



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
UNEMPLOYMENT INSURANCE AGENCY
SHARON MOFFETT-MASSEY, DIRECTOR

MIKE ZIMMER
DIRECTOR

Unemployment Insurance Agency
Advocacy Program
(Michigan Employment Security Act)
2014 ANNUAL REPORT

The Advocacy Program was created by the enactment of Public Act 226 of 1989, which added Section 5a to the Michigan Employment Security Act. The Advocacy Program's purpose is to provide information, consultation, and representation services to the unemployed workers and employers who request assistance with an appeal to an Administrative Law Judge. The Advocacy Program began providing services in 1991 and since then, over 234,631 customer cases have been opened and closed.

The fiscal appropriation for this program is \$1.5 million. The law requires that a maximum of 60% of the appropriation be used for unemployed workers representation and a maximum of 40% of the appropriation be used for employer representation.

- A. During CY 2014, 2,858 unemployed workers requested Advocacy services and were provided consultation and representation services.
- B. During CY 2014, 1,712 employers requested Advocacy services and were provided consultation and representation services.
- C. Appropriated program expenditures serving unemployed workers totaled \$281,975.00 (18.8%) of the appropriation in CY 2014.
- D. Appropriated program expenditures serving employers totaled \$163,150.00 (10.9%) of the appropriation in CY 2014.
- E. The Advocacy Program continues to grow in popularity with both unemployed workers and employers. Significant increases in the numbers of cases scheduled for hearing at the end of CY 2014 is expected to result in even greater growth in CY 2015. In CY 2014, the Advocacy Program provided information and consultation only services for 250 (5.5%) of its 4,570 cases closed during the year.

During Consultation, the Advocate is required to discuss the issue(s) involved, review documentation, and help the customer determine if witnesses are necessary for the hearing. The Advocate also explains the hearing process and what to expect during the hearing. As a result, the parties are better prepared to present their side of the case.

The Advocacy Program does not provide representation services at the ALJ hearing if the Advocate determines the case lacks merit. The Advocate determines if the appeal has merit, based on a reasonable application of the MES Act and precedent case law. If after consulting with the customer, the Advocate determines that the case lacks merit, the Advocate must advise their customer accordingly. At times, unemployed workers and employers decide to withdraw their appeals after consulting with an Advocate. This helps to reduce the number of hearings before the ALJ's.