



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

SHELLY EDGERTON
DIRECTOR

November 29, 2016

Sent via: Electronic Email

- To: Honorable Members of the Michigan Senate Regulatory Reform Committee, the Economic Development and International Investment Committee and the Appropriations Subcommittee for Licensing and Regulatory Affairs; and,
- To: Honorable Members of the Michigan House of Representatives Regulatory Reform Committee, the Commerce and Trade Committee and the Appropriations Subcommittee for Licensing and Regulatory Affairs.

Attached is a summary of the Fiscal Year 2015/2016 results for application processing legislation passed in 2004 for the Department of Licensing and Regulatory Affairs. The report is available on the department's website at www.michigan.gov/lara by linking to "All About LARA," to "Legislative Reports," and "MCL Reports."

The results encompass reports required by the following statutes:

Bureau of Construction Codes

- 2004 PA 265 Amendments to the Boiler Act
- 2004 PA 268 Amendments to the Plumbing Act
- 2004 PA 269 Amendments to the Elevator Safety Act
- 2004 PA 271 Amendments to the Mechanical Contractors Act
- 2004 PA 275 Amendments to the Electrical Contractors Act

Bureau of Professional Licensing

- 2004 PA 264 Amendments to the Occupational Code

Corporations, Securities & Commercial Licensing Bureau

- 2004 PA 260 Amendment to Professional Investigators
- 2004 PA 270 Amendments to Private Security and Security Alarm System Contractors
- 2004 PA 276 Amendments to the Polygraph Examiners Licensing Act

Liquor Control Commission

- 2004 PA 266 Amendments to the Liquor Control Act

MIOSHA

- 2004 PA 261 Amendments to the Asbestos Abatement Act
- 2004 PA 262 Amendments to the Asbestos Workers Accreditation Act

Sincerely,

Shelly Edgerton
Director

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2015-2016

BUREAU OF CONSTRUCTION CODES

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Boiler Installer	2004 PA 265	90 Days	41	1,763	0	0	\$0.00
Boiler Repairer	2004 PA 265	90 Days	7	117	0	0	\$0.00
Boiler Permits-Install	2004 PA 265	90 Days	**3,307	n/a	0	0	\$0.00
Boiler Permits-Repair	2004 PA 265	90 Days		n/a	0	0	\$0.00
Plumbing Contractor*	2004 PA 268	90 Days	44	2,704	0	0	\$0.00
Master Plumber*	2004 PA 268	90 Days	56	4,002	0	0	\$0.00
Electrical Contractor*	2004 PA 275	90 Days	163	4,416	0	0	\$0.00
Fire Alarm Contractor*	2004 PA 275	90 Days	5	165	0	0	\$0.00
Sign Specialty Contractor*	2004 PA 275	90 Days	4	135	0	0	\$0.00
Elevator Contractor	2004 PA 269	90 Days	8	104	0	0	\$0.00
Elevator Permits-Installation	2004 PA 269	90 Days	1,180	n/a	0	0	\$0.00
Elevator Permits-Alteration	2004 PA 269	90 Days	561	n/a	0	0	\$0.00
Mechanical Contractor*	2004 PA 271	90 Days	172	8,249	0	0	\$0.00
Bureau Totals			5,548	21,655	0	0	\$0.00

*3-year licenses

**due to a new database, these counts are not available separately at this time.

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2015-2016

BUREAU OF PROFESSIONAL LICENSING

OCCUPATION	STATUTORY REFERENCE	PROCESSING TIMEFRAME	APPLICATIONS PROCESSED TIMELY	RENEWALS PROCESSED TIMELY	APPLICATIONS DENIED	NOT ISSUED TIMELY	AMOUNT REFUNDED FOR NON COMPLIANCE
Accountancy Firms	2004 PA 264	90 Days	80	48	0	0	\$0.00
Appraisal Management Companies	2004 PA 264	90 Days	16	1	0	0	\$0.00
Barber College/Shops	2004 PA 264	90 Days	156	142	0	0	\$0.00
Builder Company	2004 PA 264	90 Days	704	651	0	0	\$0.00
Collection Agency	2004 PA 264	90 Days	117	593	0	0	\$0.00
Cosmetology							
School/Shops	2004 PA 264	90 Days	1,317	7,396	4	0	\$0.00
Funeral Home	2004 PA 264	90 Days	27	325	0	0	\$0.00
Hearing Aid Dealer	2004 PA 264	90 Days	24	218	0	0	\$0.00
Real Estate Broker	2004 PA 264	30 Days	1,507	19,184	0	0	\$0.00

Bureau Totals 3,948 28,558 4 0 0 \$0.00

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2015-2016

CORPORATIONS, SECURITIES & COMMERCIAL LICENSING BUREAU

OCCUPATION	STATUTORY REFERENCE	PROCESSING TIMEFRAME	APPLICATIONS PROCESSED TIMELY	RENEWALS PROCESSED TIMELY	APPLICATIONS DENIED	NOT ISSUED TIMELY	AMOUNT REFUNDED FOR NON COMPLIANCE
Professional Investigators	2004 PA 260	90 Days	101	362	1	0	\$0.00
Security Guard	2004 PA 270	180 Days	51	134	0	0	\$0.00
Security Alarm	2004 PA 270	180 Days	39	166	0	0	\$0.00
Polygraph Examiners	2004 PA 276	90 Days	10	121	0	0	\$0.00
Bureau Totals			201	783	0	0	\$0.00

Renewals: The Bureau does not have the technology to identify the processing time for renewal applications, however, the renewal process is highly automated and licensees renewing on-line or by mail are issued a license within ten business days unless they are incomplete. Renewal applications placed on hold (do not automatically generate because they did not meet criteria to renew) are reviewed within 30 days of receipt and incomplete notices are mailed.

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2015-2016

MICHIGAN LIQUOR CONTROL COMMISSION

License Type	Statutory Reference	Average Application Processing Timeframe	Applications Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely *	Amount Refunded during 2015-2016 for Non-Compliance ❖	Amount Discounted (15%) for 2015-2016 Renewals
On-premises Licenses	2004 PA 266	90 Days	414	9,280	21	1	\$1650.00	\$105.00
Off-premises Licenses	2004 PA 266	90 Days	293	7,827	27	2	\$800.00	\$120.00
Non-Retail Licenses	2004 PA 266	90 Days	2,486	4,509	91	2	\$25.00	\$5.25
Special 24-hr Licenses	2004 PA 266	90 Days	7,355	n/a	58	2	0	0
Commission Totals			10,548	21,616	197	7	\$2,475.00	\$230.25

• Counts include only requests (applications) in which monies may be collected over and above a non-refundable investigation fee.

* The *Not Timely Issued* column reflects only those applications RECEIVED & COMPLETED in FY 2016. The *Amount Refunded for Non-Compliance* column was based on 2 on-premises applications, 2 off-premises applications, 3 non retail applications and 4 special license applications received in previous fiscal years, but COMPLETED in FY 2016.

❖ The percentage of applications that failed to meet the timeframe was less than .1% for all applications.

DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS

APPLICATION PROCESSING FY 2015-2016

MICHIGAN OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

Occupation	Statutory Reference	Average Application Processing Timeframe	Initial Apps Received and Completed Timely	Renewals Received and Completed Timely	Applications Denied	Not Issued Timely	Amount Refunded for Non Compliance
Asbestos Contractor	2004 PA 261	15/90 days	29	198	16	0	0
Training Course Provider	2004 PA 262	60 days	7	151	2	0	0
Accreditation	2004 PA 262	not specified	1,217	3,685	253	0	0
Agency Totals			1,253	4,034	271	0	\$0.00