the drop-down and follow steps 17.b/c.



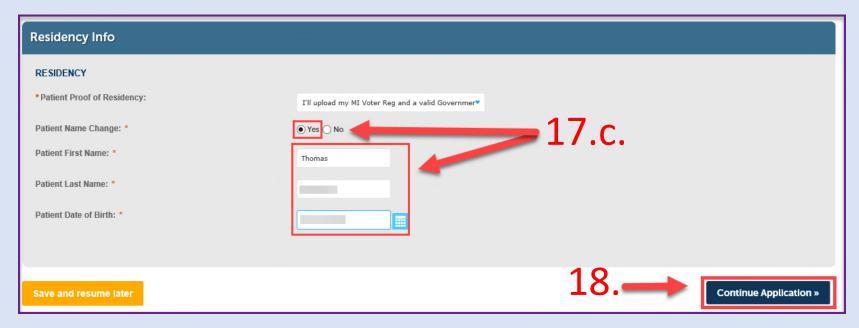
## 17.b. (No Name Change) – If you do not need to change your name select No. 18. Click Continue Application.

esidency Info	
RESIDENCY From the drop-down menu, select the type of Pro	of of Michigan Residency you will use.
**Please Note: The Driver License/PID numl b. If you select, I'll upload my MI Voter Reg an of Residency documents. **Please Note: If you upload documents, M.	icense or Personal Identification, fill in the required (*) fields. er must contain the letter and no dashes or spaces. d a valid Government Issued Document with my name and birthdate, you will be asked later in the application to upload images of your Proc AMP must manually review them before the Physician Certification can be reviewed.
* Patient Proof of Residency: Patient Name Change: *	Till upload my MI Voter Reg and a valid Government Issued Document with my name and birthdate ▼ ○ Yes ○ No
	±7.D.
save and resume later	

Only complete the steps on this page if you are uploading a Voter ID with additional document or MI ID card or a Physician Certification.

17.c. (Name Change) – If you need to change your name, select **Yes.** Fill in the required fields (\*) with your **new Name** and **Date of Birth.** 

## 18. Click **Continue Application.**



19. Select from the **dropdown list** whether your physician will certify you online or if you will upload a copy of the paper certification.

19 a.) Type in the Michigan Physician License Number then press tab. (Physician's info will auto populate)

20. Click Continue Application.

#### Step 2: App Specific Info>Physician Info

\* indicates a required field.

#### **Physician Certification**

#### PHYSICIAN INFO

Please select one of the below options from the drop-down list regarding how your doctor will fill out your Physician Certification. A medical evaluation must be completed by this physician within the last six months.

- If you pick "My physician is registered online, they will approve my application online", once you have submitted your application, the physician you designate will be notified by email to
  login and certify you qualify for the medical use of marijuana. If your physician doesn't certify your application within 15 days, your application will be denied.
- If you picked "My Physician is not registered online, I will upload my physician certification for manual review", the Medical Marijuana Program will manually review your application and certification.

The MMMP has 15 business days from the date of full application receipt to approve or deny your application.

* Physician Certification Question:	Select		- +	<b>—</b> 19.
* Michigan Physician License Number:	0	<b>↓</b> 19a.		
* Physician Name (Read Only):		- 190.		
* Physician License Status (Read Only):				
Save and resume later			20	Continue Application »

17.d. If you selected, **I'll Upload my MI Voter Reg and a Government Issued Document with my name and birthdate** for proof of residency or **I will upload my Physician Certification** you will now be asked to upload those documents. Make sure your documents are downloaded to your computer or device before moving on. Click **Add.** 

Home Medical Facility L	Licensing Adult-Use Establishment	Licensing Facility & Establ	ishment Complaints Registry	Cards		$\sim$	1
Create an Application							
your com 1. Michigar	occurred. ck the "Add" button below on you provided. ONLY u puter/device. n Voter Registration & Additional Pr n Certification				on the e saved to	Only complete the steps of you are uploading a Voter additional document or M Physician Certification.	ID with
Patient Only Registry Applic	cation						
1 Applicant Info	2 App Specific Info	3 Supporting Documentation	4 Review	5 Pay Fees	6		
Step 3:Supporting Doc	cumentation>Documentation				* indicates a required field.		
Attachment							
The maximum file size allowed ade;adp;bat;chm;cmd;com;cpl;	is 500 MB. ;exe;heic;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mc	le;mht;mhtml;msc;msp;mst;pages;j	ohp;pif;scr;scv;shb;sys;vb;vbe;vbs;vxd;wsc;	wsf; wsh are disallowed file types to upload.			
Name No records found.	Type Size	Latest Update	Action				
Add	17.d.						
Save and resume later				Contin	nue Application »		

17.e.1. Click Add again. You will then select the documents that are saved on your device.



17.e.2. Once you have uploaded a document it will be visible in the window. If you need to upload more than one, click **Add** again.

17.f. Once all documents are uploaded, click Continue.

Only complete the steps on this page if you are uploading a Voter ID with
additional document or MI ID card or a Physician Certification.

## File Upload

The maximum file size allowed is 500 MB. html;htm;mht;mhtml are disallowed file types to upload.

George Voter ID.jpg		100%	
17.f. ↓	17.e.2.		
Continue	Add	Remove All	Cancel

×

13

Please Note: Above the Save button, you can see what documents you have uploaded. If you need to add additional documents, you can click **Add.** 

17.g. Select the applicable record type for each document you uploaded from the drop-down list.

17.g1. If all documents are uploaded, click **Save.** Once you have saved, you will get a confirmation when the documents are successfully uploaded.

Attachment								~	
The maximum file size allo ade;adp;bat;chm;cmd;coi		ins;isp;jar;js;jse;lib;lnk;mde;mh	t;mhtml;msc;msp;mst;php;pif;scr;s	ct;shb;sys;vb;vbe;vbs;vxd;wsc;w	sf;wsh are disallowed file types to upload.				
Name No records found. * Type: Michigan Voter Registrati File: CF Sample.pdf 100% * Type: Physician Certification File: CF Sample.pdf 100%		size L7.g. 7.g.	Latest Update	Action		Remov	Only complete the are uploading a Vo document or MI IE Certification.	oter ID with ad	Iditional
Save Add	Remove All								
17.g1	•					Continue Application »			

Once you have saved, you will get a confirmation when the documents are successfully uploaded.

**Registry Cards** 

confirmation

5 Pay Fees

17.h

\* indica

4 Review

## 17.h. Once confirmed, click Continue Application.HomeMedical Facility LicensingAdult-Use Establishment LicensingFacility & Establishment Complaints

Only complete the steps on this page if you are uploading a Voter ID with additional document or MI ID card or a Physician Certification.

#### Step 3: Supporting Documentation > Documentation

Search Applications

The attachment(s) has/have been successfully uploaded.

2 App Specific Info

It may take a few minutes before changes are reflected.

#### Attachment

1 Applicant Info

Create an Application

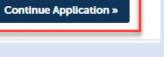
The maximum file size allowed is 500 MB.

**Patient Only Registry Application** 

ade;adp;bat;chm;cmd;ccm;cpl;exe;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mde;mht;mhtml;msc;msp;mst;php;pif;scr;sct;shb;sys;vb;vbe;vbs;vxd;wsc;wsf;wsh are disallowed file types to upload.

Name	Туре	Size	Latest Update	Action
CF Sample.pdf	Physician Certification	697.93 KB	04/17/2020	Actions
CF Sample.pdf	Michigan Voter Registration & Additional Proof of Valid Gov't ID	697.93 KB	04/17/2020	Actions

Add



21. Review the application info, edit each section if needed and print a copy for your records. Read the Attestation, check the **Attestation Certification Box.** 

## 22. Click Continue Application.

ESIDENCY								Ee
atient Proof	of of Residency:		l'll up	load my MI Voter Reg and a valid G	overnment Issued Document with	h my name and birthdate		
atient Name	ne Change:		No					
DI								
Physici	ian Certific	ation						
								E
HYSICIAN INF								E
-	ertification Quest		MyP	hysician is not registered online, I w	ill upload my physician certificati	on for manual review		
-	iysician License N ame (Read Only):	umber:						
-	cense Status (Rea	d Only):	Activ	P				
-								
Attach	ment							
ne maximum le;adp;bat;c	m file size allowed i	exe;heic;hta;htm;html;ins;isp;j		e;mht;mhtml;msc;msp;mst;pages;php;		sc;wsf;wsh are disallowed file f	types to upload.	
ne maximum le;adp;bat;c	m file size allowed i	exe;heic;hta;htm;html;ins;isp;j Type	iar;js;jse;lib;lnl;md	e;mht;mhtml;msc;msp;mst;pages;php; Latest Update	;pif;scr;sct;shb;sys;vb;vbe;vbs;vxd;w Action	sc;wsf;wsh are disallowed file I	types to upload.	
e maximum le;adp;bat;c	m file size allowed i	exe;heic;hta;htm;html;ins;isp;j				sc;wsf;wsh are disallowed file f	types to upload.	
de;adp;bat;c	n file size allowed i chm;cmd;com;cpl;	exe;heic;hta;htm;html;ins;isp;j Type Michigan Voter Registration & Additional Proof of Valid	Size	Latest Update	Action	sc;wsf;wsh are disallowed file I	types to upload.	
he maximum de;adp;bat;ci Name Addre I attest the	m file size allowed i chm;cmd;com;cpl; I Email.docx resses.xIsx e information I pr	exe;heic;hua;hum;hum;ins;isp;j Type Michigan Voter Registration & Additional Proof of Valid Gov't ID Physician Certification	Size 20.42 KB 14.01 KB and that I will con	Latest Update 05/17/2022	Action Actions – Actions – Aichigan Medical Marihuana Act (	Initiated Law 1 of 2008, MCI		ciated
he maximum le;adp;bat;ci Name Addre I attest the administra I authorize	m file size allowed i chm;cmd;com;cpl; Email.docx esses.xlsx e information I pr ative rules. I unde e the Michigan Se	exe;heic;hta;htm;htm;ins;isp;j Type Michigan Voter Registration & Additional Proof of Valid Govt ID Physician Certification ovided is true and accurate a rstand that falsified or fraud ecretary of State's office to for	Size 20.42 KB 14.01 KB and that I will con ulent information orward my photo	Latest Update 05/17/2022 05/17/2022 nply with the requirements of the M	Action Actions - Actions - Aichigan Medical Marihuana Act ( ent and result in criminal prosecu ijuana Program to be printed on r	Initiated Law 1 of 2008, MCI tion. my registry identification car	L 333.26421 et seq.) and asso	ciated

## 23. Once you have reviewed the application fee, click Continue Application.

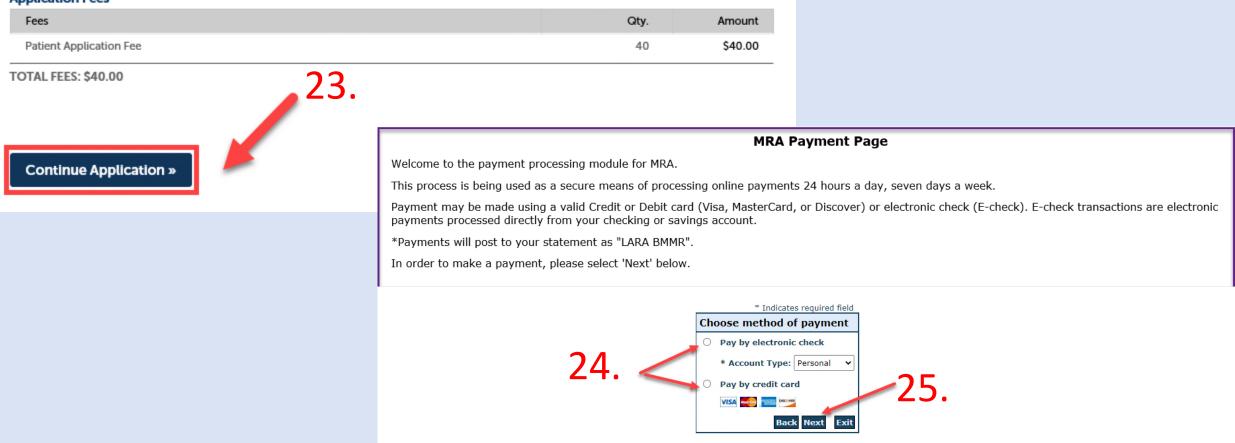
24. Choose a method of payment.

## 25. Click Next.

### Step 5: Pay Fees

Listed below are fees based upon the information you've entered.

#### **Application Fees**



26. Fill in all Required Fields (\*) for the payment type you selected.

27. Click Next.

28. Click Pay Now.

## **Electronic Check Fields**

* Indicates required field	* Indicates required field
Billing Address	Billing Address
Use Business Name	
*First Name:	Use Business Name
M.I.:	*First Name:
*Last Name:	M.I.:
*Street Line 1:	*Last Name:
Street Line 2:	*Street line 1:
*City:	Street Line 2:
State: Select State	*City:
*Zig:	*State: Select State
*Country: UNITED STATES	
Country, Chilles States	
26 Phone:	
	Phone:
Payment Details	*E-Mail:
Payment Details	
*Payment Amount: 40.00 USD	Payment Det. ils
Your account will be debited in 1 to 3 days from the date identified. If your	
payment date rules on a non-banking day your payment will be executed on the	*Payment Amount: 40.00 USD
next available backing day. Current date payments received after 11:59 PM ET will	
be executed on the next valid banking day.	Payment Method
Payment Method	
	*Name on Card: 27.
*Name On Account	*Card Number:
*Account Number	* Month
*Re-Type Account Number	*Expiration Date:
*Routing Number: What's This?	* Year
*Account Type   Checking  Savings	*Card Verification Value(CVV2): What's This?
e entening e seringe	
Back Next Exit	Back Next Exit

**Credit Card Fields** 

### Address Billing Address: Thomas R PO Box 30083 Lansing, MI 48909 Payment Method Credit Card Ms LR x8526 02/22 Payment Amount Amount: 40.00 USD Total: 40.00 USD Back Pay Now Exit

Once your payment has been successfully submitted, you will receive confirmation your application has been submitted. Write this record number on the summary you printed, or you may print this page for your records.

1	2 App Specific Info	3 Supporting Documentation	4 Review	5 Pay Fees	6 Record Issuance				
Step 6	Step 6: Record Issuance								
You have successfully submitted your record. Please visit our website www.michigan.gov/mmp for further instructions Please print your record and retain a copy for your records.									
	u for using our online services. cord Number is PT-19-A-0		Write t	his record number on	the summary				
You hav	e successfully submitted your rec	ord for review.		nted, or you may prin	t this page for				
			your re						
View	Record Details »								

- Once the Physician receives notice of your pending application, they have 15 days to complete their portion of your application.
- Once your application has been processed, you will receive an e-mail from noreply@accela.com. This e-mail may
  go to your Spam or Junk folder.
- You may check the status at any time by logging into the Accela Citizen Access Portal(Michigan.gov/CRAonline) and click on the **Registry Card** tab. (see next page)

## To Review your application status:

## Click Registry Card tab.

lome	Medical Facility Licensing	Adult-Use Establishment Licensing	Facility & Establishment Complaints	Regist

Create an Application

#### Records

Welcome to the Michigan Medical Marijuana Program's online system. Please visit our website for more information about the Program and page-by-page help guides for all the online processes.

This is the location where Patients can:

Apply for a new medical marijuana registry card (Click "Create an Application" from above then click "Registry Cards" from the Record Type List, then "Patient Only Application" from the list)

Must have proof of MI residency (active Michigan Driver License/Personal Identification card or an image of your MI Voter ID and a government issued document with your name and date of birth that you can upload).

• Must know your Physician's Michigan license number and know if they will be approving you online or if you have a valid physician certification from them (signed within the last six months) that you can upload (already saved to your computer/device).

Renew your current medical marijuana patient registry card (must be within 90 days before the expiration date). Click the "Renew Application" link next to your about to expire patient registry record in your record list. If you have never used this online system, you may have to Link\* to your existing records first.

Must have proof of MI residency (active Michigan Driver License/Personal Identification card or an image of your MI Voter ID and a government issued

document with your name and date of birth that you can upload).

• Must know your Physician's Michigan license number and know if they will be approving you online or if you have a valid physician certification from them (signed within the last six month) that you can upload (already saved to your computer/device).

<u>Make a change</u> (change name or address, request a replacement card, remove a current caregiver or withdraw from the program) to your active medical marijuana patient registry card. Click the "Amendment" link next to your current active patient registry card in your record list to start. If you have never used this online system, you may have to Link\* to your existing records first.

\*If you have never used this online system and don't see your record listed below in the records but have an active Patient record and want to renew or make changes, you will first have to Link to your existing registration. To do so, click "Create an Application" from above, then click "Registry Cards" from the Record Type List, then "Link to an Existing Registration". You will need your current Patient card to complete this step.

Show	Showing 1-2 of 2   Download results   Add to collection									
	Date	Record Number	Record Type	Description	Project Name	Expiration Date	Status	Action	Short Notes	
	05/17/2022	PT-22-A-00	Patient Only Registry Application				Pending			

You can then review the status of your application.

- If you picked "My Physician will approve me online", once the Physician receives notice of your pending application, they
  have 15 days to complete their portion of your application.
- If you picked "I will upload my Physician Certification", the Michigan Medical Marijuana Program has 15 business days to review your application.